

A Guide to Techno-Galactic Software Observation

I am less interested in the critical practice of reflection, of showing once-again that the emperor has no clothes, than in finding a way to diffract critical inquiry in order to make difference patterns in a more worldly way.¹

A spectre is haunting the galaxy. It is neither revolutionary² nor is it a global scale vulnerability³, but no matter where you happen to be, there is the spectre of a software running somewhere in the background. Look! There it is, looking right back at you. Be it your phone screen or a passing satellite, software's observation and entanglement in the everyday appears complete. But is it so total? Let's look more closely.

We find ourselves in a universe built on a 1990s revival of a 1960s dream: software as a service⁴. In this online universe, the use of software has increasingly been knitted into the production of software, even while the rhetoric, rights, and procedures around software continue to suggest that use and production constitute separate realms. This knitting together and its corresponding disavowal radically alters the operative role of software in society. The shifts ripple across galaxies, through social structures, working conditions, and personal relations, resulting in a profusion of apparatuses that aspire to be seamless while optimizing and monetizing individual and collective flows of information in line with

¹ Donna Haraway: *Modest Witness: Feminist Diffractions in Science Studies*. In: *The Disunity of Science: Boundaries, Contexts, and Power*. Ed. by Peter Galison and David J. Stump. 1996, pp. 428–442

² Karl Marx and Friedrich Engels: *The communist manifesto*. Penguin, 2002

³ Jann et al. Horn: *Meltdown and Spectre Attack*. 2018

⁴ Thomas Haigh: *Software in the 1960s as Concept, Service, and Product*. In: *IEEE Annals of the History of Computing* 24.1 (2002), pp. 5–13

the interests of a handful of actors. The diffusion of software services affects individuals and communities in the form of intensified identity shaping and self-management, and affects the public, as institutions and common use infrastructures increasingly rely on “solutions” provided by private companies for their management. As online services increasingly centralize data flows in the clouds, they blur the last traces of the thin line separating bio- from necropolitics.⁵

As software spins its web around us, we reflexively try to take some distance only to realize that we are too well tangled in its gooey net. Caught upside down and dangling we ask: How can we interact, respond to, and think with software? What approaches can we use to recognize the agency of different actors, their ways of working, and their politics? What methods of observation are conducive to critical inquiry and affirmative discord? How can we resurface software, to find sites where its infrastructures are reconfiguring the everyday? How can we take stock of the ways software is always at work, especially where it is designed to disappear into the background?

Bowled over by these questions, by constant pop-ups and push notifications, a fantasy takes shape of smashing our devices with a sledge hammer, throwing them in the river, retreating off grid and out of sight, and living software free lives. But this fantasy that cannot hold. It cannot hold us. Perhaps it is available to the tech-billionaires building and stocking bunkers, but for most of the people on this planet, for the poorest, for the less and least powerful, for someone who is almost anyone having a sudden software tantrum, it is not going to do it. We are in search of a better fantasy. One that lets us poke and push back.

⁵ Tung-Hui Hu: *A Prehistory of the Cloud*. MIT Press, 2015

The Techno-Galactic Software Survival Guide is an obsessive fantasy of optimization turned on its head, and stuck to the ceiling of a self-reflecting elevator. It is the ultimate book of dos and don'ts, of forgotten histories and un-inevitable futures, of mindful agile actions and improvisational service architectures, of any and all things that you can and cannot imagine needing in a technogalaxy. We are techno-galactic in order to meet the contemporary paradigms of computation that proudly announce their capability for "scaling up to the universe." We stand here as modest witnesses to the scales of software communities and related political economies that involve and require observation.

At the Techno-Galactic Software Observatory worksession we developed state of the art methods that we now offer to you. To do this, we picked up the word "observation", turning it over and around. We brought it right up to our noses and held it outstretched to get a better look, holding all of the histories of people looking at others and objects in mind, holding computers and keyboards in hand. Observation, and the enabling of it through intensive data-centric feedback mechanisms, is part of the cybernetic spells that underpin present day software production. In this present moment, we sync our breath to the rhythm of our software and propose holistic observation as one way to enter an engagement with software's implications.

This guide invites you to experiment with ways to stay with the trouble of software. In it you will find a set of practical and fantastical tools for the tactical (mis)use of software, empowering and enabling users to resist embedded paradigms and assumptions. It is a collection of methods for approaching software, experiencing its myths and realities, its risks and benefits. Drawing on theories of software and computation developed in academia and

elsewhere, we grounded our methods in hands-on exercises and experiments that you now can try at home. These methods were developed in and inspired by the context of software production, hacker culture, software studies, computer science research, Free Software communities, privacy activism, and artistic practice.

Reading is not enough, software is not just a text, observation is one potential beginning, engagement is tickling. Can you call up that feeling of the approach of a touch that cannot be born with a straight face? Come join us at the edge of the universe, on the metro platform, at your kitchen table, as we mark and measure critical distances from and entanglements with the seemingly endless software systems that surround us.

The techno-galactic software survival guide was collectively produced as an outcome of the Techno-Galactic Software Observatory.

The Techno-Galactic Software Observatory

In the summer of 2017, thirty or so people gathered in Brussels to explore practices of proximate critique with and of software in the context of a worksession entitled “Techno-Galactic Software Observatory”.⁶ The worksession called for software-curious people of all kinds to ask questions about software. The intuition behind such a call was that developing different types of engagement requires a heterogeneous group of participants with different

⁶ Worksessions are intensive transdisciplinary moments, organised twice a year by Constant. They aim to provide conditions for participants with different experiences and capabilities to temporarily link their practice and to develop ideas, prototypes and research projects together. For the worksessions, primarily Free, Libre and Open Source software is used and material that is available under Open Content Licenses.

levels of expertise, skill and background. During three sessions that were two days each, participants collectively inspected the space-time of computation and probed the universe of hardware-software separations through excursions, exercises and conversations. They tried out various perspectives and methods to look at the larger picture of software as a concept, as a practice, and as a set of techniques.

The first two days of the Techno-Galactic Software Observatory included visits to the Musée de l'Informatique Pionnière en Belgique⁷ in Namur and the Computermuseum KU Leuven⁸. Surrounded by these collections of historical *numerical artefacts*, we started considering software in a long-term context. The museum visits provided an occasion to reflect on the conditions of software's appearance and to take on current-day questions from a genealogical perspective. What is software? How did it appear as a concept, in what industrial and governmental circumstances? What happens to the material conditions of its production (minerals, factory labor, hardware) when it evaporates into a cloud?

The second two days were spent focusing on the space-time dimension of IT development. The way computer programs and operating systems are manufactured has changed tremendously over the last seventy years, as has its production times and places. From military labs to the mega-corporation cubicles to the open-space freelancer utopia, what ruptures and continuities can be traced in the production, deployment, maintenance and destruction of software? From time-sharing to user-space partitions and containerization, what separations were and are at work? Where and when is software made today?

⁷ <http://www.nam-ip.be>

⁸ <http://etwie.be/database/actor/computermuseum-ku-leuven>

The last two days at the Techno-Galactic Software Observatory were dedicated to observation and its consequences. The development of software encompasses a series of practices whose evocative names are increasingly familiar: feedback, report, probe, audit, inspect, scan, diagnose, explore, test. What are the systems of knowledge and power within which these activities take place, and what other types of observation are possible? As a practical set for our investigations, we set up a walk-in clinic on the 25th floor of the World Trade Center, where users and developers could arrive with software-questions of all kinds.

The Walk-in Clinic

Do you suffer from the disappearance of your software into the cloud, feel oppressed by unequal user privilege, or experience the torment of software-ransom of any sort? Bring your devices and interfaces to the World Trade Center! With the help of a clear and in-depth session, at the Techno-Galactic Walk-In Clinic we guarantee immediate results. The Walk-In Clinic provides free hands-on observations to software curious people of all kinds. A wide range of professional and amateur practitioners will provide you with Software-as-a-Critique-as-a-Service on the spot. Available services range from immediate interface critique, collaborative code inspection, data dowsing, various forms of network analyses, unusability testing, identification of unknown viruses, risk assessment, opening of black-boxes and more. Free software observations provided. Last intake at 16:45.⁹

⁹ Invitation to the Walk-In Clinic, June 2017

TECHNOGALACTIC SOFTWARE OBSERVATORY WALK-IN CLINIC

Name of the Software Curious Person

Situation

Description of situation at hand

.....

.....

.....

Directed to Services

Total time available

Intake

Retrospection

Estimated Time for service

Something In The Middle Maybe (SITMM)

Relational Software observatory Consultancy Service

"What is it like to be an elevator?"

Interface Detournement

Flow of the chart - chart of the flow on demand!

Agile Sun Salutation

Continuous integration

Future Blobobservation Booth

WTC-time

File therapy

What would be a outcome

.....

.....

.....

EXIT STATUS

NOT DONE DONE

Can this file be published YES

NO

.....
SIGNATURE/DATE

STORE FOR DELETION



Intake Forms for Software Curious People (SCP)

● **Retrospective / Take Out**

This service verifies whether your expectations are being met. If so, we provide you with your official record and you are ready to leave the clinic.

Approximate duration: 10 minutes

● **WTC-time**

● **Flow of the Chart**
Chart of the flow on demand!

SSoGY (SOFTWARE SKETCHING OBSERVATION YUPPIES) is here to provide you with one and only personalized flow chart & chat for your human-machine situation!

Approximate duration: 15 minutes

● **Refreshment**

The fountain brings a soothing corporate noise to refresh any unsettlingly quiet or unhappily frenetic spaces with water.

Approximate duration: ongoing

● **Continuous integration**

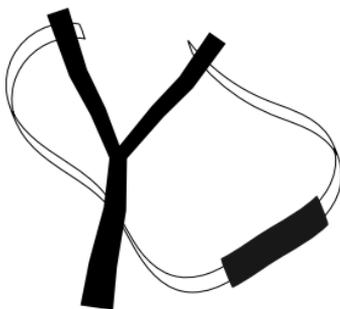
We monitor the seamless integration of all services at the software observatory clinic, including the circulation of bodies and bits.

Approximate duration: ongoing

● **Process invocation**

Process invocation is a service helping the user to discover and visualize processes normally kept concealed from the user.

Approximate duration: 15 minutes



the
techno-galactic
software
observatory

walk-in clinic

12 06 2017
14:00 - 17:00

● **Something In The Middle Maybe (SITMM)**

SomethingInTheMiddleMaybe observes the network interactions that your chosen software makes. We ask patients what they want to observe (e.g. a daily interaction with my smartphone, or a specific application on my computer)

Patients get a log of the network connections performed by their chosen interaction.

Approximate duration: 5 to 10 minutes

● **RSOC - Relational Software Observatory Consultancy Service**

By paying a visit to our ethnomethodology interview practice you'll be mapping perspectives to know how to observe software from different angles / perspectives. Our practitioners have at heart to make possible the "what is the relation to software" discussions into a service

Approximate duration: 12 minutes

● **Techno-galactic software walk-in clinic intake**

● **Future Blobobservation Booth**

The hand which holds your mouse everyday hides many secrets. Visit the Future Blobobservation Booth to have your fortunes read and derive life insight from the wisdom of software.

Approximate duration: The approximate duration of our service will be on average 2 minutes, never less than 1 and no more than 2 minutes and 30 seconds.

● **Interface Détournement**

Baseline of the critical service:
Tired of business jargon and un navigable services ?
Come to do an Interface Détournement !

Motivation of the critical service:
- capitalism as sorcery (Isabelle Stengers) :
- we are under the black magic of capitalism interface making
- we have the feeling that some words are imposed to us, consequently we are reclaiming a power of saying/naming

Goal/Description of a situation at hand
Methods of Observation:
-Unpacking an interface, fixed our browsing speed
-Live redesign of an interface using the browser developer tools.
-Study the layout by removing all the content
= Play with the interface content, add some humour, irony to it.

Approximate duration: unknown

● **File therapy**

Do you have software concerns that regard a specific file? Through this service you can experiment with various therapeutic forms. Turn your software anguish into a takeaway file.

Do you encounter software problems or do you have concerns about particular files? Through this service you can experiment with various therapeutic forms. Our therapeutic approach is inspired by the unix file system paradigm in which every component of a computer can be represented by a file, be it your hard drive, memory or sound card. Going together through the affordances and limitations of such a paradigm, we hope to provide a more intimate access to your software.

Whether it is about specific problematic situations with your computer, or to address a general curiosity about filesystems, we will take you by the hand through an extensive intake.

• First we will discuss your interest or your problem, to try and pick a file that speaks of your concern. For example, if you experience problems with connecting to the network, we can take a network configuration file. Or maybe you have already a file in mind that you find concerning.

• Then you transfer the file to our dedicated usb stick and we will inspect it on our computer.

• During the inspection you will get an explanation of the various translations which happen to the file.

• On the basis of (initially) a visual inspection, we will discuss which measures should be taken. Can we intervene in the file, provide some "pixel surgery" and provide you with a restored version? Or do we need to move forward to more meditative treatments such as sound therapy?

• We hope that our service will shift your perspective on your situation by experiencing how files look like in a different environment.

Approximate duration: 15 minutes

● **Agile Sun Salutation**

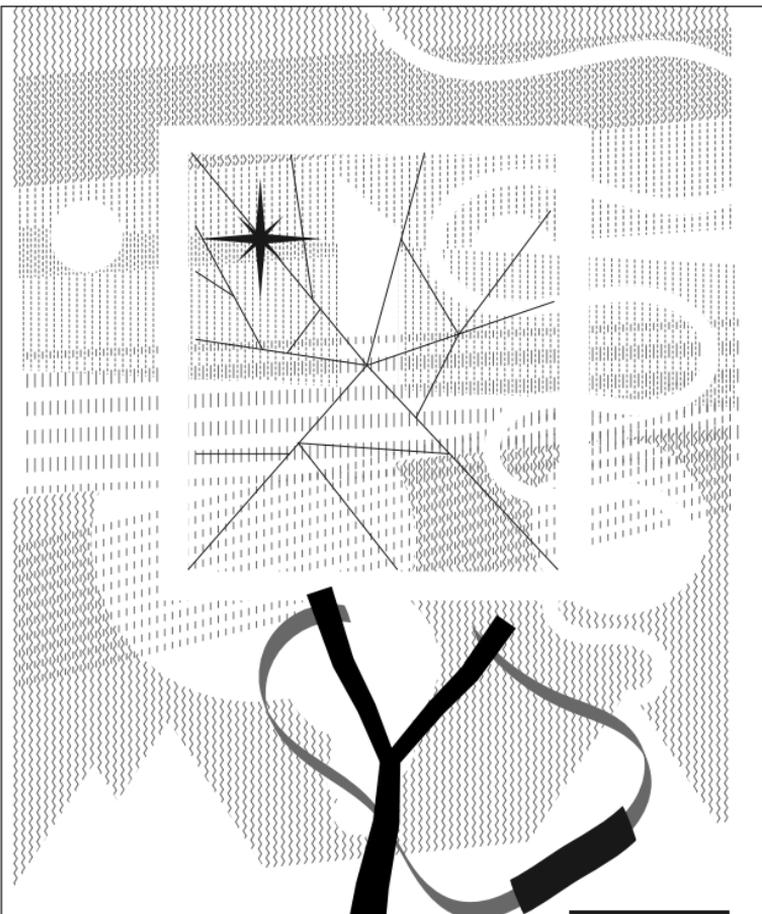
Welcome to Agile Sun Salutation, an introduction to Agile Yoga (Why Organise ? Go Agile !), a new methodology to improve your professional and personal life.

Approximate duration: 10 minutes

● **"What is it like to be an elevator?"**

In this service you can experience and analyse a verbal live demo of a reverse engineered elevator software. There is also the possibility to re-enact the elevator software as a internalized elevator, after SCPs finished the flow chart station.

Approximate duration: To experience some minutes!
To reenact around 10 to 15 minutes!



walk-in clinic

12 06 2017
14:00 - 17:00

**the
techno-galactic
software
observatory**

WTC 1
Boulevard Roi Albert II
Koning Albert II-laan
28-30
Brussels / Bruxelles
constantvzw.org
constantasbl.org





WARNING

The survival techniques described in the following guide are to be used at your own risk in cases of emergency software curiosities.

The publisher will not accept any responsibility in case of damages caused by misuse, misunderstanding of instruction, or lack of curiosity. By trying the methods described in the guide, you accept responsibility for losing or loosing data and for altering hardware, including hard disks, usb key, cloud storage, and screens perhaps by throwing them on the floor, or by falling on the floor yourself upon tangling your feet in an entanglement of cables such that your laptop goes flying.

No harm has been done to humans, animals, computers or plants while creating the guide. No firearms or any kind of weapon is needed in order to survive software.

Just a little bit of patience.

Software observation survival stresses

Physical fitness plays a great part of software observation. Be fit or CTRL-Quit.

When trying to observe software you might experience stresses as such:

- Anxiety
- Sleep deprivation
- Forgetting about eating
- Loss of time tracking

Can you cope with software? You have to.

*our methods for observation,
like mapping, come with their luggage.*

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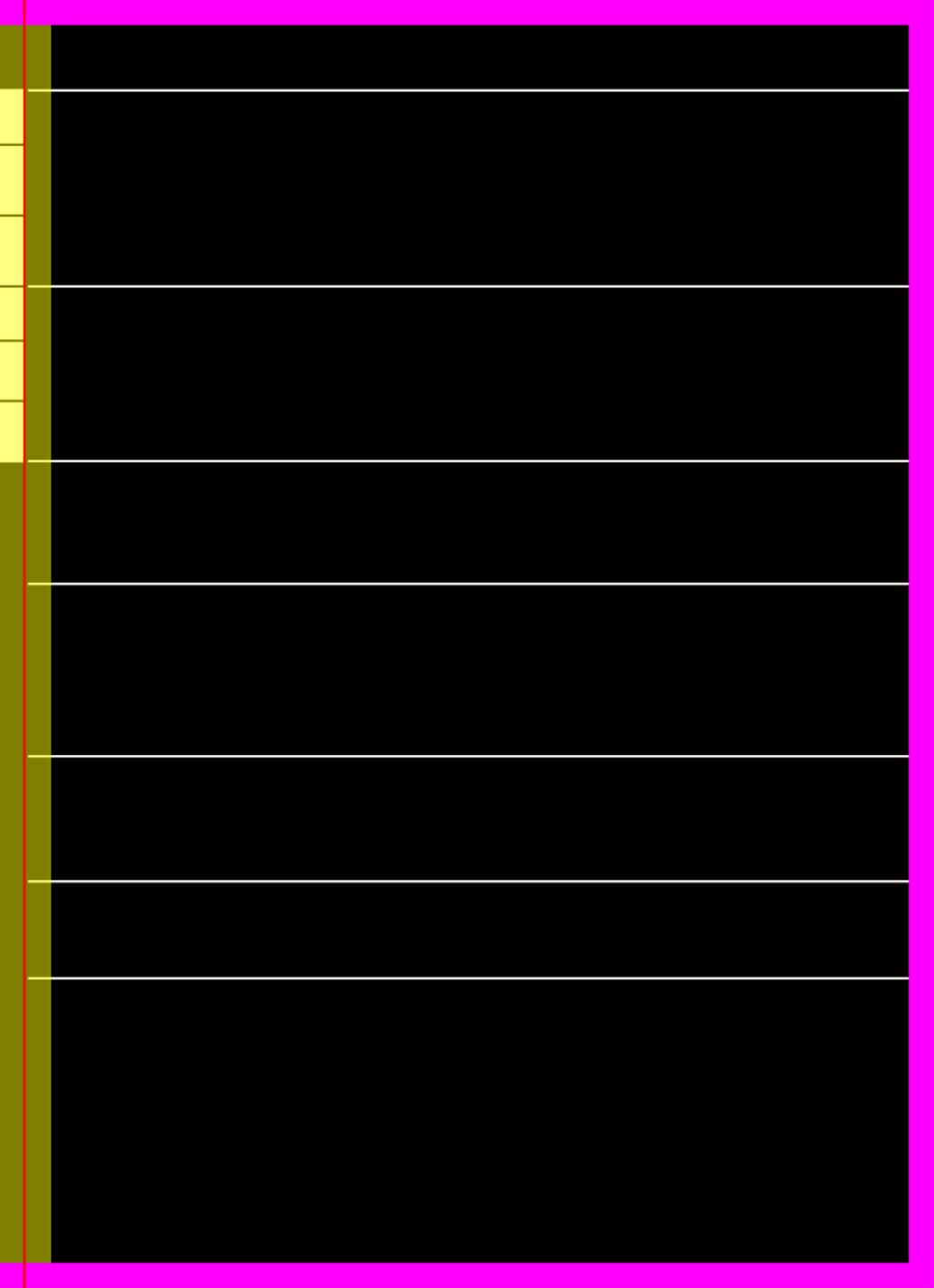
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CLOSE ENCOUNTERS

Meetings between
people, software and hardware

- :: Descending into the depths of any hardware reveals insights into the computer.¹⁰
- :: Admittedly, facilitating a usability study is not a natural way to interact with other human beings. So it is totally understandable why most of us have trouble facilitating, making classic **mistakes** such as:[. . .] **Treat the test session as a conversation rather than an observation.** Talking too much, at inappropriate times, or leading the user can affect what he does and says, which can invalidate part or all of the research findings. Interviewing methods are different from observational methods.¹¹
- :: [T]he ENIAC's "master programmer" was not a person, but a machine component, responsible for executing loops and linking sequences together. That is, the master programmer handled the "program control" signal that each unit produced after it successfully executed a function.¹²

¹⁰ David A. Patterson and John L. Hennessy: *Computer Organization and Design MIPS Edition, Fifth Edition: The Hardware/Software Interface*. English. 5 edition. Amsterdam ; Boston: Morgan Kaufmann, Oct. 2013. ISBN: 978-0-12-407726-3, pg.19

¹¹ Kara Pernice: *Talking with Users in a Usability Test*. en. 2014. Visited on Jan. 31, 2018

¹² Wendy Hui Kyong Chun: *Programmability*. In: *Software Studies*. Ed. by Matthew Fuller. 2008, pp. 225–228. ISBN: 978-0-262-06274-9. Visited on Jan. 31, 2018, pg.225

:: I participated in the hackathon much in the spirit of a critique that had run out of steam. I concerned myself to coconstruct knowledge – to make a thing. Although the hackathon did draw people together in a Latourian spirit around a matter of concern, in a very Latourian spirit, this actually existing site of design practice revealed that its politics were in its forms and norms – in its manufactured urgency, in the distance between the studio and the world, and the media ecologies that made it possible to promise to cross that distance without walking it.¹³

¹³ Lilly Irani: *Hackathons and the Making of Entrepreneurial Citizenship*. en. In: *Science, Technology, & Human Values* 40.5 (Sept. 2015), pp. 799–824. ISSN: 0162-2439, 1552-8251. DOI: 10.1177/0162243915578486. Visited on Jan. 31, 2018, pg.20

Encounter several historical collections of hardware back-to-back



HOW:: This can be done by identifying one or more computer museums and visiting them with little time in-between. Visiting a friend with a large basement and lots of left-over computer equipment can have a similar effect. Seeing and possibly touching hardware from different contexts (state-administration, business, research, ...), periods of time, cultural contexts (California, Germany, French-speaking Belgium) and price ranges allows you to sense the interactions between hardware and software development.



NOTE:: This method offers a perfect opportunity to hear people speak about objects in their contexts, how they worked and did not work and how particular pieces of hardware and software are linked one with another. It also shows the economic and cultural aspects of softwares.



WARNING:: DO NOT FOLD, SPINDLE OR MUTILATE



EXAMPLE:: Spaghetti Suitcase

At one point during the demonstration of a Bull computer at Computer Museum NAM-IP, our museum guide revealed the system's "software" – a suitcase sized module with dozens of patch cords. She made the comment that the term "spaghetti code" (a derogatory expression for early code that used many "GOTO" statements) had its origin in this physical arrangement of code as patchings.

P.19



Spaghetti Codes

Preserving old hardware is a means of observing the physical manifestation of software. Operating older computers can result in actually touching software.

