

## **Name of the Software Curious Person: Raffaella**

### **Situation:**

currently having problems with (don't hate me about microsoft word... its quite problematic because each time I try to copy and paste the program just crashes. there are a lot of things so I cannot change the program so it would take too much time.

have tried to pass from microsoft word to open office but have problems with tables and notes. everything that is autoamited.

### **Description of situation at hand:**

skills: its hard for me to switch programs when I begin with one program. its the same with operating systems. busy user

### **Directed to Services: Flow of the Chart**

**Total time available: 15**

**Estimated Time for service: 15**

### **What would be a outcome:**

If I could find a real answer to my problem. I am more here to experiment.

### **Evaluation**

visit did meet expectation in flowchart station she got ideas on how to solve the problem favourite station was file therapy: downloaded phd, started to write with Microsoft word, nightmare to change to libre office all footnotes, zotero links transferred was a mess beautiful image of Phd compared ot phd of someone else, with opposite situation: started in Libre Office, had to change to word nice to see frmo other perspective, listen to sound scape, fun it is not a technical solution, but made her seen it in another way

Agile Sun Salutation: first service, fun, interesting because it was entrance to whole set-up the things she was saying made her think about other issues, like workflow, a lot of times we're trapped in working with machines (postures of the body, pains...)

Future Blobobservation: it was creepy, did not know that someone would touch her hand with gloves, feeling of the rubber was not nice, not human if she would have felt the skin, would have been different was more like having sex with a condom

### **Exit status:**

DONE Agile yoga was quite fun.

### Can this file be published: YES - but not the file of Phd thesis, please delete (if NO, print file says 'the file has been deleted')

## **Services**

### **Something In The Middle Maybe (SiTMM)**

### **Rsoc - Relational software observatory Consultancy service**

### **"What is it like to be an elevator?"**

### **Interface Détournement**

### **File therapy**

### **Agile Sun Salutation**

### **Continuous integration**

### **Techno-galactic software walk-in clinic Reception**

### **Intake**

### **Future Blobobservation Booth**

### **Retrospection**

### **Refreshment**

### **WTC-time**

### **Flow of the chart - chart of the flow on demand!**