

● **Something In The Middle Maybe (SiTMM)**

SomethingInTheMiddleMaybe observes the network interactions that your chosen software makes. We ask patients what they want to observe (e.g. a daily interaction with my smartphone, or a specific application on my computer)

Patients get a log of the network connections performed by their chosen interaction.

Approximate duration: 5 to 10 minutes

● **RSOC - Relational Software Observatory Consultancy Service**

By paying a visit to our ethnomethodology interview practice you'll be mapping perspectives to know how to observe software from different angles / perspectives. Our practitioners have at heart to make possible the "what is the relation to software" discussions into a service

Approximate duration: 12 minutes

● **Techno-galactic software walk-in clinic intake**

● **Future Blobservation Booth**

The hand which holds your mouse everyday hides many secrets. Visit the Future Blobservation Booth to have your fortunes read and derive life insight from the wisdom of software.

Approximate duration: The approximate duration of our service will be on average 2 minutes, never less than 1 and no more than 2 minutes and 30 seconds.

● **Interface Détournement**

Baseline of the critical service:

Tired of business jargon and unnavigable services ? Come to do an Interface Détournement !

Motivation of the critical service:

- capitalism as sorcery (Isabelle Stengers) : we are under the black magic of capitalism interface making
- we have the feeling that some words are imposed to us, consequently we are reclaiming a power of saying/naming

Goal/Description of a situation at hand

Methods of Observation:

- Unpacking an interface, fixed our browsing speed
- Live redesign of an interface using the browser developer tools.
- Study the layout by removing all the content
- = Play with the interface content, add some humour, irony to it.

Approximate duration: unknown

● **File therapy**

Do you have software concerns that regard a specific file? Through this service you can experiment with various therapeutic forms. Turn your software anguish into a takeaway file.

Do you encounter software problems or do you have concerns about particular files? Through this service you can experiment with various therapeutic forms. Our therapeutic approach is inspired by the unix file system paradigm in which every component of a computer can be represented by a file, be it your hard drive, memory or sound card. Going together through the affordances and limitations of such a paradigm, we hope to provide a more intimate access to your software.

Whether it is about specific problematic situations with your computer, or to address a general curiosity about filesystems, we will take you by the hand through an extensive intake.

- * First we will discuss your interest or your problem, to try and pick a file that speaks of your concern. For example, if you experience problems with connecting to the network, we can take a networkconfiguration file. Or maybe you have already a file in mind that you find concerning.

- * Then you transfer the file to our dedicated usb stick and we will inspect it on our computer.

- * During the inspection you will get an explanation of the various translations which happen to the file.

- * On the basis of (initially) a visual inspection, we will discuss which measures should be taken. Can we intervene in the file, provide some "pixel surgery" and provide you with a restored version? Or do we need to move forward to more meditative treatments such as sound therapy?

- * We hope that our service will shift your perspective on your situation by experiencing how files look like in a different environment.

Approximate duration: 15 minutes

● **Agile Sun Salutation**

Welcome to Agile Sun Salutation, an introduction to Agile Yoga (Why Organise ? Go Agile !), a new methodology to improve your professional and personal life.

Approximate duration: 10 minutes

● **"What is it like to be an elevator?"**

In this service you can experience and analyse a verbal live demo of a reverse engineered elevator software. There is also the possibility to re-enact the elevator software as a internalized elevator, after SCPs finished the flow chart station.

Approximate duration: To experience some minutes!
To reenact around 10 to 15 minutes!

● Retrospective / Take Out

This service verifies whether your expectations are being met. If so, we provide you with your official record and you are ready to leave the clinic.

Approximate duration: 10 minutes

● WTC-time

● Flow of the Chart Chart of the flow on demand!

SSoGY (SOFTWARE SKETCHING OBSERVATION YUPPIES) is here to provide you with one and only personalized flow chart & chat for your human-machine situation!

Approximate duration: 15 minutes

● Refreshment

The fountain brings a soothing corporate noise to refresh any unsettlingly quiet or unhappily frenetic spaces with water.

Approximate duration: ongoing

● Continuous integration

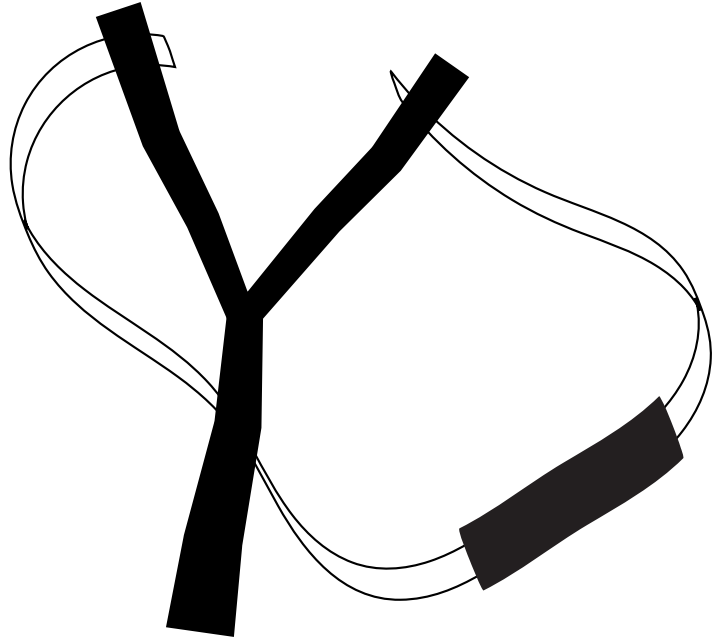
We monitor the seamless integration of all services at the software observatory clinic, including the circulation of bodies and bits.

Approximate duration: ongoing

● Process invocation

Process invocation is a service helping the user to discover and visualize processes normally kept concealed from the user.

Approximate duration: 15 minutes



the
techno-galactic
software
observatory

walk-in clinic

12 06 2017
14:00 - 17:00