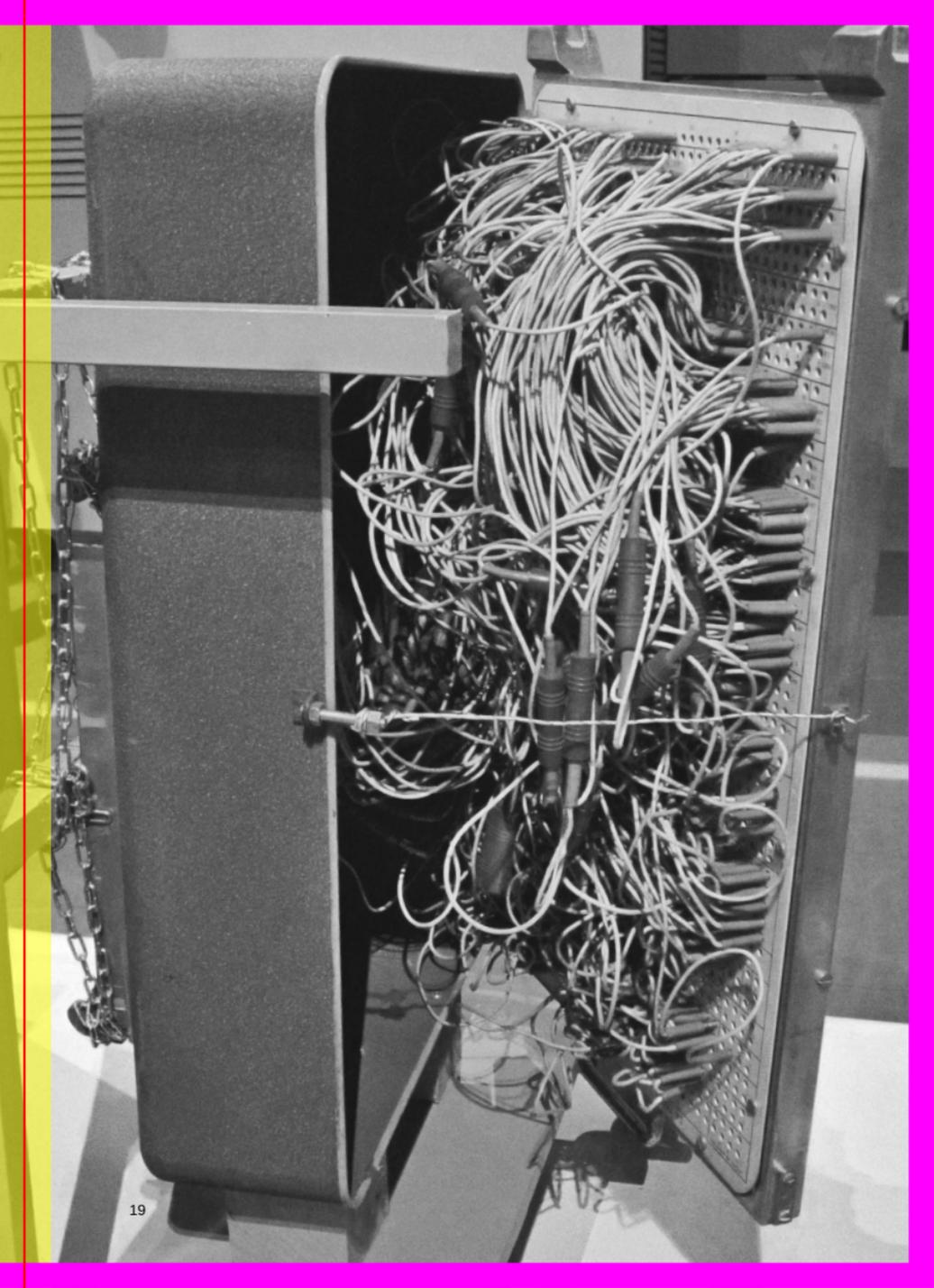
P.21

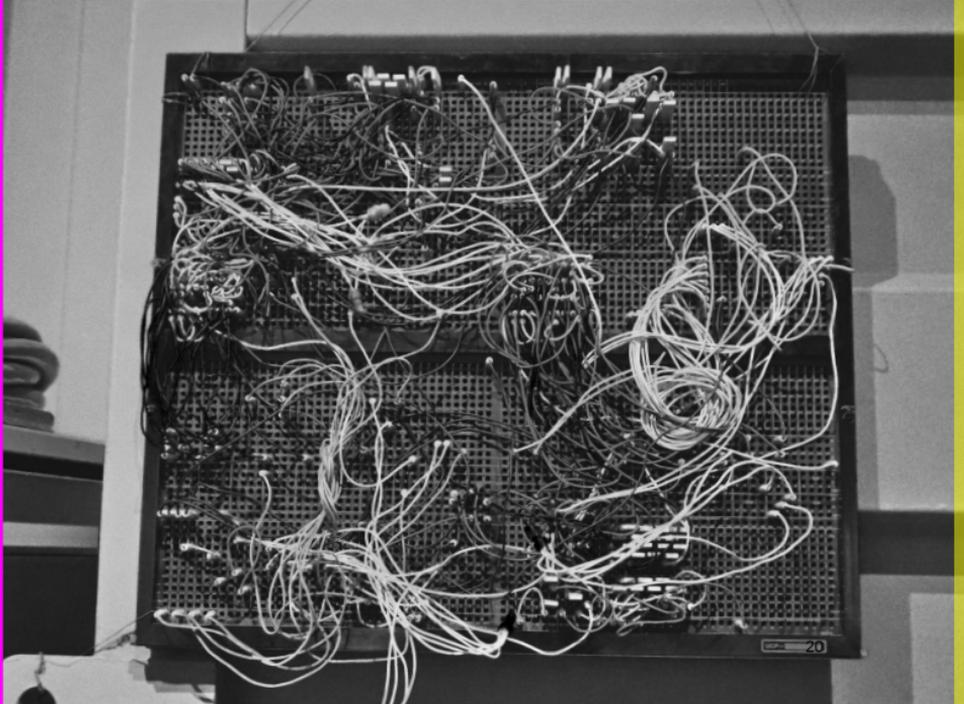
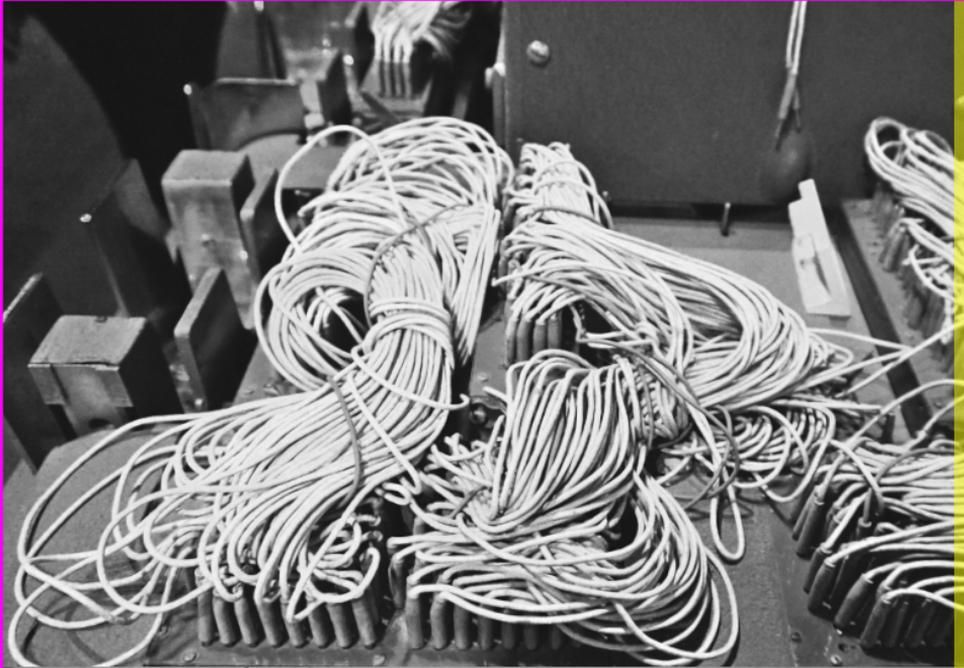


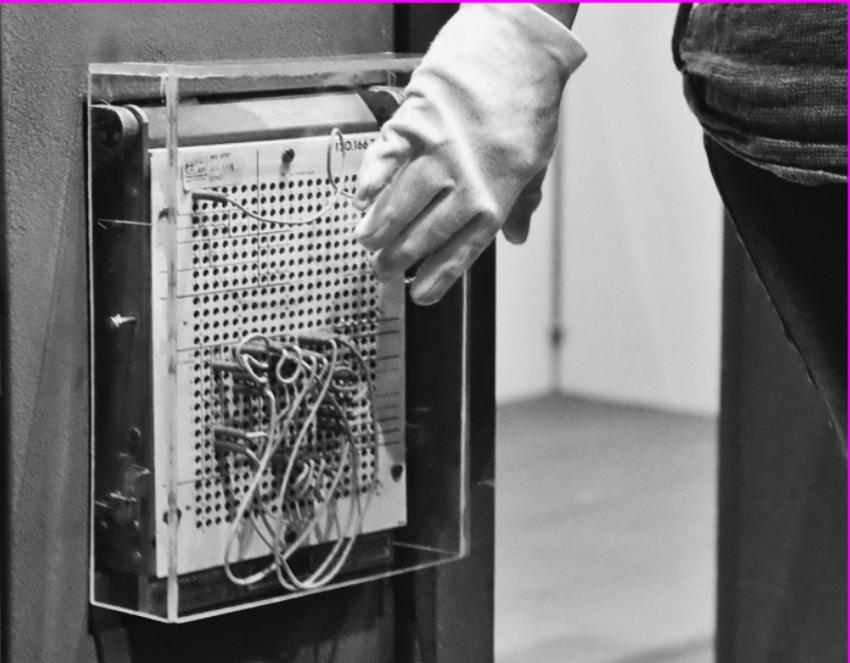
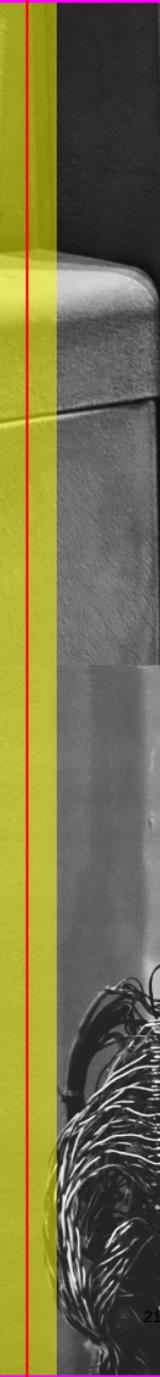
Touching Software



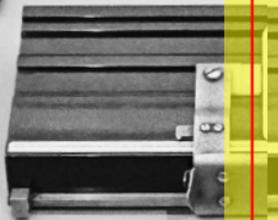
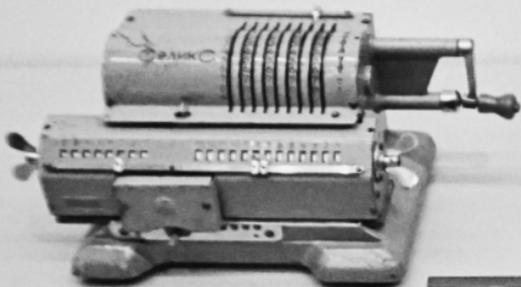
EXAMPLE:: Play with binary. Create punch cards.







La table des manipulations







ORDINATEUR GAMMA 30 - 1963

Bull



“The highlight of the collection is to revive a real punch card workshop of the 1960s.”

P.22  ← Create punchcards “À la table des manipulations”

P.24  ← TGSO Punchcards

P.25  ← Atelier mécanographique Bull

 **EXAMPLE ::** Collection de la Maison des Écritures
d'Informatique & Bible, Maredsous

The particularity of this collection lies in the fact that it conserves and presents multiple stages of the life of a software from its initial computerization through today. The idea of introducing informatics as a method for working with/on the Bible (versions in Hebrew, Greek, Latin, and French) dates back to 1971, via punch card recordings and their memorization on magnetic tape. Then came the step of analyzing texts using computers.

P.27  ← Maredsous 89. 15 ans d'Informatique et Bible

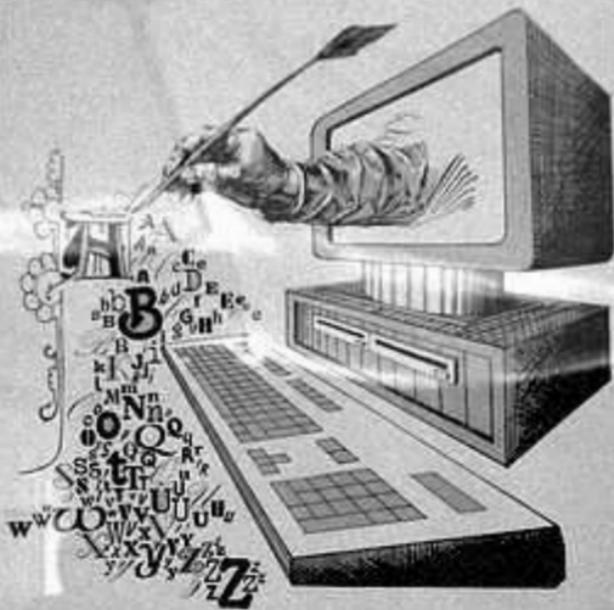
P.28  ← Lexique description Needed

 **SEE ALSO ::**
 Interview people about their histories with software

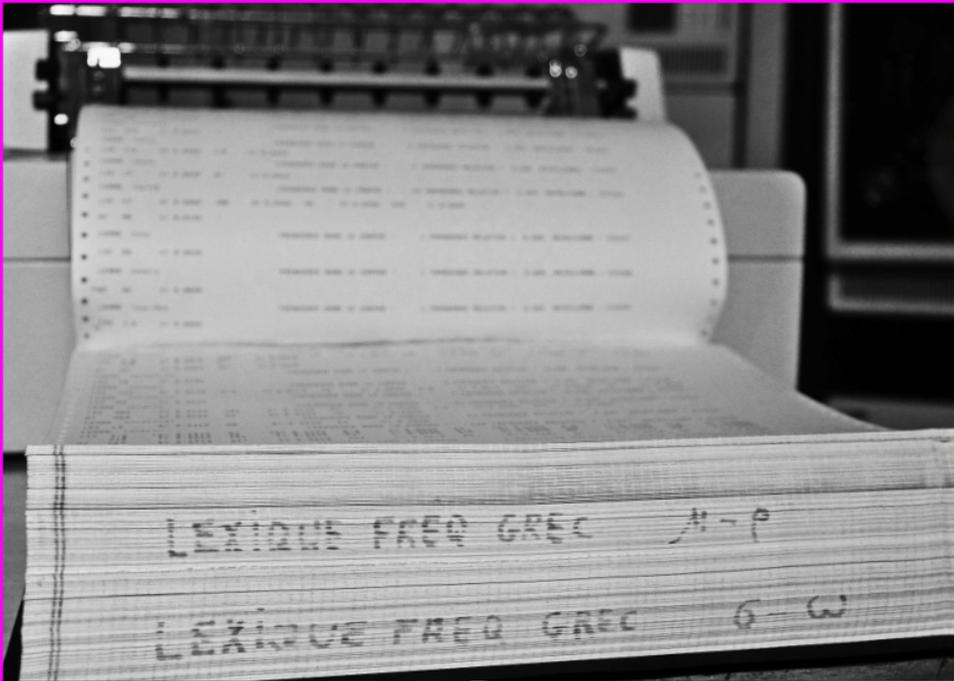
→ P.30

Maredsous 89.

15 ans d'Informatique et Bible



* Au commencement était le Verbe... / 1989





Machines à cartes perforées de marque Bull ➔ <http://www.histoireinform.com/Histoire/+Infos/jmclcadr.htm>

METHOD:: Interview people about their histories with software



WHAT:: Collect personal narratives around software history. Retrace the path of an individual's relation to software, how it changed during the years, and what human access memories surround it. Look at software through personal relations and emotions.



HOW:: Interviews are a good way to do it, but informal conversations work, too.



WHEN:: Whenever (retirement period is a plus).



WHO:: Anyone with ten years or more of any kind of experience with software.



URGENCY:: High.



WARNING:: Oral histories will be lost if they are not recorded.

EXAMPLE::

Jean Heuns has been collecting servers, calculators, softwares, magnetic tapes hard disks for thirty years. He came to an agreement with the Department of Computer Sciences (KU Leuven) for them to be displayed in the department hallways.

At the time computers were mainframes and you did feed them with programs by punch cards. Programming was writing down the program, then you punched it, and the next day you get results, mostly error. That's the way it worked at that time. To teach us programming, they used the language of that time, Fortran and some kind of invented assembly language, it didn't really exist, it was simplified.

As an anecdote, i remember punchcards were a block of papers, we were jealous of the people who came into the computer center with huge stacks of cards. They were really small programs, not complicated ones. In fact you had to learn to use the computer from scratch, everything was new, you couldn't rely on previous experiences. And to start with small programs was difficult enough.

I remember the first program i had to work on. You got three numbers, you had to make the program decide if you can construct a triangle with the numbers being the sides of the triangle.



How did you see the rise of personal computer and the software that goes with?

I have to admit that we missed it. We didn't see that what was new was powerful. We were not impressed by the software. I remember windows 95, the news on TV, people sleeping on the street to get it. I remember when I got my first windows version, with a box of 22 floppies or so. Then i wanted to do something, to compile a program, but there was no compiler.

For me software is the magic that make computer usable.



Quotes taken from the interview with Jan Huens, see following pages.



Interview with Jean Huens

The following is a transcript of an interview with Jean Huens conducted by Peggy at X date and Y place.

You have been using computers since a long time, as you explained to us during the tour we had the joy of attending during the TGSO. I heard that until recently, let's say the late 1990s, that to learn computer programming you had to start by writing down the program on paper...

In 1973, I did study computer sciences, it was the second year of the Computer Science course, here in Leuven. At the time computers were mainframes and you did feed them with programs by punch cards. Programming was writing down the program, then you punched it and the next day you get results, mostly error. That's the way it worked at that time. To teach us programming, they used the language of that time, Fortran and some kind of invented assembly language, it didn't really exist, it was simplified.

Most of the time you wrote down your program, the teacher and the assistant would have to tell you what is wrong or good, you didn't have much practical experience.

What was it like, tons of pages?

No. As an anecdote, I remember punchcards were a block of papers, we were jealous of the people who came into the computer center with huge stacks of cards. They were really small programs, not complicated one. In fact you had to learn to use the computer from scratch, everything was new, you couldn't rely on previous experiences. And to start with small programs was difficult enough.

That was also the time when Edsger W. Dijkstra, who fought against the “goto” and other common but bad constructs.¹⁴ I still remember him, in an audience, giving us a lecture on good techniques in programming at the International computing symposium 1977 in Liège.¹⁵ It was a rather hard course because Dijkstra expected you to quickly understand and implement his ideas.

And then from '75 on, computers became cheaper and could be bought by departments and smaller entities. And then came the first interactive computer. They were still beasts, about two cubic meters, costing two millions belgian francs. But it was low enough to allow people to type in directly commands. I started working here in '75 as a researcher, it has evolved continuously and I saw computers getting cheaper and getting easier to use. The way to use it was simplified, you could start to go to the beast and try it out.

I remember more or less: you wrote down the program in Fortran for instance. We always thought in the beginning that it would work and it didn't, so after a turn around you were giving it back to the operator and you have to wait another half a day or a night to get the results.

What kind of program were you working on?

I remember the first program I had to write was: you got three numbers and you had to make the program decide if you could construct a triangle with the numbers being the sides of the triangle.

¹⁴ Edsger W. Dijkstra: *A Case against the GOTO Statement*. 1972

¹⁵ Edsger W. Dijkstra: *Programming: From craft to scientific discipline*. 1977

That took an afternoon to be processed?

Well, yeah. You had to imagine how to do it which was also one problem, than you prepare the cards with the punching machine and you give the package of cards to the operator who was feeding the computer with the cards. Operators were people who had the task of feeding the computers by hand, with paper, cards, then cards got written on disks and later processed by the mainframe from disk. Finally results got printed on paper. And after a number of hours or a night you got a listing on a piece of paper with the results or program compilation errors.

When where you able to record the program onto the machine?

I think that happened between '75 and '80. After the punching cards, which were already a way to record the program, we had typewriters and then terminals. We could record the programs by typing it on the terminal and the computer would store them on disk. We had magnetic discs. IBM had number for everything, I remember the 3300 [manufactured from 1970 on] was a magnetic disk. We didn't touch the machines, operators would change the disks, we could only access the typewriter/terminal. That was our most direct connexion to the computer. The times were different. The mainframes were such huge costly beasts that it had operators day and night to keep it busy. Even at night there were two or three guys mounting tapes, disc mounting tapes, that kind of stuff. https://upload.wikimedia.org/wikipedia/commons/thumb/4/42/IBM_magnetic_disk_drives_3330%2B3333.png/600px-IBM_magnetic_disk_drives_3330%2B3333.png

When did you stop working with operators?

Somewhere between '85 and '90. There were still operators at the main computer of the university, but there were also small computers, so researchers and student could have direct access when needed.

When did you start to work with software sold by others or given away in order to do your research?

You still needed an operating system for the mainframe that was delivered by IBM or the constructor delivered the mainframe. When you bought mini-computers, which were the smaller versions of mainframes, in most cases you bought an operating systems, compilers and all the stuff you needed to be able to program or work those things. In most cases, the computer sciences department bought the mini-computer from, for instance *Digital Equipment Corporation*, a manufacturer at that time, but they didn't buy DEC's software. The DEC software was not open source or free, and as a university we could get Unix for free and could run it on those DEC computers. That is what the computer department of the University of Louvain la Neuve *l'unité d'informatique*, did and so did we.

When did you start working with Unix as an OS?

I took a trip to Amsterdam, it must have been in 1979 or 1980. Well, the story starts in our French sister university (LLN) where they had a PDP-11 with Unix on it. You could get Unix, at the time, when you were a university, from Bell Labs (part of AT&T), the American telephone company. AT&T was a mega organisation at the time [before the dismantlement of AT&T/Bell system¹⁶]. Due

¹⁶ https://en.wikipedia.org/wiki/Breakup_of_the_Bell_System

to monopoly, the US authorities split it up into different Baby Bells. One of the restrictions was that the research Baby Bell, could not sell anything. There were computer scientists there who developed some interesting things (e.g. Unix). Universities got the source code for free, but NO support, nothing not even how to install it. In Unité d'informatique, where they had a PDP-11/70¹⁷ they were lucky: they got the same computer that Unix was developed on. They got the disk by snail mail as a post-office package. They mounted it and it did spin up and they had UNIX. Here, we had a cheaper PDP11, the PDP 11/60¹⁸. We got the Unix disk distribution from Bell Labs but we could not run it, because we got another type of disk(RK07). We could look at it but that was all, because our disc format was different than the one at Bell Labs. Somebody here (P.Verbaeten) wrote a driver for that disk in l'unité d'informatique of LLN. The nearest place with Unix and a RK07 was in Vrije Universiteit Amsterdam. Andrew Tenenbaum, who wrote a number of books on operating systems, was working there. He was learning to speak Dutch. We understood his English better but his assistant explained that he needed to practice speaking Dutch because he would have to pass an exam. There we compiled Unix with an RK07 driver and stored it on a bootable RK07 disk. With that disk back in Leuven we could start Unix on our PDP11/60. An error in the process meant a trip Leuven-Amsterdam and back. In my opinion the start of open source was Unix because we had to maintain it by ourselves and we learned a lot from the sources. In that time for software distribution you had to store it on magnetic tape and send the tape to different places with associated problems. For example, the agents at the

¹⁷ <https://i0.wp.com/www.utterpower.com/wp-content/uploads/2011/10/pdp11-70-panel.jpg>

¹⁸ <https://dave.cheney.net/tag/pdp-11>

customs at the airport or post office didn't know what to do with the tapes or discs in terms of custom clearance. They used magnetic or x-rays as inspection tools and we had to write on the package that it should not be x-rayed. And sometimes we still got unreadable tapes/discs.

So it took weeks between the transportation and the customs?

Yes, the custom had to clear the packages. I remember I've been in the customs in Zaventem. I had received a letter that my package from Bell Labs had arrived. I went there thinking I would have to pay something and go. But no. It had to be cleared so there was some organisation that had to do administrative stuff, so I only got it a few days later. The response time was huge.

After that period of time, how did you switch from that kind of collaboration on how to make software and make software work, to another kind of collaboration on networks and between universities and researchers?

In the Unix systems at that time there was a kind of networking protocol which worked on serial lines (UUCP). To connect two Unix systems together you only need a serial line. We had a line between LLN and Leuven, it's only 25 kms, but we had to ask Belgacom, then La Régie des Télégraphes et Téléphones, to get a modem to connect through their network and than over that modem you could reach an amazing speed of 300 characters per second. And that was the first communication. It happened somewhere around 1985. And then you had connection with another computer by writing something here and doing the transfer to the other computer and executing it there.

What was the first thing you sent through a network like this?

I didn't do it myself, I remember it was a kind of chat program. On the LLN side was Professor Elie Milgrom. He is retired now. On this side, it was Professor Yves Willems. And I remember that they typed something and they got a response from the other side and that was it. But I remember that Professor Willems sent "Ok, we stop now." And that Elie Milgrom answered "See you later, Alligator" [a reference to Bill Haley and the Comets]. At the time we still had these kind of songs in mind. (lol). Those Unix to Unix connexions were first. And there was a worldwide Unix to Unix based network, Usenet (1979). It still exists somewhere. You can download loads of illegal movies and that stuff. That was not what we meant at the time. But that is what is left. And Usenet became gradually replaced by the Internet in USA. In Europe, the Internet came a lot later, but we had limited access to the Internet by mail and even FTP; We could send mail to the Internet and we could receive mail from them because some friendly American university (and later companies) translated internet mail to UCP mail. Moreover they translated specially formatted mails into FTP request and sent the result back to us by mail. That was before the 1990's.

Your relation to software had changed at the time because you did not have to do all this manipulations with the software you received. Was it already floppy discs?

No, magnetic tapes, for the mainframe at least. Even most of the mini-computers used some (cheaper) magnetic tapes. Between 1990 and 1995 the main machines used for Unix software development was a VAX from DEC. Once a year the software came from Berkeley. It was still Unix but had been modified by Berkeley for virtual memory and all the stuff which is common now. We

received a tape, with lot of goodies, I still remember we didn't know what was on the tape but we scrutinized it to find out what was on there, what we could use. . . In Europe, companies like Siemens were trying to set up software centers to make software available. They were even trying to set up European networks. But researchers loved the Internet. It worked. It was useful for their research. So companies in Europe were trying to set up their own networks, I remember for example the X/OPEN transport protocol, which was a set of standards about what software layers should do. But it didn't succeed because around 1992 IBM decided to quit their own private network and to go for TCP/IP which was the switching point. Everything done for X/OPEN were suddenly forgotten. For the mainframes, and certainly in Belgium computing was mainly mainframes, I'm talking about universities here, so when IBM decided to go for TCP/IP the universities followed. But the adoption of TCP/IP was really slow. For example, Belgacom was not interested in running the Domain Name System so we did it here, for some time, starting in 1993 with Pierre Verbaten¹⁹. Belgacom were focused on X25 (DCS - <https://en.wikipedia.org/wiki/X.25>) so they missed it.

It was like the french Minitel?

Well, at that time we were really jealous about Minitel. Could you imagine that? Terminals? At home? You could work home with a computer! You could send emails! All in one, a PC computer with a modem!

¹⁹ <https://www.dnsbelgium.be/en/history>

How did the research about software evolve in the department?

I am mainly talking about network research but here. There were people working on numerical analysis, computing, artificial intelligence. I was just not involved in that research so I don't know much about it

You were focused on software and networks?

Yes, we produced some software. We made software to generate compilers. There was some A.I. software in Prolog, numerical analysis libraries, etc. Some were sold or shared, it depends. We sold some software from the beginning I think when it was not even a department but a professor and a couple of students.

Is that when you joined?

No it was already a department. I studied industrial engineering in electronics first. At the time in electronics you heard something about computers, I was interested in it. I wanted to know more. I heard Kuleuven had started a degree in computer engineering. It was the first year where industrial engineers could join. The only thing we knew about computers were from movies. I wanted to know how they worked. I'm not sure if I know now it now, but I have some ideas.

How many languages do you know?

Assembly, FORTRAN, PL-1 the language invented by IBM to be the universal one, C, Cobol. Perl. . . I don't know. . . some more. I'm not fluent in any computer language, but I can read any language especially well written, I know I can understand it and, if needed, learn it. . . I know JAVA also. As a system administrator, the thing I use most are the command line of UNIX and Perl. But that's because i'm more familiar with those two so it goes faster.

How did you see the rise of personal computer and the software that goes with?

I have to admit that we missed it. We didn't see the new thing was powerful because it was available for everybody. We were not impressed by the software. I remember windows 95, the news on TV, people sleeping on the street to get it. I remember when I got my first windows version, with a box of 22 floppies or so. Then I wanted to do something, to compile a program, but there was no compiler. We were used to Unix, which was a basic system but haa lot of utilities in it. Software was for us free, and we were used to having it be free, and on a PC it was not free anymore.

Does that mean you didn't had a personal computer until late?

Yes. I think it was round 2000. I didn't need it really. I got one when the Belgian UUCP network became commercial. Of course I did not get Windows on it. I think we got Linux here in 1994. There was a guy involved in the kernel studying here. So we did used it very fast.

So, what is software for you?

For me, software is the magic that makes computer usable. I can only gives examples of what I mean by it. A PC without software-most people, even computer scientists, can't do anything with it. You need basic software. Some software is already integrated in the computer hardware. It is the same for phones, tablets. The main characteristic, for me, is that it should be user friendly. That is very difficult I know, because you have to imagine what the people using your software are going to do with it and how they want to use it. That's the magic you need to solve.

Is command line user friendly?

Well, somehow you have to learn the Unix command language; it is in fact a computer language where you can make all the constructs that other languages offers. You can create loops, you can test, whatever. It's not so different from computer languages like C or JAVA or whatever. It is certainly programmer friendly.

But it's already software, no? User friendly depends on what you put behind these words, no?

Yes it's already software. I don't have a strong opinion about command lines. It depends on people. I can imagine that someone that has never heard about the command line expects that you click somewhere and it happens. But if you know the command language it's sometimes perhaps easier or productive to type commands and let it run. Sometimes, I find it easier if I have a screen and a number of buttons and I don't have to imagine what happens behind that screen. And sometimes I want to do something with the command line, because I'm used to it. That's why I don't trust myself about user friendliness because I have a long experience in computer interfaces. I'm so used to some of them perhaps I can't even imagine that somebody else would like to do it otherwise or doesn't like what I'm used to.

Apart from maintaining the museum, what do you work on? You are still active in the department even though you are retired?

I work on sensors, in the Internet of Things world in one of the university spin-offs. What I do for them is: wireless sensors need power, most of them are on batteries. They have designed a complete system which should make the battery last for two, three, four years. They need a system to measure that. So I have been

working on a mechanism to measure that without waiting four years. That's programming instrumentation computers to measure e.g. power or whatever. Most of it on Unix systems. There are enough new or unknown things and maybe because I'm older, I have another way of looking at things, so we have a lot of discussions. They don't like my Perl, they use python, JAVA and those things. . . Perl, it has its disadvantages, but you can do a lot of things. Every character has a meaning, that makes Perl programs often unreadable. With Python, you need all those libraries. . . It's easy when you know the libraries, what you have to call. When you know the arguments of the libraries. So it's also complicated. And if the library changes for some reasons, there you go. In my humble opinion it's the same with all the languages. It starts easy from scratch but if you have to interface them with existing things from the Internet world or whatever it gets complicated.

Do you have a last word?

I was surprised by your group reaction to the visit. I thought all of this was known. Maybe I'm getting old :) Currently I don't do much about the museum department, but sometimes I like to talk about the little stories about it. I remember a lot of little stories, a lot of techniques that have been used and forgotten, and some techniques that have been kept alive. I thought when I was young that the best techniques would succeed. That you would have visionary people who would see the way. But I realized that a lot of things happen by accident.

METHOD::

Ask several people from different fields and age groups the same question:
“What is software?”



WHAT:: By paying close attention to the answers, and possibly logging them, observations about the ambiguous place and nature of software can be made.



R E M E M B E R

The answer to this question will vary depending on who is asking it to whom.

EXAMPLE::

*"It is difficult to answer the question 'what is software', but I know what is good software"*²⁰

*"Software is a list of sequential instructions! Hardware for me is made of silicon, software a sequence of bits in a file. But naturally I am biased: I'm a hardware designer so I like to consider it as unique and special".*²¹

*"This, you have to ask the specialists."*²²

```
*what is software?  
—the unix filesystem says: it's a file  
——what is a file?  
——in the filesystem, if you ask xxd:  
—— it's a set of hexadecimal bytes  
——what are hexadecimal bytes?  
—— -b it's a set of binary 01s
```

²⁰ Jean Huens (system administrator at the department of Computer Science, KULeuven)

²¹ Thomas Cnudde (hardware designer at ESAT - COSIC, Computer Security and Industrial Cryptography, KULeuven)

²² Amal Mahious (Director of NAM-IP, Namur)

- if you ask objdump
- it's a set of instructions
- side channel researching also says:
- it's a set of instructions
- the computer glossary says:
- it's a computer's programs, plus the procedure for their use http://etherbox.local/home/pi/video/A_Computer_Glossary.webm#t=02:26
- a computer's programs is a set of instructions for performing computer operations



Pad on fileflowchart.raw.html ➡ <http://observatory.constantvzw.org/etherdump/fileflowchart.raw.html>



Notes on Multiple Software Axes ➡ <http://observatory.constantvzw.org/etherdump/multiple-software-axes.md.raw.html>



SEE ALSO::

Persist in calling everyone a Software Curious Person

➡ [P.116](#)

METHOD:: FMEM and /DEV/MEM



WHAT:: Different ways of exploring your system memory (RAM). As in unix-based systems everything can be approached as a file, you can access your memory as if it were a file.



URGENCY:: Observing the operational level of software, getting closer to its workings. Examining the instruction-being of an executable/executing file, the way it is when it is loaded into memory rather than when it sits in the harddisk.



R E M E M B E R

In Unix-like operating systems, a device file or special file is an interface for a device driver that appears in a file system as if it were an ordinary file. In the early days you could fully access your memory via the memory device (/dev/mem) but over time the access was more and more restricted in order to avoid malicious processes from directly accessing the kernel memory. The kernel option CONFIG_STRICT_DEVMEM was introduced in kernel version 2.6 and upper (2.6.36–2.6.39, 3.0–3.8, 3.8+HEAD). So you'll need to use the Linux kernel module `fmem`: this module creates /dev/fmem device, that can be used for accessing physical memory without the limits of /dev/mem (1MB/1GB, depending on distribution).

/dev/fmem tools to explore processes stored in the memory

```
ps ax | grep process
cd /proc/numberoftheprocess
cat maps
```

→ check what it is using

The `proc` filesystem is a pseudo-filesystem which provides an interface to kernel data structures. It is commonly mounted at /`proc`. Most of it is read-only, but some files allow kernel variables to be changed.

dump to a file→change something in the file→dump new to a file→diff oldfile newfile

“where am i?”

to find read/write memory addresses of a certain process

```
awk -F " -| " ' $3 - /rw/ { print $1 " " $2}' /proc/PID/maps
```

take the range and drop it to hexdump

```
sudo dd if=/dev/fmem bs=1 skip=$(( 16#b7526000 - 1 )) \
count=$(( 16#b7528000 - 16#7b7526000 + 1)) | hexdump -C
```

SOURCE::

<http://observatory.constantvzw.org/etherdump/files.md> 511-535



Besides opening the memory dump with a hex editor you can also try to explore it with other tools or devices. You can open it as a raw image, you can play it as a sound or perhaps send it directly to your frame-buffer device (`/dev/fb0`).



WARNING:: Although your memory may look like/sound like/read like gibberish, it may contain sensitive information about you and your computer!

Forensic and debugging tools can be used to explore and problematize the layers of abstraction of computing.



SEE ALSO::



Pan/Monopsychism

➔ P.55

SOURCE::



Notes on how to observe files ➔ <http://observatory.constantvzw.org/etherdump/files.html>

Pan/Monopsychism



WHAT:: Reading and writing sectors of memory from/to different computers.



URGENCY:: Memory, even when it is volatile, is a trace of the processes happening in your computer in the form of saved information, and is therefore more similar to a file than to a process. Challenging the file/process divide, sharing memory with others will allow a more intimate relation with your and other's computers.



ABOUT:: Monopsychism is the philosophical/theological doctrine according to which there exists but one intellect/soul, shared by all beings.



SEE ALSO::
FMEM and /DEV/MEM

→ P.50



NOTE:: The parallel allocation and observation of the same memory sector in two different computers is in a sense the opposite process of machine virtualization, where the localization of multiple virtual machines in one physical computers can only happen by rigidly separating the memory sectors dedicated to the different virtual machines.



WARNING:: THIS METHOD HAS NOT BEEN TESTED.
IT CAN PROBABLY DAMAGE YOUR RAM MEMORY
AND/OR COMPUTER.

First start the fmem kernel module in both computers:

```
sudo sh fmem/run.sh
```

Then load part of your computer memory into the other computer via dd and ssh:

```
dd if=/dev/fmem bs=1 skip=1000000 count=1000 | \  
ssh user@othercomputer dd of=/dev/fmem
```

Or viceversa, load part of another computer's memory into yours:

```
ssh user@othercomputer dd if=/dev/fmem bs=1 skip=1000000 count=1000 | \  
dd of=/dev/fmem
```

Or even, exchange memory between two other computers:

```
ssh user@firstcomputer dd if=/dev/fmem bs=1 skip=1000000 count=1000 | \  
ssh user@secondcomputer dd of=/dev/fmem
```

pan/monopsychism:

(aquinas famously opposed averroes..who's philosophy can be interpreted **as** monopsychist)

shared memory

copying the same memory to different computers

https://en.wikipedia.org/wiki/Reflection_%28computer_programming%29

it could **cut** through the memory like a worm

or it could go through the memory of different computers one after the other and take and leave something there

SOURCE::



Note-snippets and code speculations during the TGSO-worksession.
<http://observatory.constantvzw.org/etherdump/files.md.diff.html>

TEMPORALITY

Constellations of time and locality

— **TEMPORALITY** —

— Constellations of time and locality —

—

—

:: [T]he railroad, which worked a revolutionary change in civilization. It increased the tempo of business activities [. . .] The foundation on which our business is built is the saving of time for all people and all industries throughout the world, to give more time in which to do given tasks, and to make available more time for still further advancement and progress. The railroads and [IBM] [. . .] have a common mission—both function to increase the profits and accelerate the progress of business by conserving the most precious of all commodities — T I M E." ²³

:: The concept of time sharing was developed in the late 1950s, mainly motivated by the aim to make efficient use of expensive mainframe computers by avoiding idle times. Time sharing refers to the (seemingly) simultaneous access of multiple users that are connected via terminals to a central computer, technically based on the flexible allocation of CPU time to concurrent user processes. The first experimental implementation, the Compatible Time Sharing System (CTSS), was deployed at the MIT in 1961 on an IBM 709 computer, ²⁴

²³ John Harwood: *The Interface: IBM and the Transformation of Corporate Design, 1945–1976*. English. 1 edition. Minneapolis, MN: Univ Of Minnesota Press, Nov. 2011. ISBN: 978-0-8166-7039-0, pg.102

²⁴ Christoph Neubert: *The Tail on the Hardware Dog*. English. In: *There is no Software, there are just Services*. Ed. by Irina Kaldrack and Martina Leeker. Lüneburg, 2015, pp. 21 –37. ISBN: 978-3-95796-055-9, pg.25

:: [M]achines have their natural cycle: the vibrating pulses of its internal clock drives the cycles according to which the processor works. The time of the computer is linked to this clock cycle, as it consists in counting cyclical ticks. This produces a cyclical time rhythm in the hardware, on which time experience in the software is based. However, time in a computer is no unique or unified experience. Several hardware components and a diverse collection of software organised in layers and processes create a whole ecology of interdependent time experiences.²⁵

:: *Real time* is defined as time measured from some fixed point, either from a standard point in the past (see the description of the Epoch and calendar time below), or from some point (e.g., the start) in the life of a process (elapsed time). *Process time* is defined as the amount of CPU time used by a process. This is sometimes divided into user and system components. *User CPU time* is the time spent executing code in user mode. *System CPU time* is the time spent by the kernel executing in system mode on behalf of the process (e.g., executing system calls). The **time**²⁶ command

²⁵ Hans Lammerant: *How Humans and Machines negotiate the Experience of Time.* 2017

²⁶ <https://linux.die.net/man/1/time>

can be used to determine the amount of CPU time consumed during the execution of a program. A program can determine the amount of CPU time it has consumed using **times**²⁷ , **getrusage**²⁸ , or **clock**²⁹ .³⁰

²⁷ <https://linux.die.net/man/2/times>

²⁸ <https://linux.die.net/man/2/getrusage>

²⁹ <https://linux.die.net/man/3/clock>

³⁰ *time* was written by David MacKenzie. The man page was added by DirkEddelbuettel: *TIME(1) General Commands Manual*

Space-Noise Rearrangements



WHAT:: Interventions in your working-environment.



HOW:: Different strategies can be applied to temporarily redefine the workspace and its perception.



URGENCY:: Acknowledging space and its correlate, noise, as conditioning observations (WTC vs. Museum vs. University vs. Startup Office vs. Shifting Walls that became Water Fountains).



NOTE:: EU-OSHA (European Agency for Safety and Health at Work) Directive 2003/10/EC describes the minimum health and safety requirements regarding the exposure of workers to the risks arising from physical agents (noise). However no current European guidelines exist on the potential beneficial uses of tactically designed additive noise systems.

Fountain refreshment: augmenting a piece of standardized office equipment designed to dispense water to perform a decorative and soothing function.

Actual silence is not at the moment considered comfortable. One of the visible symptoms of our desire to take the edge off the silence can be observed through the appearance of fountains in public space. The fountain's purpose isto give off neutral sound, like white noise without the negative connotations.



NOTE :: Gaining access to standardized water dispensing equipment turned out to be more difficult than expected as such equipment is typically licensed/rented rather than purchased outright. Acquiring a unit that could be modified required access to secondary markets of second hand office equipment in order to purchase a disused model.

EXAMPLE ::

One-way mirrors can be used to partition your working environment in a 4-dimensional way.

As the foil reacts to light, it appears transparent to someone standing in the dark, while leaving the side with the most light with an opaque surface. Using this foil as room dividers in a room with a changing light, what is hidden or visible will vary throughout the day. So will the need for comfortable silence.

SOURCE ::



These two examples of *Space-Noise Rearrangements* were developed by Mia Melvaer ➔ <http://www.miamelvaer.com/tehnogalactic> .

Following pages:

Script for *I hope you are comfortable*, [insert name].





I hope you are comfortable, [insert name]

For the past 100 years the western ideal of a corporate landscape has been moving like a pendulum, oscillating between grids of cubicles and organic, open landscapes, in a nearly perfect 25-year rhythm. These days the changes in office organization is supplemented by sound design in corporate settings mostly to create comfortable silence. Increase the sound and the space becomes more intimate, the person at the table next to you can not immediately hear what you are saying. It seems that actual silence in public and corporate spaces has not been sought after since the start of the 20th century. Actual silence is not at the moment considered comfortable. One of the visible symptoms of our desire to take the edge off the silence is to be observed through the appearance of fountains in public space. The fountain's purpose is to give off neutral sound, like white noise without the negative connotations. However as a sound engineer's definition of noise is unwanted sound that all depends on one's personal relation to the sound of dripping water.

This means that there needs to be a consistent inoffensiveness to create comfortable silence. In corporate architecture the arrival of glass buildings were originally seen as a symbol of transparency, especially loved by governmental buildings. Yet the reflectiveness of this shiny surface once combined with strong light – known as the treason of the glass – was only completely embraced at the invention of one-way-mirror foil. And it was the corporate business-world that would come to be known for their reflective glass skyscrapers. As the foil reacts to light, it appears transparent to someone standing in the dark, while leaving the side with the most light with an opaque surface. Using this foil as room dividers in a room with a changing light, what is hidden or visible will vary throughout the day. So will the need for comfortable silence.

Disclaimer :

Similar to the last 100 years of western office organisation, this fountain only has two modes:
on or off

If it is on it also offers two options:
cold water and hot water

This fountain has been tampered with and has not in any way been approved by a professional fountain cleaner. I do urge you to consider this before you take the decision to drink from the fountain.

Should you chose to drink from the fountain, then I urge you to write your name on your cup, in the designated area, for a customised experience of my care for you.

I do want you to be comfortable. Mia Melvaer, June 2017

METHOD::

“Nannyware”: Software that observes and addresses the user

WHAT::

Nannyware is software meant to protect users while limiting their space of activity. It is software that passive-aggressively suggests or enforces some kind of discipline. In other words, create a form of parental control extended to adults by means of user experience/user interfaces.

Nannyware is a form of Content-control software: software designed to restrict or control the content a reader is authorised to access, especially when utilized to restrict material delivered over the Internet via the Web, e-mail, or other means. Content-control software determines what content will be available or be blocked.

*[... Restrictions] can be applied at various levels: a government can attempt to apply them nationwide (see Internet censorship), or they can, for example, be applied by an ISP to its clients, by an employer to its personnel, by a school to its students, by a library to its visitors, by a parent to a child's computer, or by an individual user to his or her own computer.*³¹



*Unlike filtering, accountability software simply reports on Internet usage. No blocking occurs. In setting it up, you decide who will receive the detailed report of the computer's usage. Web sites that are deemed inappropriate, based on the options you've chosen, will be red-flagged. Because monitoring software is of value only "after the fact", we do not recommend this as a solution for families with children. However, it can be an effective aid in personal accountability for adults. There are several available products out there.*³²

³¹ Wikipedia contributors: *Content-control software* — *Wikipedia, The Free Encyclopedia*. 2018

³² TechMission UrbanMinistry.org: *SafeFamilies.org | Accountability Software: Encyclopedia of Urban Ministry*. 2018

As with all new lifestyle technologies that come along, in the beginning there is also some chaos until their impact can be assessed and rules put in place to bring order and respect to their implementation and use in society. When the automobile first came into being there was much confusion regarding who had the right of way, the horse or the car. There were no paved roads, speed limits, stop signs, or any other traffic rules. Many lives were lost and much property was destroyed as a result. Over time, government and society developed written and unwritten rules as to the proper use of the car.³³



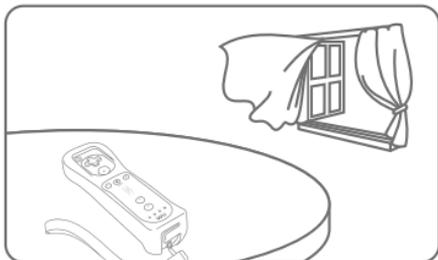
Disadvantages of explicit proxy deployment include a user's ability to alter an individual client configuration and bypass the proxy. To counter this, you can configure the firewall to allow client traffic to proceed only through the proxy. Note that this type of firewall blocking may result in some applications not working properly.³⁴

The main problem here is that the settings that are required are different from person to person. For example, I use Workrave with a 25 second micropause every two and a half minute, and a 10 minute restbreak every 20 minutes. I need these frequent breaks, because I'm recovering from RSI. And as I recover, I change the settings to fewer breaks. If you have never had any problem at all (using the computer, that is), then you may want much fewer breaks, say 10 seconds micropause every 10 minutes, and a 5 minute restbreak every hour. It is very hard to give proper guidelines here. My best advice is to play around and see what works for you. Which settings "feel right". Basically, that's how Workrave's defaults evolve.³⁵

³³ Content Watch Holdings, Inc.: *Protecting Your Family*. 2018

³⁴ websense.com: *Explicit and transparent proxy deployments*. 2012

³⁵ workrave.org: *Frequently Asked Questions*. 2018



Why not take a break?
You can pause the game
by pressing 

WiiSports



Siempo
Gesponsord • ●



Siempo is a new phone that is designed to help you reclaim control over your time and attention.

It features all the essentials like calling, texting, wi-fi hotspot and maps, while limiting access to the services that tend to interrupt us throughout the day.

The Mindful Morning feature helps you create a distraction-free morning routine and the dedicated Pause button helps you hit mute on the digital world for a set period of time.

We're relaunching shortly — sign up below to be the first in line for Siempo

Carrier 7:59 PM

← Saturday 9 May 2015

Only 24 oz to go!
You've logged 40oz

Daily Goal 64 oz Goal by 5:00 PM 64 oz

Edit Drinks



📄 Today

/Users/noms/Code/tiny-terminal-care



Always get plenty of sleep, if you can

- Your friends at Slack

📄 Week

/Users/noms

- 6889476 -
- 93d0426 -
- 2b440fa -
- eac7fdf -
- d75de24 -
- 8f98ce4 -
- c5a7d0e -
- 7d9258b -
- 98ab797 -
- 68c07c7 -
- b2e9820 -
- eea1452 -
- 0693a6e -
- caa2bae -
- ago)

f7c1786 - twitter helper returns what account the tweet is from (24 hours ago)
 585af3b - make standup helper care about days (24 hours ago)

SiteCoach content filter



provisio.com
 kiosks.org
 public.ch
 browser.de



software.
 terminal.info
 digital.be
 publicinternet.fi

Access Denied

SiteCoach thinks this website contains content harmful to a young public. The page was blocked!

Reason:

Forbidden Keyword pedophilia!

Please provide us a brief comment, if you believe that this webpage has been blocked wrongly

Hi, this is my site and I'm a syndicated columnist in papers across the U.S. and Canada. The wording in a piece critical of



OK

Send

(24

Commits



In San Francisco, CA it's 16C and mostl
right now. Today, it will be mostly cl
the forecasted high of 18 and a low of



Not sure how to meditate? Maybe downlo
mindfulness app for your phone!

Listening at a high volume for
a long time may damage your
hearing. The volume will be
increased above safe levels.

Cancel

OK



+-----+
| 🌱 please remember to breathe deeply |
+-----+



hours
rs ago)

mostly sun
y cloudy v
w of 11.

ownload a

located in
inding it

Rest break



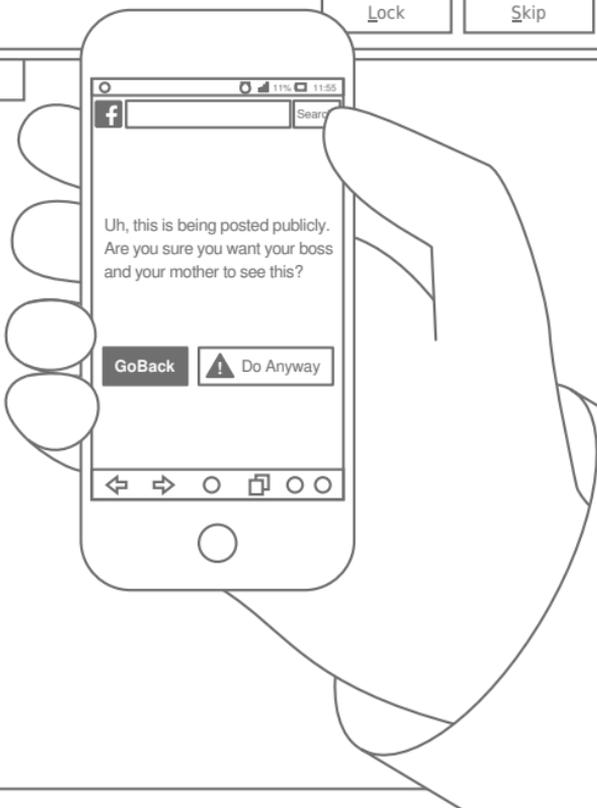
Shoulder-arm stretch

Keep one arm horizontally stretched in front of your chest. Push this arm with your other arm towards you until you feel a mild tension in your shoulder. Hold this position briefly, and repeat the exercise for your other arm.

Exercises player:    

Rest break for 9:40 minutes

[Lock](#) [Skip](#) [Postpone](#)



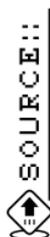
This method was developed by Silvio Lorusso, and presented during the worksession. Excerpts taken from his presentation (and related websites): A Constellation of -Wares, Some Thoughts on Mandatory Entrepreneurialism, Work Ethic Dystopia, Psycho-Cybernetics, Nannyware, and the Rhetoric of Software. The full source can be found at: <https://cryptpad.fr/slide/#/1/view/p8EiphzdeHeVf1yI3NJGEQ/hWWCDdv0B+ulWbxgpk9Y9Q2ixCSShE8TQRxjRoM80aA/>

METHOD:

Useless scroll against productivity

<

useless scroll against productivity



SOURCE::

This method was discovered at the end of a Etherpad that contained collective notes from Technogalatic Observation sessions taking place on Friday 8 June, 2017. ➡ <http://observatory.constantvzw.org/etherdump/friday.md.diff.html>

File Edit View Search Terminal Help

individual files in /usr/share/doc/*/copyright.

Debian GNU/Linux comes with ABSOLUTELY NO WARRANTY, to the extent permitted by applicable law.

Last login: Sat Jun 10 13:58:08 2017 from debian.lan

SSH is enabled and the default password for the 'pi' user has not been changed. This is a security risk - please login as the 'pi' user and type 'passwd' to set a new password.

Current Time in Millennium Unix Time: 650380333

Thank you for
having donated
2 seconds to our
34 seconds of
collective SSH
pause

pi@etherbox:~\$



The ends of time



WHAT:: Command line scripts to investigate computer clocks, system cycles, and software temporalities.



EXAMPLE:: The Year 2038 problem

https://en.wikipedia.org/wiki/Year_2038_problem

Exact moment of the epoch: 03:14:07 UTC on 19 January 2038

local UNIX time of this machine

```
date +%s
```

UNIX time + 1

```
echo $((`date +%s` + 1 ))
```



EXAMPLE:: Goodbye unix time

```
while :
do
  sleep 1
  figlet $((2147483647 - `date +%s`))
done
```



EXAMPLE:: Sundial Time Protocol Group tweaks

```
printf 'Current Time in Millennium Unix Time: '
printf $((2147483647 - `date +%s`))
echo
sleep 2
echo $((`cat ends-of-times/idletime` + 2)) \
  > ends-of-times/idletime
idletime=`cat ends-of-times/idletime`
echo
figlet "Thank you for having donated 2 seconds to \
  our ${idletime} seconds of collective SSH pause "
echo
echo
```



SEE ALSO::

How humans and machines negotiate the experience of time

➔ P.89



SEE ALSO::

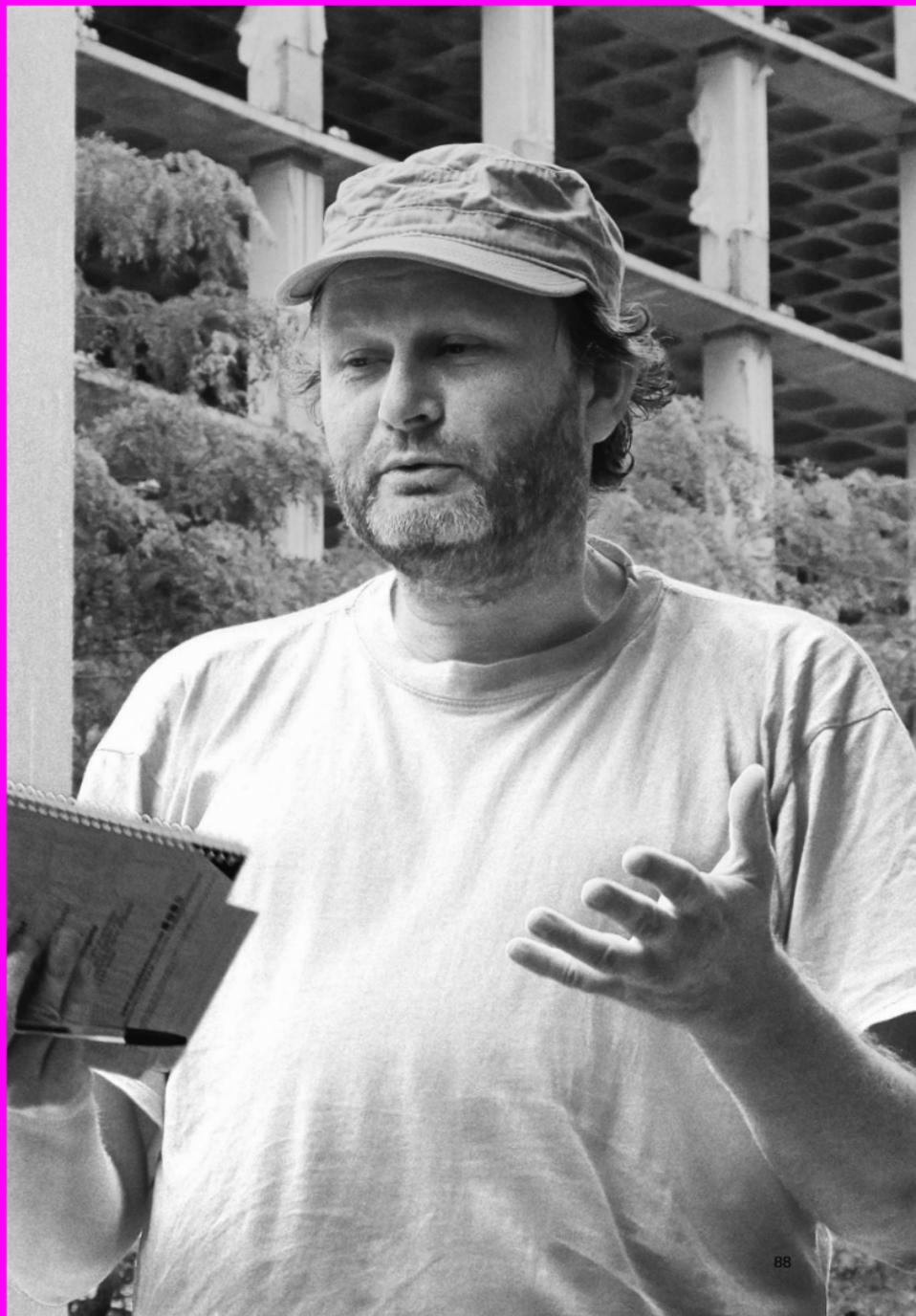
Useless scroll against productivity

➔ P.79



SOURCE::

Method extracted from notes on the ends of time. ➔ <http://observatory.constantvzw.org/etherdump/ends-of-time.html> On the following pages a reflection by Hans Lammerant, *How humans and machines negotiate the experience of time.*



How humans and machines negotiate the experience of time

The experience of time is an essential element of any form of experience or cognition. Emotions depend to a large extent on expectations, or the potential coming of a future event. Any observing or experience of difference, of presence related to an earlier or later absence, is linked with an experience of time. However, how the actual experience of time is shaped is strongly influenced by all sort of design decisions and implementations, both for humans and machines. Also, the experience of time is a conglomerate of different experiences: time as a common moment, the duration of a certain time, time as cyclic events, historical time, and so on. Researching how humans and machines experience time and negotiate their time experiences is therefore an interesting avenue to explore.

Humans have developed a time experience which was linked to natural life cycles, but it has been influenced by both technology and social conditions. The first time cycle is the day-night time cycle. Humans do their stuff during the day, but need to sleep. The night is generally the preferred time for sleep, but the availability of artificial light and the need for longer-distance coordination has influenced how humans deal with the day cycle and the place for sleep in it. Time measurement also developed: early time measurement was linked to observation of natural circumstances like sunrise and sunset. Measurement of such sun cycles (which is in fact an earth cycle) through sundials allowed for more precise time referencing, but it is very place and season dependent. More light during summer than winter implied that hours were longer in summer than in winter. Similarly such changes were greater at higher latitudes, while near the equator such changes are limited. In other words, time measured by sundials provided a local common reference of time, but not one over longer distances.

This seasonal time experience when the human world was flat reflects the unknown spherical geometry of the earth cycle projected on the flat earth. When humans became aware of earth as a sphere, they responded by flattening and linearising time. Mechanical clocks allowed to unify time lengths and thereby also standardize time. Physical observation and all sorts of economic processes needed such standardized time measurement. Early versions of such time measurement, like hourglasses, existed but remained disconnected from day time measurement. Mechanical clocks allowed to unify different time cycles and scales. It also allowed standardization of time over longer distances, departing from the local sundial time to time zones, which were less strictly linked to the seasonal rhythm of the sun but more to geographical zones. Long distance trade, industrialization and later long-distance communication by electro-magnetic signals (comparable to the speed of light) demanded more geographical coordination. In the nineteenth century, coordination developed through clock networks, with a master clock driving the slave clocks. Nowadays we work with atomic clocks and a global Coordinated Universal Time or UTC as a reference to which geographical time zones are connected. Humans organize their activities accordingly, if necessary by de-linking from the solar rhythm. The borders of time zones diverge very often from the longitudinal lines for economic and political reasons. A similar socialisation and globalisation of time occurred for computers. Where in the early computer age time was set and counted locally by each machine, it is now common to continuously synchronize time over the Internet through time servers and the Network Time Protocol. Humans get woken, cron jobs get triggered, precision bombs get guided, and trains count their delays in measure with the drill signal of the Master Clock of the US Naval Observatory, only differing by tiny variations in latency times.

Humans have also developed ways to relate to time on longer scales, which were originally linked to natural rhythms: years, life cycles. Calendar systems were used to determine seasonal agricultural needs (when to plant, when to harvest), while they also made it possible to keep track of life cycles and historical time. Again, such calendar systems have been very diverse and local, but have been slowly fused to a couple of dominant models. Generational or birth, life, and death rhythms, originating from the human experience, have been projected on all sorts of phenomena. Religions tried to explain the origin of everything, while also often predicting the end in apocalyptic visions. The demise of religion at the hand of science did not let such generational visions disappear. They got new expressions in scientific theories of the beginning (big bang, evolution) and end (the death of the universe, the end of the earth at the final burnout phase of the sun) of everything. Similar apocalyptic visions are now embedded through technological design decisions (Y2K, the end of Unix-time in 2038). In all versions the end is often linked to the specific design of time (e.g. the end of the Maya calendar, millenarian movements). But just like religious visions can extend their apocalypse in new versions (e.g. the always near but always delayed apocalypse of the Saints of the last days), machinic accounts of time can always be extended by enlarging the bit size of the time range (cfr the extension of Unix time till AD 292277026596, or safely after the end of the observable universe according to contemporary physics).

The time(s) of the machine

Machines also have their natural cycle: the vibrating pulses of the internal crystal clock drives the cycles according to which the processor works. All PCs have such a Real Time Clock (RTC), independent of the processor. The time of the computer is linked to this clock cycle, as it consists in counting cyclical ticks. This

produces a single cyclical, and completely linear, time rhythm in the hardware. In contrast to the earthly or natural cycles it is without any seasonal difference or interference between several cycles. This makes a computer into a monadic time capsule, disconnected from the outside rhythms. The time experience in the software is in principle based on this local time cycle. However, once computers and software gets linked and networked, they have to negotiate and synchronize their times. To start, time in a computer is no unique or unified experience. Several hardware components and a diverse collection of software organised in layers and processes create a whole ecology of interdependent time experiences. The operating system experiences other software components, and users through them, as a bunch of processes screaming for attention. One of the most pushy interrupts is the timer forcing the processor to count another click and update the system time. An internal kernel process performs the negotiation of time through which the clock count is linked with a system time. This starts already during the booting process, when the operating system is determining the clock signal frequency. PCs have another time-measuring device, the Programmable Interval Timer (PIT), which can be set by the processor at a defined frequency. During a short time indicated by this PIT, the clock cycles of the RTC get counted and the frequency of the RTC gets calculated. Several other timing devices are present in the hardware, synchronized by kernel processes into a range of times available for the operating system and the processes. As said, one of these times is available as system time and gets communicated to all other processes when demanded. With the advent of the Internet computers are not monads anymore, but are socialized in the common rhythm broadcasted with the Network Time Protocol. The local system time serves as back up, but gets continuously adapted to the network time. On a Ubuntu/Debian machine these times can be checked with `timedatectl status`. The `timedatectl` command

enables to change these synchronisation processes. The actual synchronisation is done by the timesyncd process and the time servers to be used can be set in the `/etc/systemd/timesyncd.conf` file. Other Linux flavours work with the older `ntp` process which can be configured in `/etc/ntp.conf`.

The actual process time is completely different from this system time. Most of the time processes are put on hold and when the scheduler gives them time they can proceed till the next on hold is forced to make time for another process. The scheduler is the big organizer of time in the internal ecology of processes. System time is externally counted and therefore an external global variable to these processes. They can all send a demand to the kernel to get the system time. This gets communicated through the software stack with a range of system calls of the kernel and through the specific time modules of the programming language the software is programmed in. The difference between the actual process time and system time does not appear in how time is perceived by the process. The process only perceives time as the difference between two demands of system time and is oblivious of its time being put on hold. The processor on the other hand spent most of its processing time as idle time: a processor is doing time waiting for slow system components like memory and even slower hard drives and network connections to respond and switches between checking for responses of these laggards. *L'enfer du temps perdu, ce sont les autres.*

Connecting computers into a network demands new negotiations of time. We already mentioned the networked and globalised UTC timekeeping. But temporal negotiations happen on all levels of the system. Network protocols have timed choreographies to make connections and proceed with communications, with time out fail-safes to break off when something goes wrong. The timing of an action is an essential component making the difference between a meaningful signal and noise. Using a browser over http

to connect to a website, or better the server providing the website on your request, is built on a discontinuous time practice. In a REST architecture the server just deals with a queue of requests and does not see continuity over time between certain requests from a single user. New temporal practices have been designed and technically implemented. Through cookies the server is able to recognise users and their state in time. The border between your computer and servers on the internet becomes fuzzy when external software is dropped on your computer and runs in your webbrowser. Javascript modules get dropped on your computer and can start performing tasks on demand of an external server, be it rendering a graph or mining digital money. Similarly, the browser becomes a border where time gets negotiated through synchronisation processes. What time exactly is depends on the task at hand. Each tool contains its specific temporal practices, dependent on the speed and subject matter of the synchronization process needed. For example, for collaborative document editing tools like Google Docs or Etherpad it is a sequence of versions of the document. A range of strategies have been developed to allow to synchronize the changes made by different users with the least amount of conflict. The Easysync-protocol used by Etherpad constructs a document from changesets. A changeset details the edits made by a user or the difference with the former local version of the text. In other words, the flow of time is represented through a series of changesets which can be summed to the present state. The server keeps a sequence of acknowledged changesets. These acknowledged changesets represent the current common state and get communicated to all clients. Locally each client builds its present state by summing up the acknowledged changesets received from the server, and with the local changesets which are not yet acknowledged. Each client communicates its local changesets, every 500 ms after the latest acknowledgment. As this changeset can be relative to an earlier version the server first recalculates a changeset relative

to the current version. Then it sends an acknowledgment to the sender and the changeset to the other clients. Different collaborative document editing tools use different methods to deal with conflicts, which also are dependent on the purpose or content of the document. Conflicts between numeric edits in a collaborative spreadsheet are dealt with differently than conflicts between text edits. But what is common to both is that the present gets continuously constructed on the server and on the clients and negotiated through the specific protocol. The user can always access its local copy of the text and create its local present, but this local present then gets negotiated with the server to create a common present. And every tool rings also its own disasters and apocalyptic experiences through the collapse of the negotiation process and thereby of the common state.

This negotiation of time is in the first place a negotiation of the present. But also what is past and future gets constructed in this present. The ordered sequence connected to the system time(s) already imply such a past and future. But the construction of a past consists also of a negotiation of what remains and what gets forgotten. Data gets stored in memory or written to storage devices, while the operating systems assigns time stamps to these traces of the present becoming past and writes other traces to a range of log files. As writers trying to capture their stream of consciousness already experienced, it is impossible to completely store the present for future use as past. There will always be a remainder that escapes and can not be written down. Similarly an operating systems can not keep a log of all its operations without getting stuck in an infinite regress in which it tries to log its logging operations. What will be the past for a future present needs to be constructed and selected. Everything else gets forgotten. Linux

stores its logs in `/var/log`, while all sorts of programs can create their own logs. All these logs are specific histories, for example of what programs got installed. To get an idea of your past on a Linux system in the file system, you can collect the timestamps of all files with:

```
os.system("ls -R -l --time-style=long-iso \  
> modlistsystem-long-iso.txt")  
os.system("ls -R -lu --time-style=long-iso \  
> accesslistsystem-long-iso.txt")
```

Renegotiating time with your computer: sundial network time.

Technology has been a tool through which humans create distance from natural cycles and design their own time experiences. This means we can critically intervene in the functioning of the technology and develop alternative time practices and experiences. As an example we put forward as a not-yet-existing-proof of concept the possibility to let the computer work according to sundial time. Is it possible to reconfigure the time of the computer and rewire the connections with human and natural rhythms? Would we be able to let the computer function in an older human time experience, e.g. the time of the sundial? How can such sundial experience be built into the system and what would be the impact on the user? Sundial time is a geographically and seasonally localised time. It also includes a distinction between day and night. The night is 'out of time'. This distinction has been extradited from linear time practices, where the amount of light is just a variable external to steady beat of time. Linear time turns the night into economically productive time. Running your computer on sundial time re-introduces the night in your system.

An intervention to introduce sundial time in your computer is possible in the whole range of places we discussed where time gets negotiated. The most fundamental but also most difficult route would be to exchange the clock with something reflecting a more natural rhythm. However, as we have seen that this clock has become only a back up tool and that the actual system time is always renegotiated with other systems connected through the network, another renegotiation process can be introduced. Therefore, the most easy way to introduce sundial time would be to reconfigure the timesyncd or ntp processes and make them listen to an alternative sundial time server. Such a sundial time server can be built in different ways. A hardware version can be made of a sundial combined with light sensors, measuring the location of the shadow through the difference in light and deriving the sundial time from this location. This would link the time server to the actual earthly day and night cycle. A simulated version could be a local piece of software which looks up the timing of sunrise and sunset at the specific location and day. Based on this information it recalculates the local sundial time, which it provides through the NTP protocol. The local computer receives this sundial time from the nearest sundial time server and continuously adapts its system time, as it does now already based on UTC. Further, it can be programmed to go into sleep modus during the night and to wake up only when a sunrise signal is received from the time server.

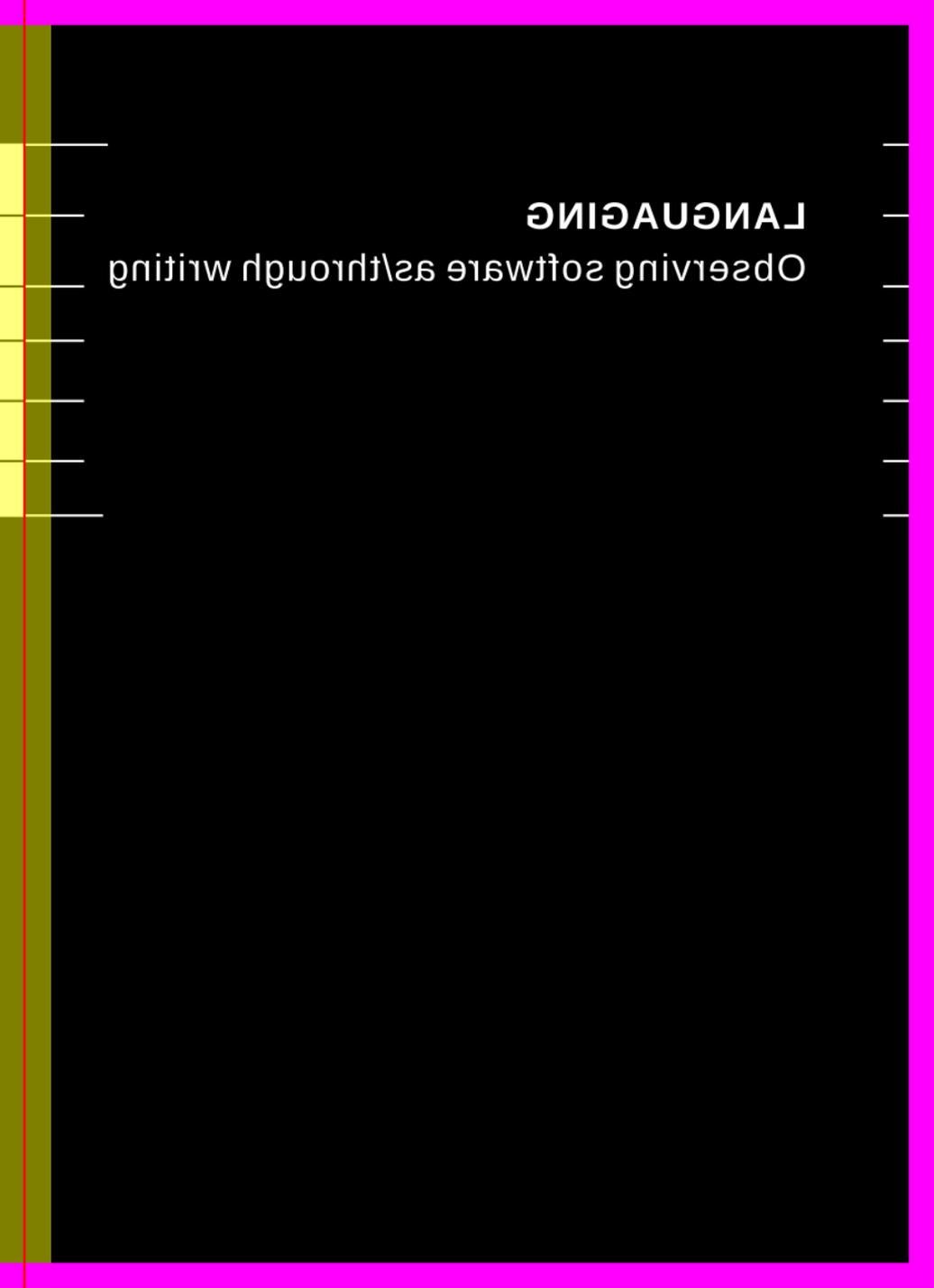
Letting a computer run on sundial time is a conscious effort to disconnect it from human-made linear time and to reconnect it with the old earth-driven cycles and the ancient time experience by humans. The unified time of UTC and the time zones gets broken up into extremely localized time servers, and the difference between day and night gets introduced into the functioning of the computer. This re-enactment of such cycles through the computer will remind human users that the experience of time

is a socially negotiated and technically implemented experience. Further, a computer running on sundial time would be a great piece of nannyware nudging the user to live in harmony with his natural environment and a synchronization tool to re-establish the link between the users bio-rhythm and the earthly day and night cycle. It would also be a great reminder why humans tried in the first place to escape from these earthly rhythms through technology and started hacking time. Hans Lammerant, January 2018



NOTE :: This text was written in and in resistance/conflict to WTC time, which is exemplary for the bureaucratic office time experience. The WTC building boots up at 9AM and is turned off in several steps (at 5PM the air conditioning is turned off, later entrances close) into a wake state. The concierge can let you in and out through the night side entry, but main life support systems remain turned off outside office hours. This wake state continues during the weekend, turning the building into a glass house with limited air in storage. On Monday morning this bureaucratic time capsule revives from its slumber. A suffocating experience, but actually the building is a great piece of nannyware nudging towards a healthy office rhythm without too much extra hours outside the herd work ethic.

Such office time can also be implemented and negotiated on your local computer. A small Proof of Concept was the adapted bashrc on the etherbox simulating a system getting bored and stealing time. This can be further developed by including a differentiated response during versus outside office hours, aging (slower when timestamp of original install is more remote in time), etc.



LANGUAGING
Observing software as\through writing

LANGUAGING

Observing software as/through writing

- :: Motivation:
 - capitalism as sorcery (Isabelle Stengers): we are under the black magic of capitalist wor(l)d making
 - reclaim a power of saying: we have the feeling that some words are imposed on us³⁶

- :: She is in search of "a different alphabet, a different language," a means of communication which would be "constantly in the process of weaving itself, at the same time ceaselessly embracing words and yet casting them off to avoid becoming fixed, immobilized."³⁷

- :: It is surprising how rarely language appears in the list of relevant programming metaphors, despite periodic attempts to envisage program code as a form of literary expression. It is as if we have become so accustomed to think of programming languages as languages - that we forget that this analogy has its own history.³⁸

³⁶ Techno-Galactic Software Observatory: *Notes from the Observatory on glossaries and vocabularies*. 2017

³⁷ Sadie Plant: *Zeroes and Ones: Digital Women and the New Technoculture*. English. 1st edition. New York: Doubleday, Sept. 1997. ISBN: 978-0-385-48260-8, pg.140

³⁸ David Nofre, Mark Priestley, and Gerard Alberts: *When Technology Became Language: The Origins of the Linguistic Conception of Computer Programming, 1950–1960*. en. In: *Technology and Culture* 55.1 (Mar. 2014), pp. 40–75. ISSN: 1097-3729. DOI: 10.1353/tech.2014.0031. Visited on Jan. 31, 2018, pg.43

:: We write on paper, but we write to a magnetic disk (or tape). Part of what the preposition contributes here is a sense of interiority; because we cannot see anything on its surface, the disk is semantically refigured as a volumetric receptacle, a black box with a closed lid. If we were writing on the disk we would be able to see the text, like a label. Instead, the preposition of choice, "to," becomes a marker for our intuition that the verb "write" is not altogether appropriate, a rough fit at best.³⁹

:: Just as freedom of speech is a convenient myth under which something else entirely can safely be left to occur, the ideal of a word processor is that it creates an enunciative framework that remains the same whether what is being written is a love letter or a tax return. What kind of language is the language of Word?⁴⁰

³⁹ Matthew Kirschenbaum: *Extreme Inscription: Towards a Grammatology of the Hard Drive*. In: *TEXT Technology 2* (2004). Visited on Jan. 31, 2018, pg.101

⁴⁰ Matthew Fuller: *Behind the Blip: Essays on the Culture of Software*. English. Brooklyn, NY: Autonomedia, Mar. 2003. ISBN: 978-1-57027-139-7, pg.146

Quine



WHAT:: A program whose function consists of displaying its own code. Also known as “self-replicating program.”



WHY:: Quines show the tension between “software as language” and “software as operation.”



HOW:: By running a quine you will get your code back. You may choose to go a step further and wonder about functionality and aesthetics, uselessness and performativity, data and code.



EXAMPLE:: A quine (Python). When executed it outputs the same text as the source:

```
s = 's = %r\nprint(s%s)'\nprint(s%s)
```



EXAMPLE:: A online unibash/etherpad quine, created during relearn 2017:

```
wget -q0- "http://192.168.73.188:9001/p/quine/export/txt" | \  
curl -F "file=@-;type=text/plain" \  
"http://192.168.73.188:9001/p/quine/import"
```



The encounter with quines may deeply affect you. You may want to write one and get lost in trying to make an ever shorter and more elegant one. You may also take quines as point of departure or limit-ideas for exploring software dualisms.

“A quine is without why. It prints because it prints. It pays no attention to itself, nor does it asks whether anyone sees it.”

“Aquine is aquine is aquine.”

Aquine is not a quine.

This is not aquine.



R E M E M B E R

Although seemingly absolutely useless, quines can be used as exploits.

Exploring boundaries/tensions

databases treat their content as data (database punctualization)
some exploits manage to include operations in a database



SEE ALSO::

Pan/Monopsychism

➔ P.55



SOURCE::

This method is part of *Aquine*, a discussion of and research into dualism in software. Notes: <http://observatory.constantvzw.org/etherdump/auqinas.diff.html>

Glossaries as an exercise



WHAT:: Using the technique of psychoanalytic listening to compile (gather, collect, bring together) a list of key words for understanding software.



HOW:: Create a shared document that participants can add words to as their importance emerges. To do psychoanalytic listening, let your attention float freely, hovering evenly, over a conversation or a text until something catches its ear. Write down what your ear/eye catches. When working in a collective context invite others to participate in this project and describe the practice to them. Each individual may move in and out of this mode of listening according to their interest and desire and may add as many words to the list as they want. Use this list to create an index of software observation.



URGENCY:: Not creating and troubling categories on a regular basis risks path determinacy.



NOTE:: Do not remove someone else's word from the glossary during the accumulation phase. If an editing and cutting phase is desired this should be done after the collection through collective consensus.



NOTE:: There was no consensus regarding the preceding note.



WARNING :: This method is not exclusive to and was not developed for software observation. It may lead to awareness of unconscious processes and to shifts in structures of feeling and relation.



Notes on vocabulary ➡ <http://observatory.constantvzw.org/etherdump/vocabulary.md.diff.html>

Agile
Aquine
Attack
Bash
Battery
Beast
Bestiary
Bounce
Bug
Code
Colonial
Comfortable
Command Line
Communication
Compile
Comportment
Connectivity
Contract
Corporate
Crash
Curious
Dirty
Emotional
Fountain
Galaxies
Green
Guide
Icon
Intimate
Imperial
Issues
Kernel
Machine
Magic
Mantra
Memory
Museum
Naming
Noise
Observation
Passive-aggressive
Parental
Perception
Power

ProductionPower
Programmers
Progress
Promiscuous
Public
Punch
Quine
Relational
Red
Scripting
Scroll
Scrum
Silence
Spin
Software
Softwear
Sundial
Survival
Technology
Test
Thank you
Time
Trailing
Useless
Volatile
Warning
WhiteBoard
Yoga

SOFTWARE

- MAINSTREAM
- ACADEMIC
- SOFTWARE STUDIES

WHO ARE WE FOR OBSERVING

- FLOSS DEV/USERS
- MAINSTREAM M.
- ~ NON PROFIT
- ~ POLITICAL / SOC. A
- ~ MINORITY / NICHE

DETERMINED PERSONALITY MATRIX

CONSTRUCTED NARRATIVE

SOCIAL IMPACT

FUZZY LINES

SPECTIVE

LENS

CTION
RTICQUE

VISION

SOFTWARE AXIS → MA

TIME

HISTORY/HISTORIES

- PROMISES/FAILED
- USED/ABANDONED

• NOVEL TRENDY/CLASSIC

PUBLIC

PERSONAL

- DOMINANT

- TEMPORARY HACK/SOLUTION
- HISTORIC IMPACT

BEDING EDGE AD

• STABLE MARKETS

• VALUED SERVICES

• CASES:

PRIVACY/ANONYMITY

• TRUSTED & TRANSPARENT

- VOUCED FOR / CONTRACT BA
- UNTRUSTED / NO TRANS / NO

Adding qualifiers



WHAT:: Applying a moral, ethical, or otherwise evaluative/adjectival/validating lens.

R E M E M B E R



[V]alues are properties of things and states of affairs that we care about and strive to attain. . . Values expressed in technical systems are a function of their uses as well as their features and designs. ⁴¹

Adjectives create subcategories. They narrow the focus by naming more specifically the imagined object at hand and by implicitly excluding all objects that do not meet the criteria of the qualifier. The more adjectives that are added, the easier it becomes to answer the question “what is software?”. Or so it seems. Consider what happens if you add the words good, bad, bourgeois, queer, stable, expensive to software. Now make a list of adjectives and try it for yourself. Level two of this exercise consists of observing a software application and deducing from this the values of the individuals, companies, and societies that produce, distribute, and use it.



NOTE:: A qualifier may narrow definitions to undesirable degrees.

⁴¹ Mary Flanagan and Helen Nissenbaum: *Values at Play in Digital Games*. 2014



WARNING :: This exercise may be more effective at identifying normative and ideological assumptions at play in the making, distributing, using, and maintaining of software than at producing a concise definition.



EXAMPLE :: “When asked, Jean Heuns had difficulty answering the question “what is software?”, but he said that he could answer the question “what is **good** software”. What is **good** software?



SOURCE ::

Notes on Multiple Software Axes ➡ <http://observatory.comstantvzw.org/etherdump/multiple-software-axes.html>

METHOD:: Searching “software” through software



WHAT:: A quick way to sense the ambiguity of the term “software” is to go through the manual files on your hard drive and observe the cases in which the term is used.



HOW:: Command-line oneliner



WHY:: Software is a polymorphic term that takes on different meanings and comes with different assumptions for the different agents involved in its production, use, and all other forms of encounter and subjection. From the situated point of view of the software present on your machine, when and why does software call itself by name?

EXAMPLE:: So software exists only outside your computer? Only in general terms? Checking for the word software in all manual pages:

```
grep -nr software /usr/local/man  
!!!!
```

Software appears only in terms of license:

```
This program is free software  
This software is copyright (c)
```

We don't run software. We still run programs.
Nevertheless software is everywhere.



SOURCE::

See notes line 574-589 Day1 ➔ <http://observatory.constantvzw.org/etherdump/files.md.diff.html>



SEE ALSO:: Ask several people from different fields and age groups the same question: "What is software?"

➔ P.47

Persist in calling everyone a Software Curious Person



WHAT:: Naming can be a method for changing a person's relationship to software. For example, by (sometimes forcibly) calling everyone a Software Curious Person it might be possible to help people realizing their actual knowledge and practices and encourage them to engage more in understanding what software is, in order to reclaim their power over tools.



HOW:: Insisting on curiosity as a relation, rather than for example fear or admiration might help cut down the barriers between different types of expertise and allow multiple stakeholders to feel entitled to ask questions, to engage, to investigate and to observe.



WHEN:: Persistently



URGENCY:: Software is too important to not be curious about. Observations could benefit from recognising different forms of knowledge. It seems important to engage with software through multiple from multiple perspectives and positions, not only by means of technical expertise.



EXAMPLE:: This method was used to address each of the visitors at the Technogalactic Walk-in Clinic.





HEALING AND EMBODIMENT

Feeling software

- :: Giving some meaning / emotion to the time of “nothing happening”, the moment of pause when logging in to a service, a return to the experience of the body.⁴²

- :: The programmer, who needs clarity, who must talk all day to a machine that demands declarations, hunkers down into a low-grade annoyance. It is here that the stereotype of the programmer, sitting in a dim room, growling from behind Coke cans, has its origins. The dis-order of the desk, the floor; the yellow Post-it notes everywhere; the whiteboards covered with scrawl: all this is the outward manifestation of the messiness of human thought. The messiness cannot go into the program; it piles up around the programmer. Soon the programmer has no choice but to retreat into some private interior space, closer to the machine, where things can be accomplished.⁴³

- :: The list of things machines are good at continually expands, and assertions about the things humans are said to be good at generally consider only whether a human can physically or cognitively accomplish a task, rather than

⁴² Techno-Galactic Software Observatory: *Notes from the Observatory on When and Where is Software*. 2017

⁴³ Ellen Ullman: *Close to the Machine: Technophilia and Its Discontents*. English. Reprint edition. New York: Picador, Feb. 2012. ISBN: 978-1-250-00248-8, pg.23

whether the task is morally and ethically defensible or desirable. [. . .] Assuming a timeless, natural division of labor in which we divvy up the work for humans and the work for machines each according to their abilities, deflects attention from the specific conditions under which humans labor, and the changing systems of compensation and reward in which they contribute value to the projects of others.⁴⁴

:: Our therapeutic approach is inspired by the unix file system paradigm in which every component of a computer can be represented by a file, be it your hard drive, memory or sound card. Going together through the affordances and limitations of such a paradigm, we hope to provide a more intimate access to your software. Wheter it is about specific problematic situations with your computer, or to address a general curiosity about filesystems, we will take you by the hand through an extensive intake.⁴⁵

⁴⁴ Hamid Ekbia and Bonnie Nardi: *Heteromation and its (dis)contents: The invisible division of labor between humans and machines*. en. In: *First Monday* 19.6 (May 2014). ISSN: 13960466. Visited on Jan. 31, 2018

⁴⁵ Techno-Galactic Software Observatory: *Introduction to file therapy*. 2017

Setup a Relational Software Observatory Consultancy (RSOC)



WHAT:: Ethnomethodological interviews.



HOW:: Read the signs. Considering the ever changing nature of software development and use, and its vast impact on globalized societies, it is necessary to recognize that the problems arising from software are often either passively-perceived or actively-observed without an articulation of the relations. Reading the signs of the relational aspect of software observance will give you another view on software that will shape your ability to survive any kind of software disaster.

- Collectivise research around hacking to save time.
- Self-articulate software needs as your own Operating (system) perspective.

- Change the lens by looking at software with a time based perspective. through a time perspective.



WHO :: A practitioner who can facilitate the “what is our relation to software” discussion [and administer the RSOC interview] as a service.



EXAMPLE :: What follows is an example of a possible diagnostic questionnaire.

What to expect

Through administration of this questionnaire, you will obtain a cartographic view of software users profiles. It will help you to shape your own relation to software. You will be able to construct your own taxonomy and classification of software users which is necessary in order to find a means of rescue in case of a software catastrophe.

User Habits

- What kind of user would you say that you are?
- What is your most frequently used type of software?
- How often do you install/experiment/learn new software?

History

- What is your first recollection of software use?
- How often do/when did you last purchase software or pay for a software service?

Ethics

- What is the software feature you care about the most?
- Do you use any free software?
If yes than
 - do you remember your first attempt at using this software service? Do you still use it? If not why?
- Do you pay for media distribution/streaming services?
- Do you remember your first attempt at using free software and how did that make you feel?
- Have you used any of these software services: Facebook, dating apps (Grindr, Tinder, etc.), Twitter, Instagram or equivalent.
- Can you talk about your favorite apps or webtools that you use regularly?
- What is most popular software your friends use?

Skill

- Would you say that you are a specialised user?
- Have you ever used the command line?
- Do you know about scripting?
- Have you ever edited an HTML page? A CSS file? A PHP file? A configuration file?
- Can you talk about your most technical encounter with your computer / telephone?

Economy

- How do you pay for your software use?
- Please elaborate (for example, do you buy the software? / contribute in kind / deliver services or support)
- What is the last software that you paid for using?
- What online services are you currently paying for?
- Is someone paying for your use of service?

Personal

- What stories do you have concerning contracts and administration in relation to your software, Internet or computer?
- How does software help you shape your relations with other people?
- From which countries does your softwares come from / reside? How do you feel about that?
- Have you ever read a terms of software service, what about one that is not targeting the American market?

Possible/anticipated user profiles

...meAsHardwareOwnerSoftwareUSER: I did not own a computer personally until very very late as I did not enjoy gaming as a kid and had no interest in spending much time behind a PC beyond work (and work computer). My first was hence I think in 2005 and it was a SGI workstation that was the computer of the year 2000 (cost 10.000USD) and I got it for around 300USD. Proprietary drivers for unified graphics+RAM were never released, so it remained a software dead-end in gorgeous blue curved chassis <http://www.sgidepot.co.uk/sgidepot/pics/vwdocs.jpg>

...meAsSoftwareCONSUMER: I payed/purchased software only twice in my life (totalling less then 25eur), as I could access most commercial software as widely pirated in Balkans and later had more passion for FLOSS anyway, this made me relate to software as material to exchange and work with, rather than commodity goods I could or could not afford.

...meAsSoftwareINVESTOR: I did it as both of those apps were niche products in early beta (one was Jeeper Elvis, real-time-non-linear-video-editor for BeOS) that failed to reach market, but I think I would likely do it again and only in that mode (supporting the bleeding edge and off-stream work), but maybe with more than 25eur.

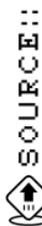
...meAsSoftwareUserOfOS: I would spend most of 80s ignoring computers, 90s figuring out software from high-end to low-end, starting with OSF/DecAlpha and SunOS, than IRIX and MacOS, finally Win 95/98 SE, that permanently pushed me into niches (of montly LINUX distro install fests, or even QNX/Solaris experiments and finally BeOS use).

...meAsSoftwareWEBSURFER: I got used to websurfing in more than 15 windows on UNIX systems and never got used to less than that ever since, furthermore with addition of more browser options this number only multiplied (always wondered if my first system was Windows 3.11 - would I be a more focused person and how would that form my relations to browser windows>tabs).

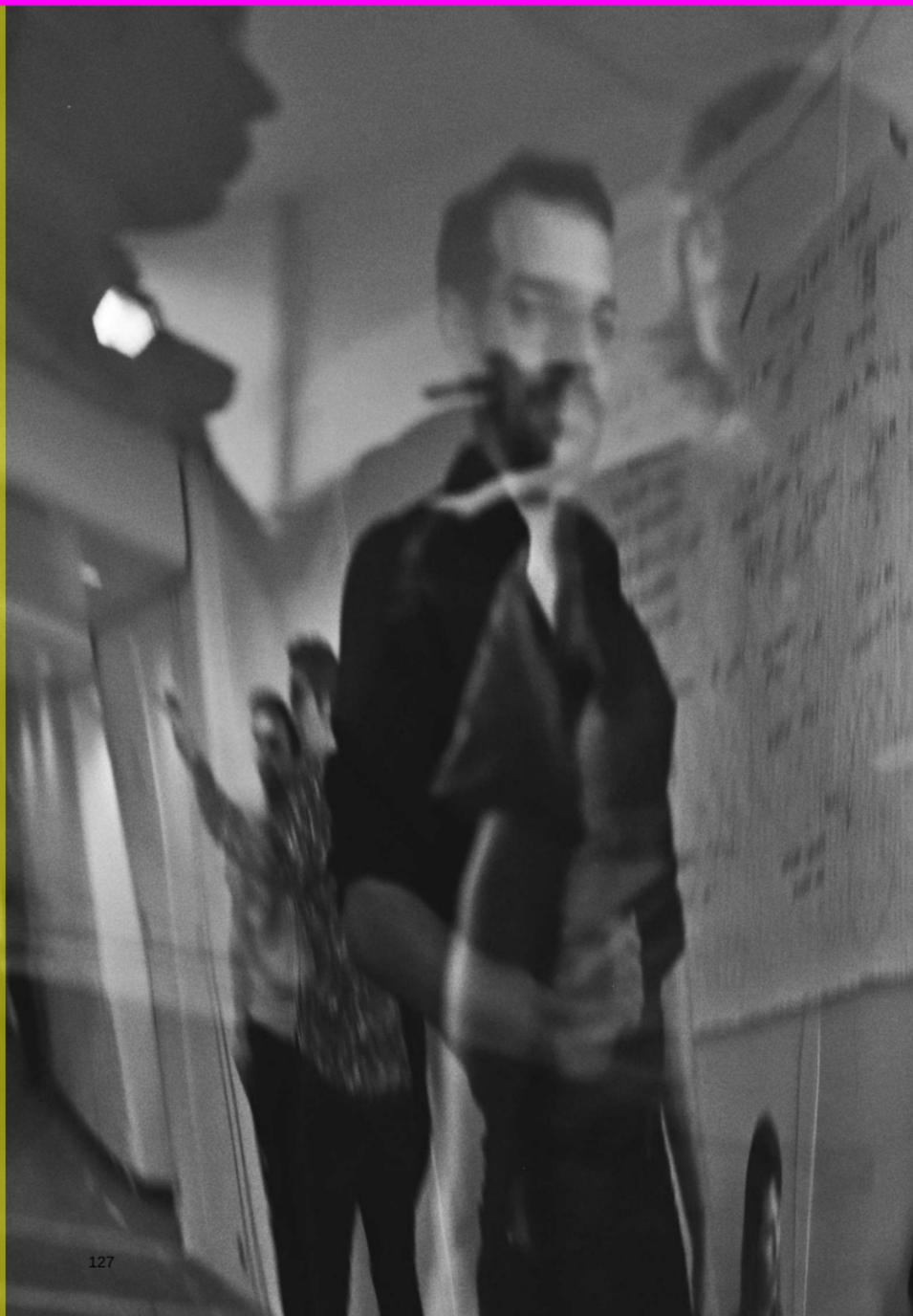
...meAsSoftwareUserOfProprietarySoftware: I signed one NDA contract in person on the paper and with ink on a rainy day while stopping of at train station in northern Germany for the software that was later to be pulled out of market due to problematic licensing agreement (intuitively I knew it was wrong) - it had too much unprofessional pixeleted edges in its graphics.

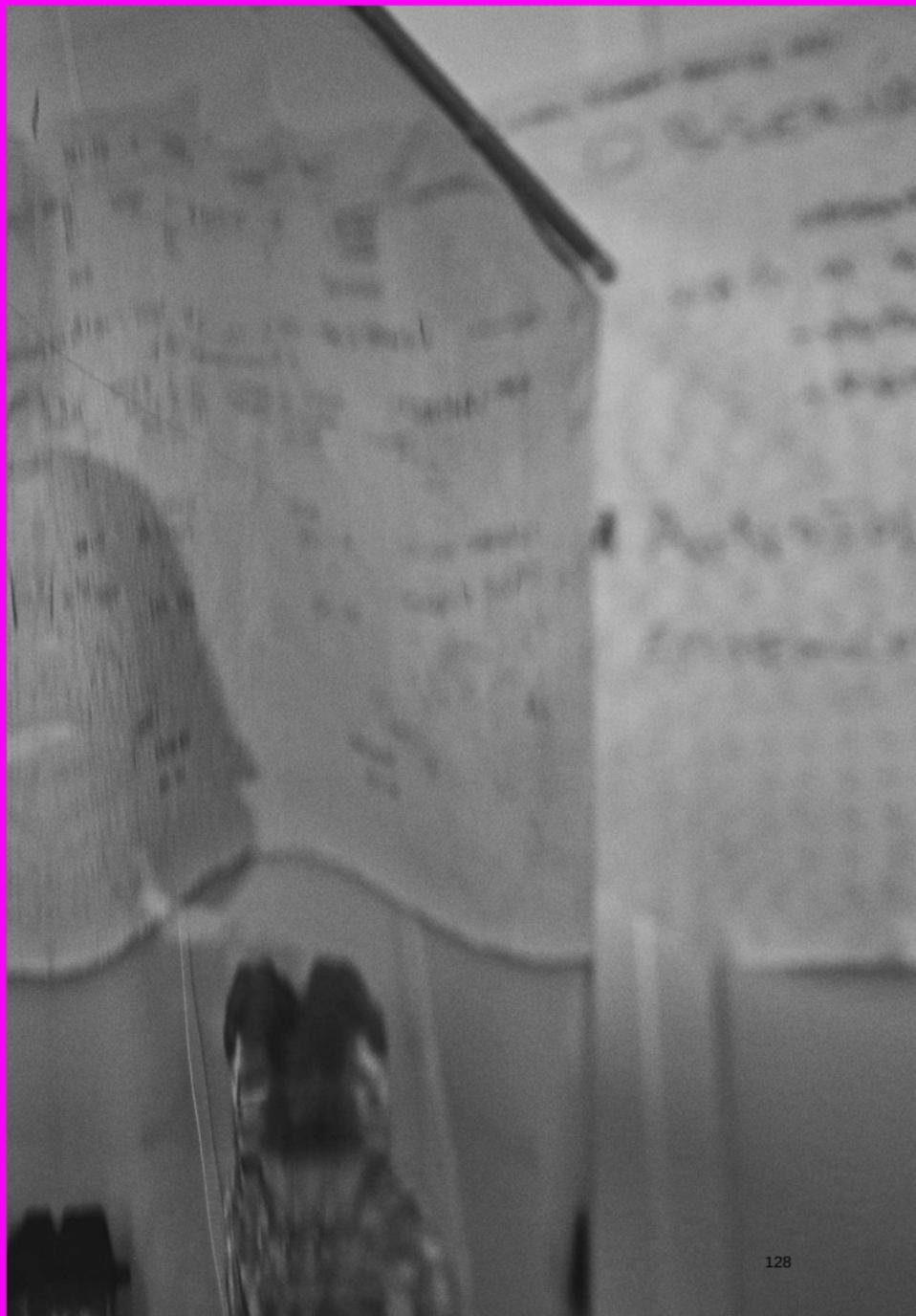
...meAsSoftwareUserOfDatingWebsites: I got one feature request implemented by a prominent dating website (to search profiles by language they speak), however I was never publicly acknowledged (though I tried to make use of it few times), that made our relations feel a bit exploitative and underappreciated.

...meAsSoftwareUserTryingToGoPRO: My only two attempts to get into a software company failed as they insisted on full time commitments. Later I found out one was intimidated in the interview and the other gave it to a person that negotiated to work part time with a friend! My relation to professionalism is likely equally complex and perverted as my one to the software.



This method was developed by The RSOC Group.





Case study : W. W.

...ww.AsExperiencedAdventurousUSER: *Experiments with software every two days as she uses FLOSS and GNU/Linux, cares the most for malleability of the software - as a result she has big expectations of flexibility even in software category which is quite conventional and stability focused like file-hosting.*

...ww.AsAnInvestorInSoftware: *Paid for a compiled version of FLOSS audio software 5 years ago as she is supportive of economy and work around production, maintenance and support, but she also used closed hardware/software where she had to agree on licences she finds unfair, but then she was hacking it in order to use it as an expert - when she had time.*

...ww.AsCommunicationSoftwareUSER: *She is not using commercial social networks, so she is very conscious of information transfers and time relations, but has no strong media/format/design focus.*

Q: What is your first recollection of software use?

A: MS-DOS in 1990 at school – I was 15 or 16. Oh no 12. Basic in 1986.

Q: What are the emotions related to this use?

A: Fun. I'm good at this. Empowering.

Q: How often do/when did you last purchase software or pay for a software service?

A: I paid for ardour five years ago. I paid the developer directly. For the compiled version. I paid for the service. I pay for my website and email service at domaine public. **Q:** What kind of user would you say you are?

A: An experienced user drawing outside the lines. I don't behave.

Q: Is there a link between this and your issue?

A: Even if it's been F/LOSS there is a lot of decision power in my package.

Q: What is your most frequently used type of software?

A: Web browser. Email. Firefox & Thunderbird.

Q: How often do you install/experiment/learn new software?

A: Every two days. I reinstall all the time. My old lts system died. Stop being supported last april. It was Linux Mint something.

Q: Do you know about scripting?

A: I do automating scripts for any operation I have to do several times like format conversion.

Q: Can you talk about your most technical encounter with your computer/telephone?

A: I've tried to root it. But i didn't succeed.

Q: How much time do you wish to spend on such activities like hacking, rooting your device?

A: Hours. You should take your time. **Q:** Did you ever sign license agreement you were not agree with? How does that affect you?

A: This is the first thing your when you have a phone. It's obey or die.

Q: What is the software feature you care for the most?

A: Malleability. Different ways to approach a problem, a challenge, an issue.

Q: Do you use any free software?

A: Yes. There maybe are some proprietary drivers.

Q: Do you remember your first attempt at using free software and how did that make you feel?

A: Yes I installed my dual boot in... 10 years ago. Scared and powerful.

Q: Facebook, dating apps (Grindr or the sort), Twitter, Instagram or equivalent?

A: Google, Gmail. That's it.

Q: Can you talk about your favorite apps or webtools that you use regularly?

A: Music player. Vanilla music and f-droid. browser. I pay attention to clearing my history, no cookies. I also have iceweasel. Https by default. Even though I have nothing to hide.

Q: What stories around contracts and administration in relation to your software internet or computer?

A: Nothing comes to my mind. I'm not allowed to do, to install on phone. When it's an old phone, there is nothing left that is working you have to do it.

Q: How does software help you shape your relations with other people?

A: It's a hard question. If it's communication software of course it's its nature to be related to other people. There is an expectancy of immediate reply, of information transfer. . . It's troubling your relation with people in certain situations.

Q: From which countries does your softwares live/is coming from? How do you feel about that?

A: I think I chose the Netherlands as a mirror. You are hoping to reflect well in this mirror.

Q: Have you ever read a terms of software service; one that is not targeting the American market?

A: I have read them. No.

Agile Sun Salutation

R E M E M B E R



Agile software development describes a set of values and principles for software development under which requirements and solutions evolve through the collaborative effort of self-organizing cross-functional teams. It advocates adaptive planning, evolutionary development, early delivery, and continuous improvement, and it encourages rapid and flexible response to change. These principles support the definition and continuing evolution of many software development methods.⁴⁶



WHAT:: You will be observing yourself

⁴⁶ Wikipedia contributors: *Agile software development* — *Wikipedia, The Free Encyclopedia*. 2018

*Scrum is a framework for managing software development. It is designed for teams of three to nine developers who break their work into actions that can be completed within fixed duration cycles (called “sprints”), track progress and re-plan in daily 15-minute stand-up meetings, and collaborate to deliver workable software every sprint. Approaches to coordinating the work of multiple scrum teams in larger organizations include Large-Scale Scrum, Scaled Agile Framework (SAFe) and Scrum of Scrums, among others.*⁴⁷



WHEN :: Anywhere where it's possible to lie on the floor



*Self-organization and motivation are important, as are interactions like co-location and pair programming. It is better to have a good team of developers who communicate and collaborate well, rather than a team of experts each operating in isolation. Communication is a fundamental concept.*⁴⁸

⁴⁷ Wikipedia contributors: *Scrum (software development)* — *Wikipedia, The Free Encyclopedia*. 2018

⁴⁸ Wikipedia contributors: *The Manifesto for Agile Software Development*. 2018

Because of the broad aims of this chapter, we have relied on a combination of methodologies. This includes over 20 in-person and telephone interviews with relevant industry experts, including software developers, devops, product managers and developers, data engineers, a/b testers, AI experts, and privacy officers. During these conversations, we inquired how the production of software and services is organized, as well as how relevant transformations have come to affect the conditions for privacy governance. In addition to the interviews, we have relied on industry white papers, legal, policy and technical documents, as well as relevant scientific literature, in particular from the fields of computer science and engineering, industrial management, software studies, regulation and law. We build on Yoo and Blanchette's volume on the regulation of the cloud and the infrastructural moment of computing (Yoo and Blanchette 2015) as well as Kaldrack and Leeker's edited volume on the dissolution of software into services (Kaldrack and Leeker 2015).

In the coming sections, we first describe the three shifts that constitute what we call the agile turn. For each of the shifts, we touch on their historical roots and sketch some of its current motions. Next, we introduce the three perspectives through which we explore the implications of the agile turn to privacy governance, namely modularity, temporality and capture. These perspectives also allow us to question some of the underlying assumptions of privacy research and policy when it comes to the production of software and digital functionality more generally.

2. The Agile Turn

Over the last decade and a half, the production of (non-critical) software has been fundamentally transformed as the result of three parallel developments. First, increasingly software producers have moved from the use of heavyweight and planned development models for information systems such as the so-called waterfall model, to lightweight and lean methods⁵. These latter models are categorized under the umbrella term 'agile' software development and involve an emphasis on user-centricity, short development cycles, continuous testing and greater simplicity of design (Douglass 2015).

Second, pervasive connectivity and advances in flexible client-server models have made possible a shift from "shrink wrapped software" products to software as services as the model for architecting and offering digital functionality. In this so-called service-oriented architecture (SOA) model, software no longer runs only on the client side, but is redesigned to run on a *thin client* that connects to a *server* which carries out most of the necessary computation. In addition, the core functional components of a

⁵ A 2015 survey conducted by HP as part of their report titled "State of Performance Engineering" with 601 IT developers in 400 US companies indicated that two thirds of these companies are either using "purely agile methods" or "leaning towards agile". "Is agile the new norm?" <http://techbeacon.com/survey-agile-new-norm>

realized that its internal solutions for the production and management of virtual machines could be the basis of an external offering as well (Black 2009). To phrase it differently, Amazon's cloud offerings emerged from internally oriented engineering innovations related to the efficient production of their services in a new production paradigm. Amazon's cloud services are leading in the industry (Knorr 2016).

More recently, a similar move can be observed in the proliferation of the container model for the production and management of service components in a cloud environment (Metz 2014). This container model involves a further advancement in the use of the cloud for production of digital functionality. It involves an abstraction away from the virtual machine and a focus on making the service component the dominant building block, both for development as well as for operations. In the words of the Cloud Native Computing Foundation (CNCF), that is spearheading the container model: "Cloud native applications are container-packaged, dynamically scheduled and microservices-oriented" (Fay 2015). The foundation includes the likes of Cisco, Google, Huawei, IBM, Red Hat, Intel, Docker and the Linux Foundation. Google's contribution involves the donation of open sourced container manager 'Kubernetes',¹¹ an open sourced solution derived from its internal solution called Borg (Metz 2015).

The agile turn has accelerated software production while transforming business operations. Clearly, this has great implications for different aspects of privacy governance. Many of the elements of the agile turn have been addressed by privacy researchers and policymakers in some way, but an integrated perspective on the implications of the agile turn for privacy governance has so far been missing. In the next sections, we develop three perspectives that allow us to look at the privacy implications of the agile turn and to start reflecting upon the ability of existing privacy governance frameworks to address some of the related challenges.

3. Modularity

The agile turn comes with an increase in modularity in the software as a service environment. The term modularity is used to describe the degree to which a given (complex) system can be broken apart into subunits (modules), which can be coupled in various ways (Baldwin 2015). As a design or architectural principle modularity refers to the "building of a complex product or process from smaller subsystems that can be designed independently yet function together as a whole" (Baldwin and Clark 1997). The concept of modularity and its application have been the subject of research in different engineering disciplines and industrial management (Dörbecker and Böhmman 2013). It is generally used to manage complexity of systems and to allow for independent implementation and reuse of system components (Clark et al. 2005) and is an important design and policy principle for the Internet (Van Schewick 2010; Yoo 2016). Modular design involves the mantra that the independence of system components is

¹¹ Kubernetes is derived from κυβερνήτης and is Greek for "helmsman" or "pilot".



URGENCY:: Use Agile software development methods to develop a new path into your professional and personal life towards creativity, focus and health.



*The agile movement is in some ways a bit like a teenager: very self-conscious, checking constantly its appearance in a mirror, accepting few criticisms, only interested in being with its peers, rejecting en bloc all wisdom from the past, just because it is from the past, adopting fads and new jargon, at times cocky and arrogant. But I have no doubts that it will mature further, become more open to the outside world, more reflective, and also therefore more effective.*⁴⁹

SOURCE::



Agile Sun Salutation was developed by Anne Laforet and performed by Allegra. See following pages for the full script.

⁴⁹ Philippe Kruchten: *Agile's Teenage Crisis?* 2011



Agile Sun Salutation

Hello and welcome to the presentation of the agile yoga methodology. I am Allegra, and today I'm going to be your personal guide to YOGA, an acronym for "WHY Organize? Go Agile!". I'll be part of your team today and we'll do a few exercises together as an introduction to a new path into your professional and personal life towards creativity, focus and health.

A few months ago, I was stressed, overwhelmed with my work, feeling alone, inadequate, but since I started practicing agile yoga, I feel more productive. I have many clients as an agile yoga coach, and I've seen new creative business opportunities coming to me as a software developer.

For this first experience with the agile yoga method and before we do physical exercises together, I would like to invite you to close your eyes. Make yourself comfortable, lying on the floor, or sitting with your back on the wall. Close your eyes, relax. Get comfortable. Feel the weight of your body on the floor or on the wall. Relax.

Leave your troubles at the door. Right now, you are not procrastinating, you are having a meeting at the <SAY THE NAME OF YOUR LOCATION HERE>, a professional building dedicated to business, you are meeting yourself, you are your own business partner, you are one. You are building your future.

You are in a room standing with your team, a group of lean programmers. You are watching a white board together. You are starting your day, a very productive day as you are preparing to run a sprint together. Now you turn towards each other, making a scrum with your team, you breathe together, slowly, inhaling and exhaling together, slowly, feeling the air in and out of your body. Now you all turn towards the sun to prepare to do your

ASSanas, the Agile Sun Salutations or ASS with the team dedicated ASS Master. She's guiding you. You start with Namaskar, the Salute. your palms joined together, in prayer pose. You all reflect on the first principle of the agile manifesto. Your highest priority is to satisfy the customer through early and continuous delivery of valuable software.

Next pose, is Ardha Chandrasana or (Half Moon Pose). With a deep inhalation, you raise both arms above your head and tilt slightly backward arching your back. You welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage. Then you all do Padangusthasana (Hand to Foot Pose). With a deep exhalation, you bend forward and touch the mat, both palms in line with your feet, forehead touching your knees. You deliver working software frequently.

Surya Darshan (Sun Sight Pose). With a deep inhalation, you take your right leg away from your body, in a big backward step. Both your hands are firmly planted on your mat, your left foot between your hands. You work daily throughout the project, business people and developers together. Now, you're flowing into Purvottanasana (Inclined Plane) with a deep inhalation by taking your right leg away from your body, in a big backward step. Both your hands are firmly planted on your mat, your left foot between your hands. You build projects around motivated individuals. You give them the environment and support they need, and you trust them to get the job done.

You're in Adho Mukha Svanasana (Downward Facing Dog Pose). With a deep exhalation, you shove your hips and butt up towards the ceiling, forming an upward arch. Your arms are straight and aligned with your head. The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.

Then, Sashtang Dandawat (Forehead, Chest, Knee to Floor Pose). With a deep exhalation, you lower your body down till your forehead, chest, knees, hands and feet are touching the mat, your butt tilted up. Working software is the primary measure of progress.

Next is Bhujangasana (Cobra Pose). With a deep inhalation, you slowly snake forward till your head is up, your back arched concave, as much as possible. Agile processes promote sustainable development. You are all maintaining a constant pace indefinitely, sponsors, developers, and users together.

Now back into Adho Mukha Svanasana (Downward Facing Dog Pose). Continuous attention to technical excellence and good design enhances agility.

And then again to Surya Darshan (Sun Sight Pose). Simplicity—the art of maximizing the amount of work not done—is essential. Then to Padangusthasana (Hand to Foot Pose). The best architectures, requirements, and designs emerge from self-organizing teams.

You all do Ardha Chandrasana (Half Moon Pose) once again. At regular intervals, you as the team reflect on how to become more effective, then tune and adjust your behavior accordingly. You end our ASSanas session with a salute to honor your agile yoga practices. You have just had a productive scrum meeting. Now I invite you to open your eyes, move your body around a bit, from the feet up to the head and back again.

Stand up on your feet and let's do a scrum together if you're okay being touched on the arms by someone else. If not, you can do it on your own. So put your hands on the shoulder of the SCP around you. Now we're joined together, let's look at the screen together as we inhale and exhale, syncing our bodies together to the rhythms of our own internal software, modulating our oxygen level intake requirements to the oxygen availability of our service facilities.

Now, let's do together a couple of exercises to protect and strengthen our wrists. As programmers, as internauts, as entrepreneurs, our wrists are a very crucial parts of the body to protect. In order to be able to type, to swipe, to shake hands vigourously, we need them in good health. So bring to hands towards each other in a prayer pose, around a book, a brick. You can do it without an object but I'm using my extreme programming book - embrace change - for that. So press the palms together firmly, press the pad of your fingers together. Do that while breathing in and out twice.

Now let's extend our arms out in the air, palms and fingers facing down, like we're typing. Make your shoulders round. Let's breath while visualizing in our heads the first agile mantra: Individuals and interactions over processes and tools.

Now let's bring back the arms next to the body and raise them again. And let's move our hands towards the ceiling this time, strenghtening our back. In our head, the second mantra: Working software over comprehensive documentation.

Now let's bring the hands back out again in the standing position. Once again the first movement while visualizing the third mantra: Customer collaboration over contract negotiation.

And then the second movement once more while thinking about the fourth and last mantra: Responding to change over following a plan and of course we continue breathing.

Now to finish this session, let's do a sprint together in the corridor!



Hand reading



WHAT:: Have your fortunes read and derive insights into life from the wisdom of software.



HOW:: Put your hand in the nearest Future Blobservation Booth, and get your command lines read.



WHY:: The hand which holds your mouse everyday hides many secrets.

sample reading timeline:

- 15:00 a test user, all tests clear and systems are online a user who said goodbye to us another user a user who thought it'd be silly to say thank you to the machine but thank you very much another kind user who said thank you yet another kind user another user, no feedback a nice user who found the reading process relieving yet another kind user a scared user! took the hand out but ended up trusting the system. "so cool thanks guys" another user a young user! this is a funny computer
- 15:35 another nice user
- 15:40 another nice user
- 15:47 happy user (laughing)

- 15:51 user complaining about her fortune, saying it's not true. Found the reading process creepy but eased up quickly
- 15:59 another nice user: `http://etherbox.local:9001/p/SCP.sedyst.md`
- 16:06 a polite user
- 16:08 a friendly playful user (stephanie)
- 16:12 a very giggly user (wendy)
- 16:14 a playful user - found the reading process erotic
DEFRAGMENTING? NO! Thanks Blobobservation `http://etherbox.local:9001/p/SCP.loup.md`
- 16:19 a curious user
- 16:27 a friendly user but oh no, we had a glitch and computer crashed. But we still delivered the fortune. We got a thank you anyway
- 16:40 a nice user, the printer jammed but it was sorted out quickly *16:42 another nice user
- 16:50 nice user (joak)
- 16:52 yet another nice user (jogi)
- 16:55 happy user! (peter w)
- 16:57 more happy user (pierre h)
- 16:58 another happy user
- 17:00 super happy user (peggy)
- 17:02 more happy user

EXAMPLE::

Software time is not the same as human time. Computers will run for AS LONG AS THEY WILL BE ABLE TO, provided sufficient power is available. You, as a human, don't have the luxury of being always connected to the power grid and thus have to rely on your INTERNAL BATTERY. Be aware of your power cycles and set yourself to POWER-SAVING MODE whenever possible.

A black and white photograph of a person, possibly a woman, holding a dark sign with white text. The person is in profile, looking towards the right. The background is dark and blurry, suggesting an indoor setting. The sign is the central focus, with the text clearly legible. The overall mood is somber or contemplative.

OUT OF ORDER
Please come back
later

Bug reporting for sharing observations



WHAT:: Sharing the experience of trying to solve a hard-boiled software noir.



WHEN:: It is difficult to take notes while working on critical infrastructure, but the sooner notes are compiled, the more vivid the report.



WHO:: Bug reports are sometimes presented in a dry format intended for insiders only. But they do not have to be dry. On the contrary, they can have a rather convivial format.



URGENCY:: Embracing moments of breakdown as opportunities to demystify the workings of software and the practice of software debugging.

EXAMPLE::

On monday morning, with the Walk-in Clinic about to open, Etherpad had stopped working but it was unclear why. Where did the etherpad 'live'? What could be done to bring it back to normal operation? A detailed bug report was filed, starting by looking around the pi's filesystem by reading `/var/log/syslog` in `/opt/etherpad` and in a subdirectory named `var/` there was `dirty.db`, and dirty it was.

After some getting used to the various commands to navigate in hexedit the unwanted zeroes were gone in an instant.

Martino asked about the trailing '.' character and I checked a different copy of the file. No '.' there, so that had to go too. My biggest mistake in a long time! The '.' we were seeing in Martino's copy of the file was in fact a '\n' (0a)!

We still don't know why exactly etherpad stopped working sometime Sunday evening or how the zeroes got into the file `dirty.db`

SOURCE::

The example was extracted from an e-mail sent by J.Hofmüller to the Technogalactic Software Observatory mailinglist. The full text is on the following pages.



ÉGALITÉ!

round ins getriebe! freistil.kingt.org

NO SECURITY AGONY

brm

CIVIC VARIETY

ZORE9

from jogi@mur.at to [Observatory]
When dirty.db get's dirty

Dear all,
as promised yesterday, here my little report regarding the broken etherpad.

When dirty.db get's dirty

When I got to WTC on Monday morning the etherpad on etherbox.local was disfunc. Later someone said that in fact etherpad had stopped working the evening before, but it was unclear why. So I started looking around the pi's filesystem to find out what was wrong. Took me a while to find the relevant lines in `/var/log/syslog` but it became clear that there was a problem with the database. Which database? Where does etherpad 'live'? I found it in `/opt/etherpad` and in a subdirectory named `var/` there it was: `dirty.db`, and dirty it was.

A first look at the file revealed no apparent problem. The last lines looked like this:

```
{"key": "sessionstorage:Ddy0gw7okwbkv5Bzkr1DuSLCV_IA5_jQ", "val": {"cookie": {"path": "/", "_expires": null, "originalMaxAge": null, "httpOnly": true, "secure": false}}}
```

```
{"key": "sessionstorage:AU1cffgcTf_q6BV9aIdAvES2YyXM7Gm1", "val": {"cookie": {"path": "/", "_expires": null, "originalMaxAge": null, "httpOnly": true, "secure": false}}}
```

```
{"key": "sessionstorage:_H5SdU1DvQ3XCuPaZEXQ51x0K6aAEJ9m", "val": {"cookie": {"path": "/", "_expires": null, "originalMaxAge": null, "httpOnly": true, "secure": false}}}
```

What I did not see at the time was that there were some (AFAIR something around 150) binary zeroes at the end of the file. I used tail for the first look and that tool silently ignored the zeroes at the end of the file. It was Martino who suggested using different tools (xxd in that case) and that showed the cause of the problem. The file looked something like this:

```
00013730: 6f6b 6965 223a 7b22 7061 7468 223a 222f  okie":{"path":"/
00013740: 222c 225f 6578 7069 7265 7322 3a6e 756c  ", "_expires":nul
00013750: 6c2c 226f 7269 6769 6e61 6c4d 6178 4167  l,"originalMaxAg
00013760: 6522 3a6e 756c 6c2c 2268 7474 704f 6e6c  e":null,"httpOnl
00013770: 7922 3a74 7275 652c 2273 6563 7572 6522  y":true,"secure"
00013780: 3a66 616c 7365 7d7d 7d0a 0000 0000 0000  :false}}}}.....
00013790: 0000 0000 0000 0000 0000 0000 0000 0000  .....
```

So Anita, Martino and I stuck our heads together to come up with a solution. Our first attempt to fix the problem went something like this:

```
dd if=dirty.db of=dirty.db.clean bs=1 count=793080162
```

which means: write the first 793080162 blocks of size 1 byte to a new file. After half an hour or so I checked on the size of the new file and saw that some 10% of the copying had been done. No way this would get done in time for the walk-in-clinic. Back to the drawing board.

Using a text editor was no real option btw since even vim has a hard time with binary zeroes and the file was really big. But there was hexedit! Martino installed it and copied dirty.db onto his computer. After some getting used to the various commands to navigate in hexedit the unwanted zeroes were gone in an instant. The end of the file looked like this now:

```
00013730: 6f6b 6965 223a 7b22 7061 7468 223a 222f  okie":{"path":"/
00013740: 222c 225f 6578 7069 7265 7322 3a6e 756c  ", "_expires":nul
00013750: 6c2c 226f 7269 6769 6e61 6c4d 6178 4167  l,"originalMaxAg
00013760: 6522 3a6e 756c 6c2c 2268 7474 704f 6e6c  e":null,"httpOnl
00013770: 7922 3a74 7275 652c 2273 6563 7572 6522  y":true,"secure"
00013780: 3a66 616c 7365 7d7d 7d0a  :false}}}}.
```

Martino asked about the trailing '.' character and I checked a different copy of the file. No '.' there, so that had to go too. My biggest mistake in a long time! The '.' we were seeing in Martino's copy of the file was in fact a '\n' (0a)! We did not realize that, copied the file back to etherbox.local and waited for etherpad to resume it's work. But no luck there, for obvious reasons.

We ended up making backups of dirty.db in various stages of deformation and Martino started a brandnew pad so we could use pads for the walk- in-clinic. The processing tool chain has been disabled btw. We did not want to mess up any of the already generated .pdf, .html and .md files.

We still don't know why exactly etherpad stopped working some-time Sunday evening or how the zeroes got into the file dirty.db. Anita thought that she caused the error when she adjusted time on etherbox.local, but the logfile does not reflect that. The last clean entry in `/var/log/syslog` regarding nodejs/etherpad is recorded with a timestamp of something along the line of 'Jun 10 10:17'. Some minutes later, around 'Jun 10 10:27' the first error appears. These timestamps reflect the etherbox's understanding of time btw, not 'real time'. It might be that the file just got too big for etherpad to handle it. The size of the repaired dirty.db file was already 757MB. That could btw explain why etherpad was working somewhat sluggishly after some days. There is still a chance that the time adjustment had an unwanted side effect, but so far there is no obvious reason for what had happened.

– J.Hofmüller

<http://thesix.mur.at/>

Interface

Détournement



WARNING:: We are under the black magic of capitalist digital interface making! Critical radars will detect some conceptual gibberish over here!



WHAT:: Satirical détournement of your favorite bullshit website interface, through parody and poetry. Heal your eyes and brain by scratching and diffracting the surface of everyday browsing.



URGENCY:: If you have the feeling that some words are imposed to you and want to reclaim a power of saying/naming.



WHEN:: When you reach your limit and can no longer tolerate the jargon of the digital economy and the rhetorics of Silicon Valley.



R E M E M B E R

Be careful in planning your interface hoax. You might get caught and accused of fake news design and circulation.

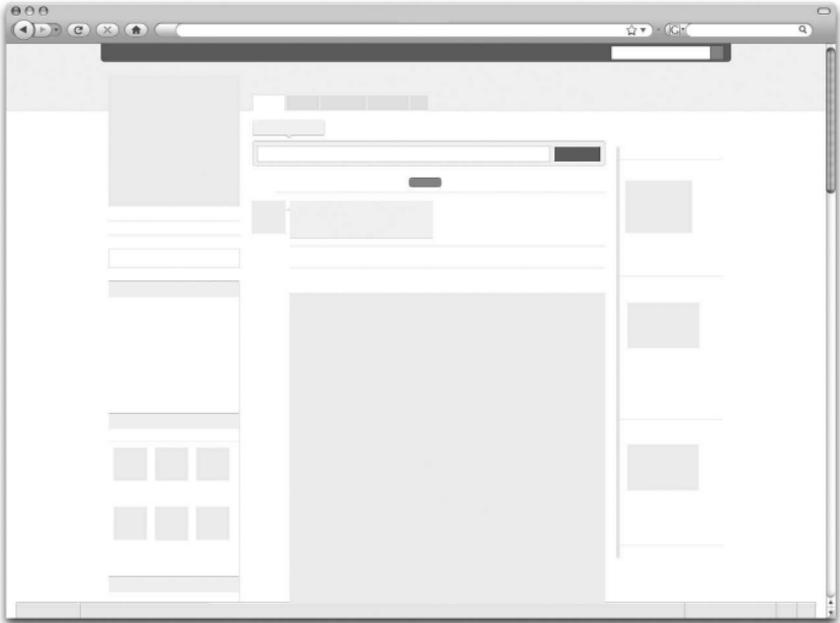


SOURCE::

The *Interface Détournement*-method was developed by Loup Cellard.

EXAMPLE::

Example of an interface template study by Henrik Jan Grievink
(➡ P.156)



Interface template study by Henrik Jan Grievink

1. Choose a particular website where you want to intervene. You can pick an interface in relation to:
 - contestable content: bullshit slogans and jargon, problematic rhetoric, unnecessary content that is interesting to reframe, etc.
 - problematic interface issues: unreadability, problems of orientation/disorientation, interaction design issues, etc.
2. Open the “developer tool” of your browser. With this tool you will be able to visualize and modify locally the content of your website (the html rendering) and the way it is styled (the css file).
3. Then you have to adopt a strategy of intervention guiding your *détournement*. Here is a list of proposed strategies:
 - The classical *détournement*: play with the interface content, replace textual elements, add others with a good dose of humour and irony.
 - The layout and template observation: study the interface layout by removing all the textual content. The layout will appear, after having done this exercise on several interfaces you will be able to compare the regularities between websites. Then feel free to move elements and reconstruct the interface the way you want.
4. After having done your *détournement*, you can share the outcome of your work as a hoax: present the new interface you have done just as if it was a mundane and “real” one. Observe the reactions of the tested credulous and refine your *détournement* with their insights. You can also take a screenshot of your work and send it to an audience.

Lecture x Table x Haraw x Haraw x reader x saturd x vocab x

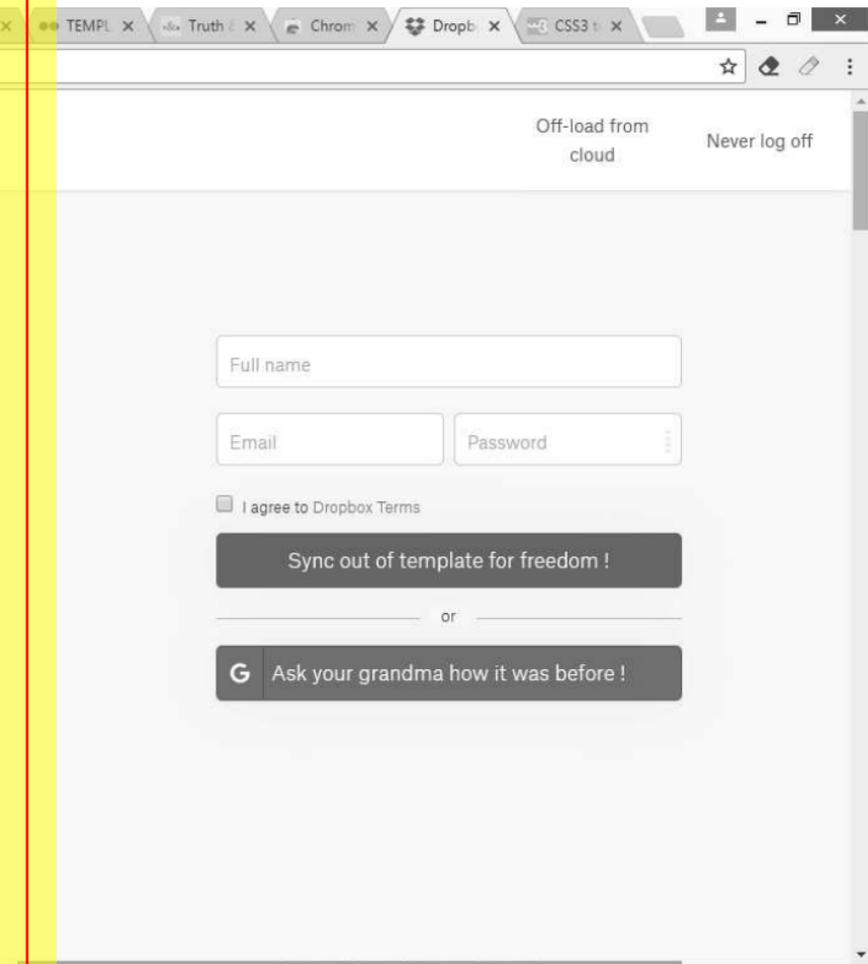
Dropbox, Inc [US] | https://www.dropbox.com

Try Upside Down Business

Reinventing Earthquake computing

Introducing Upside Down Interfaces and Dumb Synchronisation — a slow way to work together.

Example of an interface detournement of the dropbox website



Comportments of software (softwear)

R E M E M B E R



The analysis of common sense, as opposed to the exercise of it, must then begin by redrawing this erased distinction between the mere matter-of-fact apprehension of reality—or whatever it is you want to call what we apprehend merely and matter-of-factly—and down-to-earth, colloquial wisdom, judgements, and assessments of it.⁵⁰



WHAT:: Observe and catalog the common gestures, common comportments, and common sense(s) surrounding software.



NOTE:: The common senses and comportments of software are informed and conditioned by those of hardware and so perhaps this is more accurately a method for articulating comportments of computing.

⁵⁰ Clifford Geertz: *Common Sense as a Cultural System*. In: *The Antioch Review* 33.1 (1975), pp. 5–26. ISSN: 00035769



WARNING:: Software wears on both individual and collective bodies and selves. Software may harm your physical and emotional health and that of your society both by design and by accident.

HOW::

This can be done through observation of yourself or others. Separate the apprehended and matter of fact from the meanings, actions, reactions, judgements, and assessments that the apprehension occasions. 1. Begin by assembling a list of questions such as: When you see a software application icon what are you most likely to do? When a software application you are using presents you with a user agreement what are you most likely to do? When a software application does something that frustrates you what are you most likely to do? When a software application you are using crashes what are you most likely to do? 2. Write down your responses and the responses of any subjects you are observing. 3. For each question, think up three other possible responses. Write these down. 4. (This step is only for the very curious) Try the other possible responses out the next time you encounter each of the given scenarios.



SEE ALSO::

I Agile Sun Salutation

➔ [P.132](#)

FLOWS

Flow-regulation, logistics
and seamlessness

- :: Contentious meetings. Users trying to articulate needs that don't fit neatly into all the flowcharts and drawings. Compromises. Promises of "future development" to take unaddressed needs into account. "Then it moves to programming," said the vice president.⁵¹

- :: To get to the demo in five days, the people coming together had to be sufficiently similar, sufficiently flexible, and sufficiently few. The participants all spoke English fluently, had obtained at least college undergraduate degrees, and had trained as engineers – with the exception of the anthropologist, Prem.⁵²

- :: The "Agile Manifesto" and related commentaries read as a peculiar combination of working methods with moral values, yielding a work ethic tuned towards efficiency, productivity, and customer satisfaction. While emphasizing categories such as "individuality," "freedom," and "respect," many of the recommended principles and methods are in fact reminiscent of the theory of "egoless programming" (. . .).⁵³

⁵¹ Ellen Ullman: *Close to the Machine: Technophilia and Its Discontents*. English. Reprint edition. New York: Picador, Feb. 2012. ISBN: 978-1-250-00248-8, pg.48

⁵² Lilly Irani: *Hackathons and the Making of Entrepreneurial Citizenship*. en. In: *Science, Technology, & Human Values* 40.5 (Sept. 2015), pp. 799–824. ISSN: 0162-2439, 1552-8251. DOI: 10.1177/0162243915578486. Visited on Jan. 31, 2018, pg.13

⁵³ Christoph Neubert: *The Tail on the Hardware Dog*. English. In: *There is no Software, there are just Services*. Ed. by Irina Kaldrack and Martina Leeker. Lüneburg, 2015, pp. 21 –37. ISBN: 978-3-95796-055-9, pg.33

:: Adrift in the doped lattices of a silicon crystal, a hole is a positive particle before it is the absence of a negatively charged electron, and the movement of electrons toward the positive terminal is also a flow of holes streaming the other way.⁵⁴

⁵⁴ Sadie Plant: *Zeros and Ones: Digital Women and the New Technoculture*. English. 1st edition. New York: Doubleday, Sept. 1997. ISBN: 978-0-385-48260-8, pg.57

Continuous Integration



WHAT:: A sophisticated form of responsibility management: it is the fascia of software services. Continuous Integration picks up after all other services and identifies what needs to happen so that they can work in concert. It is a way of observing the evolution of (micro)services through cybernetic (micro)management.



HOW:: Keeping track of changes to all services and allowing everyone to observe if they still can work together after all the moving parts are fitted together.



WHEN:: In a world of distributed systems where there are many parts being organized simultaneously, continuous integration is a form of observation that helps (micro)services maintain a false sense of independence and decentralization while constantly subjecting them to centralized feedback.



WHO:: All services and their operators will submit themselves to the feedback loops of continuous integration. This can be a democratic process or not.



URGENCY:: Continuous Integration is the reconfiguration of the divisions of labor in the shadows of automation. How can we surface and question its doings and undoings?



WARNING :: When each service does one thing well, the service makers tend to assume everybody else is doing the things that they do not want to do.

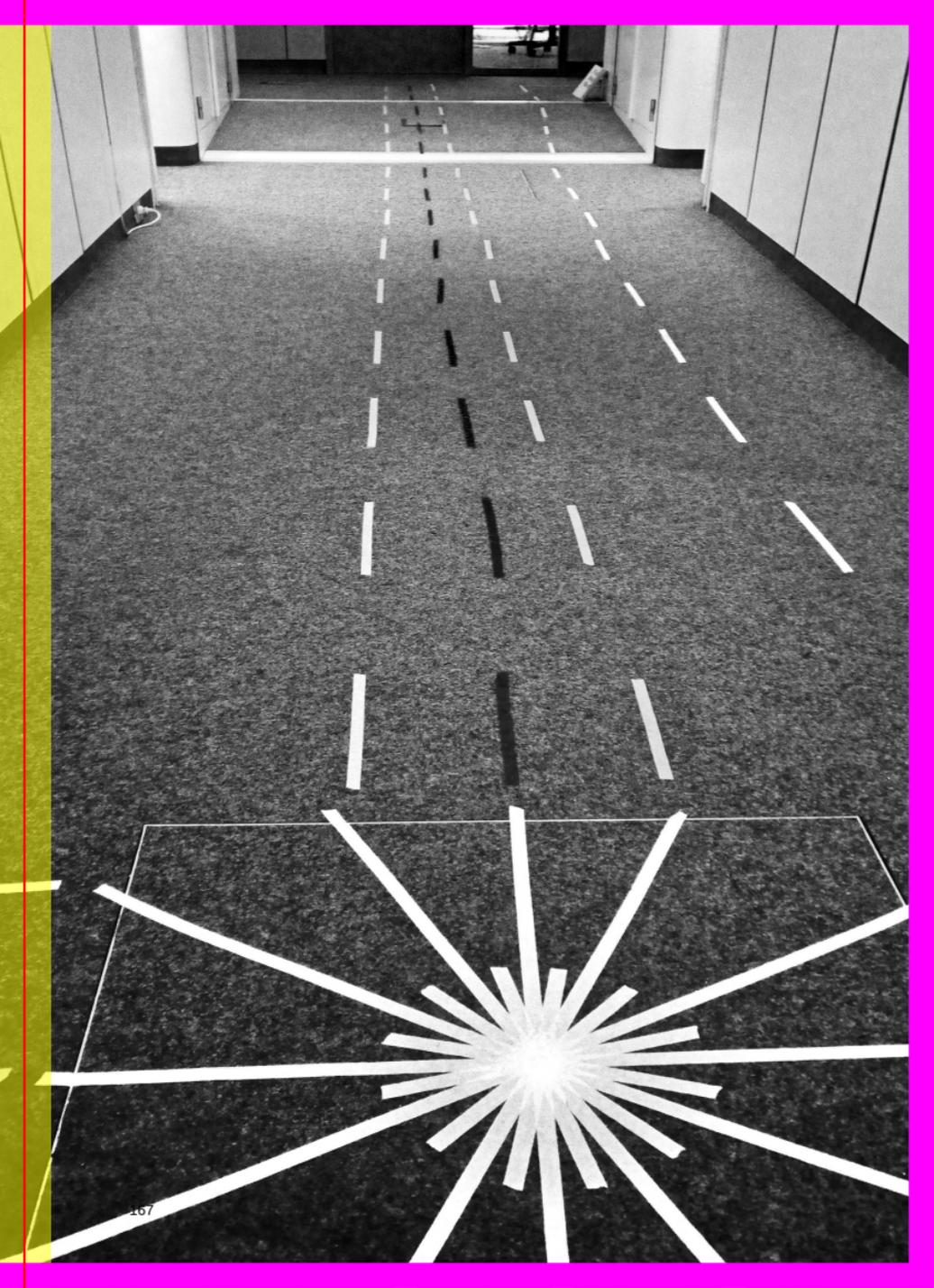
At TGSO, Continuous Integration was introduced as a service that responds to integration hell when putting together a number of TGSO services for a walk-in software clinic. Due to demand, the Continuous Integration service was extended to do “service discovery” and “load balancing” once the walk-in clinic was in operation.

Continuous Integration worked by visiting the different services of the walk-in clinic to check for updates, test the functionality, and think through implications of integration with other services. If the pieces didn't fit, the service delivered error messages and solution options.

When we noticed that Software Curious Persons visiting the walk-in clinic were having troubles finding the different services, and that some services were overloaded with Software Curious Persons, Continuous Integration was extended. We automated service registration using colored tape and provided a lookup registry for Software Curious Persons.

Load balancing meant that Software Curious Persons were forwarded to services that had capacity. If all other services were full, the load balancer defaulted to sending the Software Curious Person to the Agile Sun Salutation⁵⁵ service.

⁵⁵ <http://pad.constantvzw.org/p/observatory.guide.agile.yoga>





WARNING :: At TGSO, the bundling of different functionalities into the Continuous Integration service broke the “do one thing well” principle, but saved the day. (We register this as technical debt for the next iteration of the walk-in clinic.)



While Continuous Integration held the day together, we are sorry to report that the work is only documented in images and in the choreography of the day but not in any of our writings.



R E M E M B E R

Continuous Integration may be the string that holds your current software galaxy together.

*More technically, I am interested in how things bounce around in computer systems. I am not sure if these two things are related, but I hope continuous integration will help me.*⁵⁶

⁵⁶ Software Curious Person expressing her hopes for Continuous Integration

make make do



WHAT:: Makefile as a method for a promiscuous publication.



*It possessed many heads, the exact number of which varies according to the source.*⁵⁷

⁵⁷ Wikipedia contributors: *Lernaean Hydra* — *Wikipedia, The Free Encyclopedia*. 2018



NOTE:: May the traditional software workflow of a Makefile⁵⁸ serve as a platform for a hyper flexible constellation of multi-style mini-programs spread out over files and folders, media and meta-data?

A promiscuous publication is NOT like parallel, hybrid, or cross-media publishing. It is a multi-headed and polycentric form of making public. It enjoys its various forms, and embraces their idiosyncracies. As a multi-headed publication it is NOT obsessed with providing uniform outcomes across diverse media. Having many centers, it can produce new focal points and obfuscate its origins. It explores playfully a spectral diversity with sibling outcomes and bastard children that operate out of sync or tune.

We are curious about creating pipelines that stir and create currents and behaviours spiraling outside of the continuity of predictable flows, where their modality switches as their inputs solidify, evaporate and gelatinize into diverse forms in reactions to conditions, while influencing and changing the others.

How can the making-public itself be an engaging experience, interactive but with erratic options? How could the process of iterating between known sources and diverse and unfamiliar pipelines be made tangible?

```
# find all .md files in the directory
md=$(shell ls etherdump/*.md)
# map *.mp => *.html for mdsrsc
md2html=$(md:%.md=%.html)
md2pdf=$(md:%.md=%.pdf)
# inputs
# .mdsrscs: A listing of (local) markdown files
```

⁵⁸ <http://www.gnu.org/software/make/manual/make.html>

```

mdsrcs=$(shell ls etherdump/*.mdsrcs)
2col=$(mdsrcs:%.mdsrcs=%.2col.pdf)
pdocpdf=$(mdsrcs:%.mdsrcs=%.pdoc.pdf)
pdochtml=$(mdsrcs:%.mdsrcs=%.html)
# .pdfsrc: A listing of local PDF URLs, optionally with #page= fragm
pdfsrcs=$(shell ls etherdump/*.pdfsrcs)
scrip=$(pdfsrcs:%.pdfsrcs=%.scrip.pdf)
all: $(md2html) $(md2pdf) $(pdochtml) $(pdocpdf) $(2col) $(scrip)
dump:
    cd etherdump && etherdump pull --all --pub /home/pi/etherdump
    --css lib/styles.css --script lib/versions.js --no-raw-ext
    cd etherdump && etherdump index *.meta.json \
    --templatepath /home/pi/etherdump/lib \
    --template index.template.html > _index.html
.PHONY: fixnames
fixnames:
    rename "s/ /_/g" *
    rename "s/[\\(\\)\\?\\' ]/g" *
    rename "s/^(\\d)([\\^d])/0\\1\\2/g" *
today:
    touch `date +%Y-%m-%d.md`
now_folder:
    mkdir `date +%Y-%m-%d-%H%M%S`
# .html <== .md using pandoc
%.html: %.md
    pandoc --from markdown \
    --to html \
    --standalone \
    $< \
    -o $@
# .pdf <== .md using pandoc/latex
%.pdf: %.md
    pandoc --from markdown \
    --table-of-contents \

```

```

--standalone \
$< \
-o $@

#####
# Recipes for lists of MARKDOWN SOURCES

# pandoc/latex pdf assembled from markdown sources
%.pdoc.pdf: %.mdsrcs
    cat $< | python scripts/urls2paths.py | \
    xargs cat | pandoc --from markdown -o $@

# html from markdown sources
%.pdoc.html: %.mdsrcs
    cat $< | python scripts/urls2paths.py | xargs cat | \
    pandoc --from markdown --to html --standalone -o $@

# 2 column bare bones PDF using Report Lab from markdown sources
%.2col.pdf: %.mdsrcs
    cat $< | \
    python scripts/urls2paths.py | \
    xargs cat | \
    pandoc --from markdown --to html --standalone | \
    python scripts/rl2cols.py --output $@

#####
# Recipes for lists of PDF SOURCES
# (with possibly #page=start,end fragments)

%.scrip.pdf: %.pdfsrcs
    python scripts/pdfsrcs.py $< $@ | bash

# special rule for debugging variables
print-%:
    @echo '$*=$(*)'

```

METHOD::

Flowcharts (Flow of the chart → chart of the flow: on demand!)

WHAT::

A flowchart is a type of diagram that represents an algorithm, workflow, or process by showing the steps as boxes of various kinds and depicting their order by connecting the boxes with arrows. This diagrammatic representation illustrates a solution model to a given problem. Flowcharts are used in analyzing, designing, documenting, or managing a process or program in various fields.⁵⁹



WHY:: Through flowcharts one will be able to analyze and reflect on one's own software situation.



URGENCY:: Using flowchart observation methods towards analysis and self-reflection of software situation.

⁵⁹ <https://en.wikipedia.org/wiki/Flowchart>



NOTE:: The term 'software situation' is suggested as a good replacement for 'software problem'.

HOW::

Sample Flowchart Questionnaire

1. Validate your situation?
2. Is it human or machine situation?
 human machine I don't know
3. Choose a flowchart element that best describes your situation?



Operation ➡ Represented as trapez 

Process ➡ Represented as rectangle 

Decision ➡ Represented as rhombus 

<https://unicode-table.com/en/>

According to your answer go to question 4.

- 4.1 Identify operation(s) that could help you out through the situation?
- 4.2 Identify process(es) that could help you out through the situation?
- 4.3 Identify decision(s) that could help you out through the situation?

5. Was that actually helpful?

Yes

No

Done

o. How does that make you feel?
(jump to the beginning)

(end of this questionnaire)

The SOFTWARE SKETCHING OBSERVATION YUPPIES (SSoGY).

<http://observatory.constantvzw.org/etherdump/clinic.newflow.diff.html>

Service Log

1. Microsoft word copy/paste situation
2. Machine or human situation: it's uncertain, but looks like machine situation as client tried to uninstall and reinstall, 6 months later the situation repeated
3. & 4). Process: back up files, obtain a copy of OS of choice and then reinstall Word. o) How she feels? Feeling angry

More info ➡ see Rafaella flowchart pic

Appendix A:

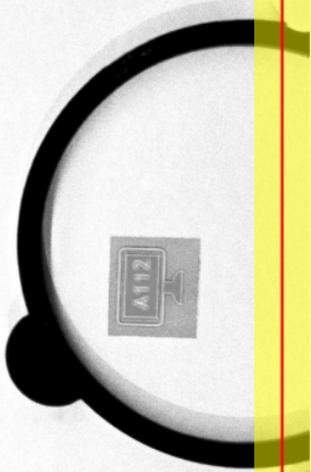
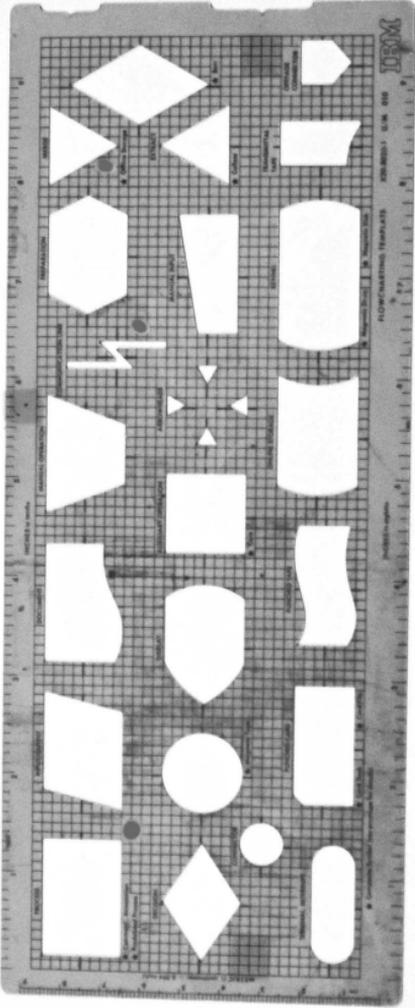
- **IBM Ruler:**

- IBM Flowcharting Template found at NAM-IP (➡ P.178)
- <http://observatory.constantvzw.org/images/wednesday/P1040728.JPG>
- left to right
- process - rectangle
- input / output - skew square
- document - rectangle, but bottom line is a wave
- manual operation -
- communication link -
- preparation -
- merge - down-pointing triangle
- decision - rhombus
- connector - small circle
- magnetic tape - circle
- display -
- auxiliary operation - square
- arrow head - four triangle
- manual input -
- Punched Card - rectangle with left cut edge
- Punched tape - like a flag

- **Burroughs Ruler:**

- Burroughs Flowcharting Template found at NAM-IP (➡ P.179)
- <http://observatory.constantvzw.org/images/wednesday/P1040730.JPG>
- Left to right, top to bottom:
- input/output = parallelogram
- Auxiliary operation = square / gyrational square
- Preparation - hexagon
- Drum or disk - oval
- Process - rectangle
- Off-line storage - triangle

- On-line storage - like a quarter moon
- Display - one side oval and one side a little oval
- Manual input - rectangle, but top side askew / irregular rectangle
- Document - rectangle, but bottom line is a wave
- Manual Operation - tilted rectangle
- Magnetic Tape - circle but with a square on the bottom right
- Connector - circle
- Communication Link - a z shaped thingy
- Decision - rhombus
- ... unknown x 2
- Punched Card
- Terminal
- Punched Tape
- Flow Direction
- Card Deck



Appendix B

Friday:

15:30 - 16:15

We started our undertaking by analysing the rulers by IBM and Burroughs. It seems that every symbol on the two rulers has a specific shape and has a specific meaning. There are similarities between the shapes on the two rulers. On the Burroughs we found some symbols without descriptions. We tried to figure out their meaning. In total we counted on the X IBM and on the X Burroughs symbols. The specific literature explained to us that engineers have a kind of standard for these symbols. These symbols are vocabulary.

16:15 - 16:40

We started with analyzing an educational flow chart as our case example: <https://en.wikipedia.org/wiki/Flowchart#/media/File:LampFlowchart.svg> We were able to figure out what the arrows on the ruler meant. They are used in combination with the decision symbol. In shape studies, triangles can be used to direct movement based on the direction they point. In the flowchart, the options are represented by rectangles and squares. In shape studies rectangles and squares are stable. They're familiar and trusted shapes and suggest honesty.

16:45 - 17:00

We analyzed a flow chart of a multiplication algorithm. Its content illustrated an instruction to shift the number left or right. The decision box instructed you to repeat it 32 times for the whole number! The rectangles were again representing options, while the flexible factors were illustrated by the rhombus, the symbol for Decision. The final symbol with the title "Done" was illustrated by something inbetween a circle and a rectangle.

17:00 - 17:15

We realized in our undertaking that we needed to jump into an internal perspective and get more familiar with the task of flow chart drawing. For this flow chart we decided to chart the elevator to the first floor from the perspective of the elevator. To achieve this task we agreed to do field research and go to the first floor by elevator for real. Some of us used this opportunity to smoke a cigarette and to elaborate on the experience of the elevator. The final goal is to create a flow chart based on our observations, but we are going to do this tomorrow.⁶⁰

17:15 - 17:40

To round off the day we ended with some general reflections. It seems that the different interpretations of symbols have been integrated into flowcharts from the early ones of the 1920's until now.⁶¹ To put this knowledge into practice we started to sketch out the flowchart on the wall using Post-its.

Current research goals:

- Flowchart or intervention: what is it like to be a elevator
- Zenit browser extension
- Iconographic analyses of flow chart symbols
- Call-flow && zenit modeling template for the drop-in clinic interview

⁶⁰ Further elevator ruminations were made through reference to Marc Isaacs. Lift. UK, 2001. <https://www.youtube.com/watch?v=FJNAvyLCTik>

⁶¹ [xing:flowcharts](#)

Saturday:

11:00 - 11:40

We updated our fellow researchers about our undertakings.

14:45-18:00

Zenit (h)modeling/analysis

A method derived from a removal of textual informing from flowcharts – related to previous work with Zenit: International Review of Arts and Culture⁶² created by Ljubomir Micic, founder of Zenitism (Zenitizam) an early 20th Century movement, and zenith – an imaginary point directly “above” a particular location, on the imaginary celestial sphere⁶³.

Connection inspiration:

<https://helios.gsfc.nasa.gov/flowchart.html>

Some historical experimentation examples:

<http://www.e-w-n-s.net/minis-html/futuremillionaire/transition/v.gif> <http://www.e-w-n-s.net/minis-html/futuremillionaire/transition/arrows.gif> http://www.e-w-n-s.net/minis-html/_navigation.htm

Material:

https://commons.wikimedia.org/wiki/Flow_chart

Afternoon

Josef working on all the ideas at the same time

Continue with flow chart elevator

Lara working on Zenit(h) modeling/analysis leading to call-flow template, and zenit browser plugin

Michaela helping out the flow chart of the elevator as a case study

⁶² <https://monoskop.org/Zenit>

⁶³ <https://en.wikipedia.org/wiki/Zenith>

2. Make an icon for your browser extension
3. Open text editor and copy paste this json code
4. You will need to modify the last two lines to point to the etherbox.local & css to point to the extension.css
5. Make an css script place your css there

On the browser:

1. Go to extension
2. Load debugger from about:debugging
3. Load your extension

```
manifest.json:
{
  "manifest_version": 2,
  "name": "extension",
  "version": "1.0",
  "description": "this is the browser exteions",
  "icons": {
    "48": "icons/icon-name-here.png"
  },
  "content_scripts": [
    {
      "matches": ["*://etherbox.local/*"],
      "css": ["extension.css"]
    }
  ]
}
```

Appendix C

Version 3384 Saved June 10, 2017. Authors: m, lara, carlin + 5 unnamed authors

INVASIVE OBSERVATIONS

Being on the side,
in the middle or behind

:: looking away from the 'center', towards peripheries; observe the 'negative' space of software. whats around it⁶⁴

:: Infrastructure-as-a-service (IaaS) cloud-computing services provide virtualized system resources to end users, supporting each tenant in a separate virtual machine (VM). Fundamental to the economy of clouds is high resource utilization achieved by sharing: providers co-host multiple VMs on a single hardware platform, relying on the underlying virtual-machine monitor (VMM) to isolate VMs and schedule system resources. While virtualization creates the illusion of strict isolation and exclusive resource access, in reality the virtual resources map to shared physical resources, creating the potential of interference between co-hosted VMs. A malicious VM may learn information on data processed by a victim VM and even conduct side-channel attacks on cryptographic implementations.⁶⁵

⁶⁴ Techno-Galactic Software Observatory: *Notes from the Observatory on glossaries and vocabularies*. 2017

⁶⁵ F. Liu et al.: "Last-Level Cache Side-Channel Attacks are Practical". In: *2015 IEEE Symposium on Security and Privacy*. May 2015, pp. 605–622. DOI: 10.1109/SP.2015.43, pg.605

:: Unlike proprietary software, SaaS does not require covert code to obtain the user's data. Instead, users must send their data to the server in order to use it. This has the same effect as spyware: the server operator gets the data—with no special effort, by the nature of SaaS [. . .] With SaaS, the server operator can change the software in use on the server. He ought to be able to do this, since it's his computer; but the result is the same as using a proprietary application program with a universal back door: someone has the power to silently impose changes in how the user's computing gets done.⁶⁶

⁶⁶ Richard Stallman: *What Does That Server Really Serve?* en. June 2012. Visited on Jan. 31, 2018

Something in the Middle Maybe (SitMM)



R E M E M B E R

In the sexist and militarized language of computer security a “man in the middle” attack refers to a kind of surveillance where an attacker relays and possibly alters the communications of two peers that believe they are communicating directly to each other. These peers may or may not be human.



WHAT:: SitMM allows the software curious person to observe the network connections that your software makes to the outside world. Software running in an isolated device might be powerful, but when the device is networked it becomes a peer in a wilderness of millions of agencies, some benign, some less so. It is in the network that machines touch, fluctuate, and penetrate each other in a promiscuous non-stop bath of data packets, some real, some spoofed.



HOW:: SitMM takes a closer look at the network traffic coming from/going to a software curious person's device. The software curious person using SitMM may start the sniffer functionality with a single click of a button, perform the interaction with the device that they wish to observe and SitMM will issue a report at the end of that interaction.



The software curious person gets to observe their own traffic. Ideally, observing ones own network traffic should be available to anyone, but using such software may be deemed illegal in some jurisdictions.

For example, in the US, Wiretap Law limits packet-sniffing to parties that own the network that is being sniffed. Alternatively the party that sniffs the network must have consent from communicating parties. Section 18 U.S. Code § 2511 (2) (a) (i) says:

It shall not be unlawful . . . to intercept . . . while engaged in any activity which is a necessary incident to the rendition of his service or to the protection of the rights or property of the provider of that service

See here for a paper⁶⁷ on the topic. Google went on a big legal spree to defend their right to capture unencrypted wireless traffic with Google StreetView cars. The courts were concerned about wiretapping and infringements on the privacy of users, and not with the leveraging of private and public WiFi infrastructure for the gain of a for-profit company. The case raises hard questions about the state, ownership claims, and the material reality

⁶⁷ <http://spot.colorado.edu/~sicker/publications/issues.pdf>

of WiFi signals. So, while WiFi sniffing is common and the tools like SitMM are widely available, it is not always possible for software curious persons to use them legally or to neatly filter out the network “traffic” of one specific individual from that of “others”, as networks often act as carriers to the interactions of many people.



WHEN:: SitMM can be used any time a software curious person might suspect that their software is connecting to external parties, perhaps by “calling home”, the name for when a piece of software contacts its manufacturer to gather usage metrics or device details that they might be collecting illegitimately. For example until 2014, when a user first signed up to WhatsApp the entire list of contacts in the user’s phone was sent to WhatsApp servers, which allowed WhatsApp the company to build the largest (but invisible) social network in the world. At the time, it’s network was bigger even than Facebook’s.



WHY:: SitMM is intended to be a tool that gives artists, designers, and educators an easy to use custom WiFi router to work with networks and explore the aspects of our daily communications that are exposed when we use WiFi. The goal is to use the output to encourage open discussions about how we use our devices online.



URGENCY:: “Something in the Middle Maybe” wants to be a *sousveillance* software with various goals. Perhaps the most important goal is to demilitarize and emasculate the language of computer security. By introducing gender-neutral terminology and ambiguity, SitMM brings poetry where before there only was room for engineered surveillance. SitMM aims to be usable and accessible to non-experts and is meant as a working tool for artists and designers alike.



NOTE :: SitMM builds on a tool called scapy⁶⁸ to implement what is called a network packet sniffer.

Snippets of a Something In The Middle, Maybe - Report

```
UDP 192.168.42.32:53649 -> 8.8.8.8:53
TCP 192.168.42.32:49250 -> 17.253.53.208:80
TCP 192.168.42.32:49250 -> 17.253.53.208:80
TCP/HTTP 17.253.53.208:80 GET http://captive.apple.com/mDQArB9orEi
TCP 192.168.42.32:49250 -> 17.253.53.208:80
TCP 192.168.42.32:49250 -> 17.253.53.208:80
TCP 192.168.42.32:49250 -> 17.253.53.208:80
UDP 192.168.42.32:63872 -> 8.8.8.8:53
UDP 192.168.42.32:61346 -> 8.8.8.8:53
...
TCP 192.168.42.32:49260 -> 17.134.127.97:443
```

```
#####
Destination Address: 17.253.53.208
Destination Name:      nlams2-vip-bx-008.aapling.com
```

```
Port: Connection Count
      80:      6
```

```
#####
Destination Address: 17.134.127.79
Destination Name:      unknown
```

```
Port: Connection Count
      443:      2
```

```
#####
Destination Address: 17.248.145.76
```

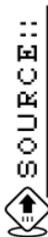
⁶⁸ <http://www.secdev.org/projects/scapy/>

Destination Name: unknown

Port: Connection Count
443: 16



<https://github.com/AlternativeLearningTank/SomethingInTheMiddle/>



SitMM emerges from the itinerating practice of Luis Rodil-Fernandez, crossed with those of Jogi Hofmueller, BalkonTactics and the Alternative Learning Tank. *SitMM* is deeply indebted to projects that have served as inspiration such as Dowse ➔ <http://dowse.equipment/>, alt.exit ➔ <http://alternativelearningtank.net/> and the NetAidKit ➔ <https://netaidkit.net/>. <http://observatory.constantvzw.org/SomethingInTheMiddle/>

METHOD:: What is it like to be AN ELEVATOR*?

 **NOTE::**(*) Where this method refers to AN ELEVATOR, the name of any comparable software system may be substituted.

 **WHAT::** Understanding software systems by becoming them.

 **HOW::** Creating a flowchart to incarnate a software system you use everyday.



WARNING :: Uninformed members of the public may panic when confronted with a software performance in a closed space.



EXAMPLE :: What is it like to be an elevator?

what
is
it
like
to be
an
elevator?

"from 25th floor to 1st floor"

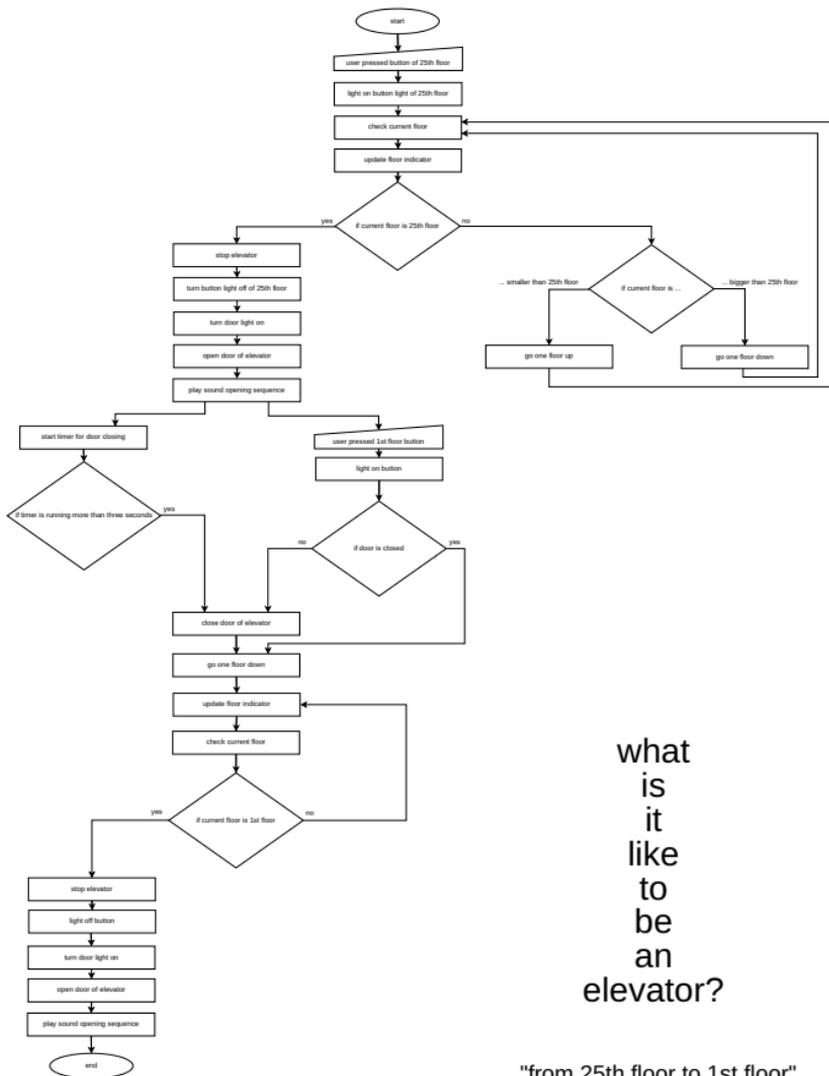
light on button light of 25th floor
check current floor
if current floor is 25th floor
no
if current floor is ...
go one floor up
... smaller than 25th floor
go one floor down
... bigger than 25th floor
stop elevator
turn button light off of 25th floor
turn door light on
open door of elevator
play sound opening sequence
yes
start
user pressed button of 25th floor
close door of elevator
if door is closed
user pressed 1st floor button

```
start timer for door closing
if timer is running more than three seconds
yes
yes
light on button
go one floor down
no
if current floor is 1st floor
update floor indicator
check current floor
stop elevator
no
yes
light off button
turn door light on
open door of elevator
play sound opening sequence
end
update floor indicator
```



SOURCE::

What is it like to be ? was developed by Joseph Knierzinger, Michaela Lakova + other members of the SSOGY group.



what
is
it
like
to
be
an
elevator?

"from 25th floor to 1st floor"

images of elevator performance

Side Channel Analysis



WHAT:: A side channel attack is conducted by taking advantage of “leakage from boundaries”.



HOW:: As software runs on hardware it emanates radio-magnetic waves. You can build an antenna and use it to capture these waves and reconstruct what the software is doing.



R E M E M B E R

“Hardware lives in the real world and real world properties lead to side channels.”



WHO:: bad guys/good guys



URGENCY:: Side Channel attacks are possible by disregarding the abstraction of software into pure logic: the physical effects of the running of software become backdoors to observe its functioning, hence re-affirming the materiality of software.



WARNING :: engineers are good guys!

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← Thomas De Cnudde from the COSIC research group at the department of Electrical Engineering, KULeuven

SOURCE ::



This method is inspired by a talk by Thomas De Cnudde from the COSIC research group at the department of Electrical Engineering, KULeuven. Notes from the presentation: <http://observatory.constantvzw.org/etherdump/side-channel-analysis.diff.html>



COLLECTIONS

Compiling observations

:: Each group will thus contain all the records pertaining to or embracing a particular statistical item, and by counting the cards the numerical value of that item can be readily ascertained. Having thus separated the record-cards into general divisions, (and, if desired, subdivided each group on the same plan.) any additional series of statistical items can be compiled either by the further division or subdivision of the record-cards or by passing all the cards or certain groups only through the electrical apparatus.⁶⁹

⁶⁹ Herman Hollerith: "Art of compiling statistics". US395781 A. Jan. 1889. Visited on Jan. 31, 2018, pg.4

Compiling a bestiary of software logos



WHAT:: Since the early days of GNU-linux and cemented through the ubiquitous O'Reilly publications, the visual culture of software relies heavily on animal representations. But what kinds of animals, and to what effect?

Compile a collection of logos and note the metaphors for observation:

- stethoscope
- magnifying glass
- long neck (giraffe)

```
% http://animals.oreilly.com/browse/  
% [check Testing the testbed pads for examples]  
% [something on bestiaries]
```

Testing the testbed: testing software with observatory ambitions (SWOA)



HOW:: The interwebs hosts many projects that aim to produce software for observing software, (from now on known as Software With Observatory Ambitions (SWOA)). A comparative methodology can be produced by testing different SWOA to observe software of interest. Example: use different sniffing software to observe wireless networks, e.g., wireshark vs tcpdump vs SitMM. Comparing SWOA reveals what is seen as worthy of observation (e.g., what protocols, what space, which devices), the granularity of the observation (e.g., how is the observation captured, in what detail), the logo and conceptual framework of choice etc. This type of observation may be turned into a service (See also: Something in the Middle Maybe (SitMM)).



WHEN:: Ideally, SWOA can be used everywhere and in every situation. In reality, institutions, laws, and administrators like to limit the use of SWOA on infrastructures to people who are also administering these networks. Hence, we are presented with the situation that the use of SWOA is condoned when it is done by researchers and pen testers (e.g., they were hired) and shunned when done by others (often subject to name-calling as hackers or attackers).



WHAT:: Deep philosophical moment: most software has a recursive observatory ambition (it wants to be observed in its execution, output etc.). Debuggers, logs, dashboards are all instances of software with observatory ambitions and cannot be separated from software itself. Continuous integration is the act of folding the whole software development process into one big feedback loop. So, what separates SWOA from software itself? Is it the intention of observing software with a critical, agonistic or adversarial perspective vs one focused on productivity and efficiency that distinguishes SWOA from software? What makes SWOA a critical practice over other forms of software observation. If our methodology is testing SWOA, then is it a meta critique of critique?



WHO:: If you can run multiple SWOAs, you can do it. The question is: will people like it if you turn your gaze on their SWOA based methods of observation? Once again we find that observation can surface power asymmetries and lead to defensiveness or desires to escape the observation in the case of the observed, and an instinct to try to conceal that observation is taking place.



URGENCY :: If observation is a form of critical engagement in that it surfaces the workings of software that are invisible to many, it follows that people would develop software to observe (SWOAs). Testing SWOAs puts this form of critical observation to test with the desire to understand how what is made transparent through each SWOA also makes things invisible and reconfigures power.



NOTE :: Good SWOA softwares frequently use an animal as a logo.



WARNING :: Many of the SWOA projects we looked at are promises more than running software/available code. Much of it is likely to turn into obsolete gradware, making testing difficult.



The “original testbed” was proposed by researchers/collaborators at Princeton University. Testing this particular testbed happened at a local Constant workshop, which led to the meta-project on testing software meant for testing software. <http://constantvzw.org/site/Testing-the-testbed,2739.html>



EXAMPLE:: To elucidate this method further, one can take a look at the [Something in the Middle Maybe], which is an instance of a SWOA.



SEE ALSO::



Compiling a bestiary of software logos

➔ [P.206](#)



SEE ALSO::



Something in the Middle Maybe (SitMM)

➔ [P.189](#)

Prepare a reader to think theory with software



WHAT:: Compile a collection of texts about software.



HOW:: Choose texts from different realms. Software observations are mostly done in the realm of the technological and the pragmatic. Also the ecology of texts around software includes first and foremost manuals, technical documentation and academic papers by software engineers and these all 'live' in different realms. More recently, the field of software studies opened up additional perspectives fuelled by cultural studies and sometimes philosophy.



NOTE:: Selected quotes from the reader are used to introduce each of the chapter headers in this guide.



SEE ALSO:: Ask several people from different fields and age groups the same question: "What is software?"

➔ [P.47](#)

Extreme Inscription: Towards a Grammarology of the Hard Drive

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Abstract

"Extreme Inscription" attempts to articulate the grammological principles of the hard drive, the inscription technology that has had the single greatest impact on computing in the latter half of the 20th century. Rather than offer up yet another generalist account of electronic totality, my objective in this essay is to examine one specific writing machine in its unique social, technical, and imaginative milieu. Random access disk storage, I argue, is the technology that embodies the "database paradigm" a critic such as Leo Marxich sees as fundamental to new media. The history of hard drive technology is treated in the essay as in the cultural impact of new hard drive-based technologies like iPod, iTunes, and Gmail's massive mail-storage genius. Ultimately the article seeks to establish a place for the often invisible and certainly unexplored promises of storage technologies amid the largely visual and screen-based approaches that currently prevail in new media theory.

"That however this fiction really existed, in the many centuries that these heavens have revealed they would have been consumed by their own immense speed of entry day
... we arrive therefore at the conclusion that the fiction would have rubbed away the boundaries of each heaven, and its progression as its movement is neither towards the center than toward the poles it would be more consumed in the center than at the poles, and thus there would not be fiction anymore, and the sound would cease, and the discous would stop."
—Luisando de Vaca, *The New World*, p. 50 V

"One Monday morning, one of my customers had their WIN 95 1.5G server hard drive crash. It was a hard crash, you could hear the heads riding the platter. An awful noise

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... I spent 16 hours pulling data from that hard drive, and once I was done I had pulled on much data as I could) we opened up the drive to discover that the head on the bottom platter had fallen down, and had been riding there over the weekend. It had rolled away at the platter for so long that the platter had actually fallen down and was sitting in a pile of ... shavings at the bottom of the drive."
— Posted to Slashdot.org by 3RDANGER, Monday October 06, 2003 (j12:58PM)

As a written trace digital inscription is invisible to the eye, but it is not necessarily undetectable or physically inconvertible. Staying so is not a theoretical proposition but a discernible fact, born of the observable behavior of some 8.5 million terabytes of storage capacity brought to market in one recent year alone.¹

I am referring to the devices we call hard drives. The hard drive and magnetic media more generally are mechanisms of extreme inscription—that is, they offer a practical limit case for how the inscriptive act can be imagined and executed. To examine the hard drive at this level is to enter a looking glass world where the Kantian manifold of space and time is measured in milliseconds of a meter (called sectors) and thousands of a second (milliseconds), a world of leading-edge engineering rooted in the ancient science of vitology—the study of interacting vitrines in relative motion. Rather than offer up yet another generalist account of electronic totality, my objective in this essay is to examine one specific digital writing technology in its unique social, technical, and imaginative milieu, and thereby connect to the new histories of inscription being pursued by such diverse critics as Friedrich Kittler, Lisa Clackson, Bruce Clark, Brian Lavoie, Timothy Lenoir, Patricia Cohan, and Adrian Johns.² Put another way, "the computer" as a generic appellation is not adequate as a starting point for the kind of investigation of electronic writing I have in mind, any more than "the book," conceived as a homogeneous form, suffices for serious students of earlier periods of textuality. Here we will follow the bits all the way down to the metal.³

As students of old new media such as Friedrich Kittler or more recently Lisa Clackson see so clearly, writing for quite some time now has moved more than alphabetization, and writing machines do more than make and mark letter-forms. One way of understanding a writing technology, notes Clackson, is as an artifact of a culture's "cosmological, embodied

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Sample from the Techno Galactic Software Observatory reader: Herman Hollerith.
Art of compiling statistics.

The reader for the *Technogalactic Software Observatory* can be consulted here: <http://pad.constantvzw.org/p/observatory.reader>

the 1990s, the number of people with a mental health problem has increased in the UK (Mental Health Act 1983, 1994).

There is a growing awareness of the need to improve the lives of people with mental health problems. The Department of Health (1999) has set out a strategy for mental health care, which includes a commitment to improve the lives of people with mental health problems.

The aim of this paper is to describe the development of a self-help manual for people with mental health problems.

The paper is organized as follows. First, we describe the development of the manual. Then, we describe the manual and the results of a pilot study.

Finally, we discuss the implications of the manual for the development of self-help manuals for people with mental health problems.

Development

The manual was developed as part of a research project funded by the Department of Health. The project was designed to evaluate the effectiveness of a self-help manual for people with mental health problems. The manual was developed by a team of researchers, including a psychologist, a social worker, and a mental health nurse.

The manual was developed in a number of stages. First, a needs analysis was conducted to identify the needs of people with mental health problems.

Next, a literature review was conducted to identify the evidence base for self-help manuals for people with mental health problems.

Finally, the manual was developed and piloted. The manual was developed in a number of stages. First, a needs analysis was conducted to identify the needs of people with mental health problems.

Manual

The manual is a self-help manual for people with mental health problems. It is designed to help people with mental health problems to manage their condition and improve their quality of life.

The manual is divided into a number of sections. The first section is an introduction to the manual. The second section is a guide to the manual.

The third section is a guide to the manual. The fourth section is a guide to the manual. The fifth section is a guide to the manual.

Results

The results of the pilot study are presented in this section. The pilot study was designed to evaluate the effectiveness of the manual.

The pilot study was conducted with a group of people with mental health problems. The results of the pilot study are presented in this section.

The results of the pilot study are presented in this section. The pilot study was designed to evaluate the effectiveness of the manual.

The results of the pilot study are presented in this section. The pilot study was designed to evaluate the effectiveness of the manual.

Discussion

The implications of the manual for the development of self-help manuals for people with mental health problems are discussed in this section.

The implications of the manual for the development of self-help manuals for people with mental health problems are discussed in this section.

The implications of the manual for the development of self-help manuals for people with mental health problems are discussed in this section.

The Guide to Techno-Galactic software observing was compiled by Carlin Wing, Martino Morandi, Peggy Pierrot, Anita, Christoph Haag, Michael Murtaugh, Femke Snelting, Seda Gürses and includes contributions from Andrea, Manetta Berends, Željko Blaće, Larisa Blazic, Freyja van den Boom, Anna Carvalho, Loup Cellard, Joana Chicau, Cristina Cochior, Pieter Heremans, Joak, Jogi Hofmüller, Becky Kazansky, Anne Laforet, Ricardo Lafuente, Michaela Lakova, Hans Lammerant, Silvio Lorusso, Mia Melvaer, An Mertens, Lidia Pereira, Donatella Portoghese, Luis Rodil-Fernandez, Natacha Roussel, Lonneke van der Velden, Ruben van de Ven, Kym Ward, Wendy Van Wynsberghe and Peter Westenberg.

P.217



← Techno-Galactic Software Observation team, WTC
Brussels, June 2017

License: Free Art License (➡ P.228)

SOURCE::



<http://observatory.constantvzw.org>
<https://gitlab.constantvzw.org/ch/observatory.guide>



Notes on Layout:

Typesetting this guide is part of an ongoing exploration of document engineering along ideas of lightweight markup languages and infinite rubber lengths. While moving through interfaces of digital editing, transplanting paradigms, experiencing limitations and possibilities, it seems not like an end is in sight. To put it in the spirit of illiterate programming: *When was the last time you spent a pleasant evening in a comfortable chair, cuddling with a multi-headed monster.*⁷⁰

https://freeze.sh/_/2018/tgso

The fonts used in this guide were prepared to be integrated into the Techno-Galactic LaTeX Toolchain and are available via the *fontain* font collection.

<https://fontain.org/arimo>

<https://fontain.org/plexmono>

<https://fontain.org/iaduospace>

<https://fontain.org/pxpcgathin>

Arimo is a sans serif typeface developed by Steve Matteson⁷¹ and released under the Apache 2.0 License. Together with Tinos (serif) and Cousine (monospace) it provides the Chrome OS core fonts, a collection of fonts that are metrically compatible with Monotype Corporation's Arial, Times New Roman, and Courier New.

⁷⁰ Jon Bentley and Don Knuth: *Programming Pearls: Literate Programming*. In: *Commun. ACM* 29.5 (May 1986), pp. 384–369. ISSN: 0001-0782. DOI: 10.1145/5689.315644

⁷¹ <http://www.monotype.com/people/steve-matteson>

Plex Mono is a monospaced typeface and part of the superfamily IBM Plex⁷², which was developed to replace fifty years of Neue Helvetica as IBM's corporate typeface. It is released under the SIL Open Font License.

IA Writer Duospace is an adaptation of Plex Mono, aiming at better readability while keeping the look and feel⁷³ of a monospaced typeface. It is released under the SIL Open Font License.

CGA Thin is a 8x8 pixel font recreated in truetype format by VileR.⁷⁴ It is based on text mode fonts shipped on the character ROM of IBM's first video solutions. As part of the **The Ultimate Oldschool PC Font Pack** it is available according to Creative Commons Attribution-ShareAlike 4.0 International License.

Support:

Constant, February 2018

⁷² <https://github.com/IBM/plex>

⁷³ <https://ia.net/topics/in-search-of-the-perfect-writing-font>

⁷⁴ <http://int10h.org>

Read Further!

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the 1990s, the number of people in the world who are living in poverty has increased from 1.2 billion to 1.6 billion (World Bank 2000).

There are a number of reasons for this increase in poverty. One of the main reasons is the rapid population growth in the developing countries. Another reason is the increasing inequality in the distribution of income and wealth. A third reason is the increasing unemployment rate in the developing countries.

The World Bank has identified a number of factors that contribute to poverty. These factors are:

- (1) Lack of access to basic services such as health care, education, and housing.
- (2) Lack of access to credit and financial services.
- (3) Lack of access to land and other natural resources.
- (4) Lack of access to information and communication technologies.

The World Bank has also identified a number of strategies that can be used to reduce poverty. These strategies are:

- (1) Improving access to basic services such as health care, education, and housing.
- (2) Improving access to credit and financial services.
- (3) Improving access to land and other natural resources.
- (4) Improving access to information and communication technologies.

The World Bank has also identified a number of key indicators that can be used to measure poverty. These indicators are:

- (1) The Human Development Index (HDI).
- (2) The Gini coefficient.
- (3) The unemployment rate.
- (4) The poverty headcount ratio.

The World Bank has also identified a number of key policies that can be used to reduce poverty. These policies are:

- (1) Improving the quality of education.
- (2) Improving the quality of health care.
- (3) Improving the quality of housing.
- (4) Improving the quality of credit and financial services.

The World Bank has also identified a number of key institutions that can be used to reduce poverty. These institutions are:

- (1) The World Bank.
- (2) The International Monetary Fund (IMF).
- (3) The World Trade Organization (WTO).
- (4) The World Health Organization (WHO).

The World Bank has also identified a number of key challenges that must be overcome in order to reduce poverty. These challenges are:

- (1) The increasing inequality in the distribution of income and wealth.
- (2) The increasing unemployment rate in the developing countries.
- (3) The increasing population growth in the developing countries.
- (4) The increasing environmental degradation in the developing countries.

The World Bank has also identified a number of key opportunities that can be used to reduce poverty. These opportunities are:

- (1) The increasing demand for goods and services in the developing countries.
- (2) The increasing investment in infrastructure in the developing countries.
- (3) The increasing investment in education in the developing countries.
- (4) The increasing investment in health care in the developing countries.

the 1990s, the number of people who have been infected with HIV has increased in almost every country in the world.

There are a number of reasons for this. First, the number of people who are sexually active has increased in many countries. Second, the number of people who are sexually active at an early age has increased. Third, the number of people who are sexually active with multiple partners has increased. Fourth, the number of people who are sexually active with partners who are also sexually active with multiple partners has increased.

There are a number of reasons for this. First, the number of people who are sexually active has increased in many countries.

Second, the number of people who are sexually active at an early age has increased.

Third, the number of people who are sexually active with multiple partners has increased.

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